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la Maison du risk management

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Building a better
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RMIS
PANORAMA

[Risk Management Information Systems]

2024 Edition

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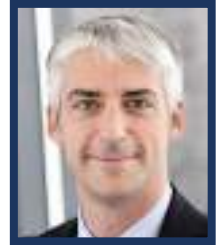
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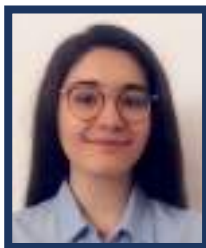VP AMRAE,
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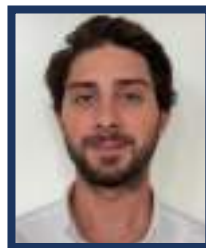**Franck
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The International Federation of Risk and Insurance Management Associations (IFRIMA) is extremely proud to support the RMIS Panorama originally developed by AMRAE.

Data management is becoming critical to all risk management professionals. The fantastic work done by AMRAE, over the years in this field, is highly recommendable and constitutes a great example for all Risk Management associations.

Gradually, they have been able to get the support from other associations such as FERMA or PARIMA, and we are sure from many other members of IFRIMA in the future. As the international umbrella organization for risk management associations from around the world, this is most definitely a leading example for the entire IFRIMA community.
www.ifrima.org

AMRAE really wants to thank all of the organizations (IFRIMA, Club FrancoRisk, FERMA, RIMS et PARIMA) that help making this new edition of the RMIS Panorama a success:

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Group Insurance
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OPmobility

Editorial

As we publish this 16th edition of the Risk Management Information Systems (RMIS) Panorama, organizations are facing multiple challenges and successive, persistent shocks.
From political instability and armed conflicts to extreme weather events and resource scarcity, to the need to consider the social, environmental, and economic impacts of their activities, organizations must evolve in a world of adaptation, agility and risk management.

RMIS are destined to play a key role in enabling companies to collect and analyze relevant data to identify risks and measure exposure, with a view to strengthening their resilience and sustainability.

The sophistication of technical and functional modules, as well as the deployment of Artificial Intelligence, is increasingly positioning RMIS as an essential tool for decision support and operational efficiency.

This release combines the analysis of three international surveys: an analysis of RMIS vendors (128 vendors listed, 58 respondents), a second analysis of Risk Managers (249) to gather their vision of RMIS and their expectations, and a final one to enrich the vendors and Risk Managers contribution in the form of a round table with Brokers and Insurers to gather their opinion on the use and impact of RMIS in the insurance process in a context of tariff recovery for several years.

In this latest edition, you'll find a market analysis, alternative views, a description of the needs of Risk Managers and the offerings of RMIS vendors, as well as detailed data sheets for each responding vendor. Some of these datasheets have been carried over from the previous year, with the agreement of vendors already present in 2023, while others have been added by new vendors entering the Panorama in this edition.

This Panorama 2024 is also enriched by new testimonials from RMIS users from different countries, as well as an analysis dedicated to the development of modules linked to climate change and Artificial Intelligence.

As in previous years, this technical report is available as a free download from the AMRAE website (www.amrae.fr), in both English and French. This publication is also complemented by a web-based player analysis platform (RMIS Panorama Scorecard) enabling you to create your own analyses (by sector, company size, module, etc.).

Once again, this year, we would like to thank the vendors, brokers, insurers and Risk Managers who took part in our surveys.

We have renewed our partnerships with IFRIMA, Club FrancoRisk, FERMA, PARIMA and RIMS. These partnerships help us to pass on our requests to their Risk Managers and to solicit the vendors they submit to us, thus enabling regional analyses and providing more specific insights.

AMRAE would also like to thank its partner EY for its ongoing involvement over the last few years, which has been essential to the enrichment and continuity of this publication.

Enjoy your reading!

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Executive summary

This 2024 release of the RMIS Panorama is an update of the market analysis published in 2023, thanks to new and updated vendors ID cards, new testimonials and exclusive analysis on Artificial Intelligence and ESG.

2024 RMIS Panorama structure

✦ An analysis of market practices and trends, based on a survey of 249 Risk Managers respondents in 36 countries, as well as 51 vendors. Our partners Club FrancoRisk, FERMA, RIMS, PARIMA and IFRIMA, allow us to maintain the internationalization of the study.

✦ 58 descriptive vendors sheets have been completely updated since the 2023 edition, including 7 new exclusive sheets (new participants).

✦ 10 testimonials from Risk Managers sharing their experience of setting up or using a RMIS.

✦ An overview of Brokers and Insurers vision of RMIS, based on the results of a survey conducted among them by AMRAE in March 2023.

✦ An expert opinion gathering best practices to setup a risk management digital journey, then select and implement a RMIS.

✦ An expert opinion on CSRD[1], describing the role of RMIS in managing the risks associated with climate change and its direct environmental, social and governance impacts of organizations.

Findings and Trends

✦ The RMIS market remains dynamic (>70% increase of RFPs on RMIS according to market vendors).

✦ Large international companies in industry and services represent the "typical client".

✦ For a large majority of RMIS vendors, a tool can be implemented in less than 4 months.

✦ The average annual cost (SaaS) of a RMIS, excluding integration services, is 95k€ / year.

✦ The main benefits of RMIS, as perceived by Risk Managers, are increasing efficiency and analysis capabilities, improving information sharing and avoiding silos.

✦ RMIS projects very frequently (96%) bring together the traditional insurance functions (Risk Management, Audit, Internal Control, Insurance, Compliance, etc.) around a common approach.

✦ The SAAS offer is increasingly common, both at the request of customers and vendors who tend to favor this outsourced deployment and hosting solution.

✦ Functional coverage and customization flexibility are the main criteria for selecting a RMIS, even if this last criterion is not met by nearly half of the Risk Managers surveyed.

✦ The average level of satisfaction of Risk Managers remains high and the same compared to 2022 (68%), even if progress remains to be made in terms of innovation, interfaces with other information systems, customization and reporting capabilities.

✦ The modules with which Risk Managers are most satisfied concern Risk Mapping, Audit, Risk Management on prevention and Action plans.

✦ ESG is a module that is increasingly expected (around 20 points of increase compared to 2022) and satisfies 2/3 of the vendors.

✦ In the Insurance field, the RMIS acts as a formidable transformation tool by accelerating the digitalization of the Insurer/Broker/Insured relationship.

✦ The integration of Artificial Intelligence into risk management tools is strongly progressing (already here or planned in 2024 for 68% of the RMIS), with numerous use cases and strong anticipated impacts on the market, according to half of the RMIS.

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[1]CSRD : Corporate Sustainability Reporting Directive

Reasons for developing a RMIS Panorama

The RMIS, a fundamental tool dedicated to Risk Management

The Risk Management function is first and foremost a function that is strongly linked to collecting, analyzing, summarizing and reporting Data which are sometimes heterogeneous. Identifying Risks and collecting incidents as early as possible after their occurrence, both geographically and in time, and their evaluation to ensure effective decision making requires the management of Data flows in the most relevant possible way.

This is precisely the purpose of a Risk Management Information System (RMIS, also called GRC technologies or IRM), which aims at sorting through often plentiful Data before reporting it to the Risk Manager in a suitable format. This type of tool is therefore not only an analysis and operational tool, but also a valuable tool for communicating and sharing relevant results.

RMIS are designed to provide a management tool for every Risk Management actors:
> Top Management can have a consolidated view of entailed Risks and actions in progress.
> Managers (Risk Owners) in charge of handling a set of Risks have this same view and can use it to manage actions within their area of coverage.
> Risk Management and Insurance:
  - The Risk Managers can coordinate all Risk Management related actions, from identification to treatment, and implement more specific measures (e.g. related to managing loss claims and Insurance policies).
  - Other functions: Internal Audit, Internal Control, Compliance…
> Other Internal partners (QHSE, Legal, IT, CSR …).
> Potential external partners (Brokers, consulting firms…).

Main objectives of a RMIS Panorama

Since 2008, AMRAE has been carrying out a survey on a yearly basis, listing vendors of *Risk Management Information Systems* (RMIS) and solutions available on the market. This 2023 release has been consolidated thanks to the involvement of:

✦ 58 RMIS vendors to qualify their functional and technical scope.

✦ 249 Risk Managers to qualify their stakes, needs and feedbacks using RMIS.

✦ A synthesis restituted by AMRAE and based on the results of a survey conducted in March 2023 with Insurers and Brokers allows us to collect their vision of RMIS.

The Panorama combines those three analyses to provide insights to Risk Management actors who seek for information on RMIS by answering the following questions:
> What are my needs?
> Can the market solutions meet those? To what extend?
> Should I use a single specialized product or a RMIS wide integrated product?
> Which are the selection criteria to consider during my call for tender?

With a view to avoiding potential conflict of interest and meeting the most stringent ethical standards, this work was carried out, from the beginning, based on three core tenets:

✦ Neutrality: the Panorama does not make any value judgments on vendors and their solutions, nor does it recommend their purchase. It is intended simply to provide a framework to present the tools and the main functionalities available on the market.

✦ Objectivity: questions cover the features offered by each solution, and are mainly technical and factual.

✦ Business oriented: questions and analysis are directly related to the specific functions and needs of Risk Managers.

* GRC : Governance, Risk and Compliance; IRM : Integrated Risk Management

A global Risk Manager survey

64% of the respondent Risk Managers have already used a RMIS.
70 % of those RMIS users work for large companies (Turnover > €1 Md).

To better perceive the market trends and expectations, we have enriched analysis by crossing Vendors survey with Risk Managers survey across several sectors and countries. Thanks to the support of our partners (Club FrancoRisk, FERMA, RIMS and PARIMA) we have a truly global coverage gathered and analyzed with 249 Risk Managers responses over 5 continents.

Hence, we can present the following insights:
> Respondents expectations (modules, benefits),
> Decision factors used during the RMIS selection process,
> Level of satisfaction regarding decision factors and functional modules,
> Pricing and hosting expectations.

⚙ SCOPE OF RISK MANAGERS' RESPONSIBILITY

Category	Percentage
Risk Management	71% ↘
Insurance	57% ↘
Crisis Management	26%
Business Continuity	25% ↘
Internal Control	24% ↘
Compliance	14% ↘
Internal Audit	11% ↘
Legal	9% ↗
Other(s)	5%
General Management	4% ↘
Surety	4%
Information Systems	4% ↘
Finance	3% ↘

↘ *Arrows indicating trends variation vs previous survey*

From the vendors point of view :
Small-Mid-cap companies represent 40% of respondents, and large companies represent 60%.

All sectors are represented with a good balance (Industry, Banking, Insurance, Retail, Public Sector, Telecom...).

Risk Managers responding are for 71% of them in charge of Risk Management and for 57% in charge of Insurance.

⚙ Data coming from the "Risk Managers" survey are highlighted with this logo.

A survey conducted among RMIS software vendors

As every year, we have updated our RMIS vendors questionnaire by adding 9 new questions (145 questions in total). Those questions are related to Analytics, Insurance and Cybersecurity topics.

This year, after a review of market actors, a list of 121 vendors was set up, including vendors consulted last years as well as new market players. These vendors were then directly contacted by AMRAE or EY and invited to participate in an online survey questionnaire (available in English and French) for over a month.

For this minor update of 2024, vendors participating were able to present their company (ID cards, areas of presence, differentiators, …) and self-assess their RMIS product based on technical and functional topics. Questionnaires mostly completed were considered in this analysis.

Panel of respondents

58 respondents

7 new respondents

For the 2024, edition, the Panorama is composed of a panel of 58 respondents among consulted vendors.

7 new respondents have participated in this edition.

⬭ New respondent

MAIN INDUSTRY CHANGES

> Ventiv Technology has been acquired by Riskonnect
> FDU Conseil has been rebranded as CoAudit GROUP

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Analysis of respondents' panel

VENDORS' WORKFORCE DEDICATED TO RMIS (48/58*)

100% of employees dedicated to RMIS - 17 vendors

Vendor	%
AMETHYSTE	100%
ARCHER	100%
CERRIX	100%
CISS	100%
DELTA RM	100%
EGERIE	100%
GBTEC	100%
GRACE CONNECT	100%
INCLUS	100%
MAPTYCS	100%
MY RISK COMMITTEE	100%
OPTIMISO GROUP	100%
OXIAL	100%
POCKET RESULT	100%
RISKONNECT	100%
SWISS GRC	100%
VALUES ASSOCIATE	100%

>50% of employees dedicated to RMIS - 13 vendors

Vendor	%
MAKE IT SAFE	92%
COAUDIT	92%
RISKID	88%
NGCOMPLIANCE	88%
NOVASECUR	81%
ARENGI	76%
MOODY'S	73%
PYX4	69%
RISKHIVE	67%
ALL4TEC	65%
QUALITADD	61%
VIRTUESPARK	57%
MEGA INTERNATIONAL	51%

<50% of employees dedicated to RMIS - 18 vendors

Vendor	%
CHALLENGE OPTIMUM	43%
F24	31%
ROK SOLUTION	30%
NANOCODE	30%
MITRATECH	23%
SERVICENOW	14%
1-ONE	10%
QUADRATIC	8%
SCHLEUPEN	8%
EFRONT/BLACKROCK	8%
SMART GLOBAL GOVERNANCE	4%
VISIATIV (IPORTA)	2%
DILIGENT	2%
TEAMMATE – WOLTERS KLUWER	1%
CRISAM GRC	1%
ACUREDGE (DEVOTEAM)	1%
DIOT SIACI	0%
LEXISNEXIS	0%
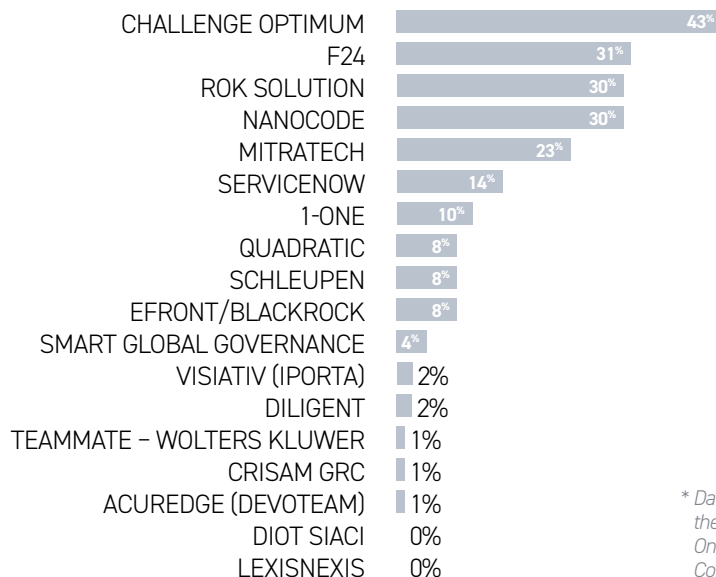
* Data (regarding RMIS workforce) were not provided by the 10 following vendors: AuditBoard, Enablon, KerMobile Solutions, OneTrust, Risk'n TIC, SAP, Software AG, TUV SUD Global Risk Consultants, Ventiv, Workiva

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RMIS GEOGRAPHICAL PRESENCE

Covered by 34 vendors

Covered by 39 vendors

Covered by 20 vendors

Covered by 37 vendors

Covered by 48 vendors

Covered by 30 vendors

Covered by 24 vendors

Covered by 20 vendors

Covered by 23 vendors

Covered by 28 vendors

Covered by 24 vendors

Covered by 22 vendors

Covered by 25 vendors

Covered by 25 vendors

Covered by 25 vendors

Covered by 21 vendors

Covered by 24 vendors

Legend:
- Central Africa
- East Africa
- North Africa
- West Africa
- South Africa
- Central America
- North America
- South America
- North and Central Asia
- East Asia
- South Asia
- South East Asia
- South West Asia
- Central & Eastern Europe
- Northern Europe
- Western Europe
- Oceania

> This map shows the presence (commercial and implementation services) of RMIS Vendors by region.
> A description of the Vendors presence is available in *Appendix 2*.

RMIS market analysis

This chapter presents the still-current view of the RMIS market, as perceived by respondents to the 2024 survey.

Which are the trends for the RMIS market?

The RMIS market is still dynamic, confirming the trend observed since 2013 of an increasing number of RMIS RFP (Request For Proposals).

71%
Of respondents perceive more call for tenders
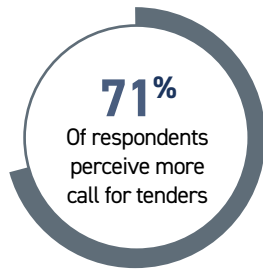
INTERNATIONAL COMPANIES REMAIN THE MAIN BUYERS

	Local	International
Buyers companies	46%	54%

RFP RMIS INFLUX

71%

2012   2014   2016   2018   2020   2022   2024

#RMIS RFP
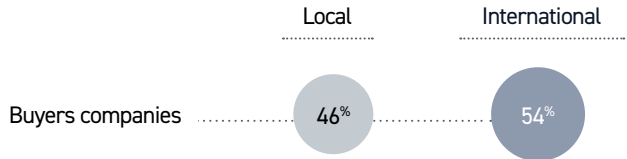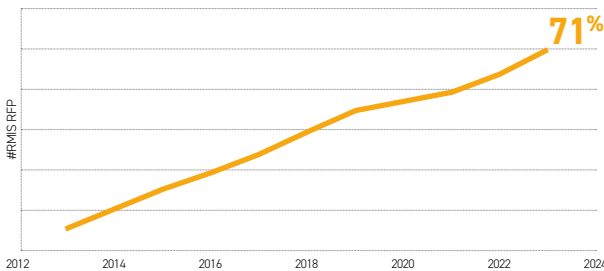
THE MARKET'S DYNAMISM AFFECTS ALL SIZE OF COMPANIES

60%
Of large companies

40%
Of small or medium companies
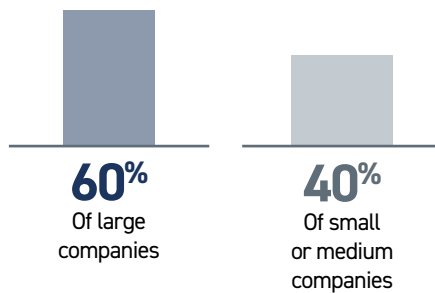
Which are the sectors, and how many users?

The average number of users, up slightly, is between 50 to 200 users and mostly located in Industry and Services sector. This extensive use of a RMIS in the organization may be correlated with the extension of its functional scope (multi-modules).

COMPANY SECTORS USING RMIS

Industry & Services	41%
Banking & Insurance	36%
Public Sector	16%
Others	14%

AVERAGE NUMBER OF USERS

< 50 users	33%
50-200 users	41%
> 200 users	26%

13
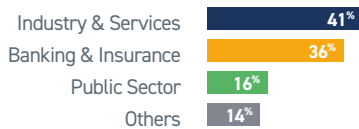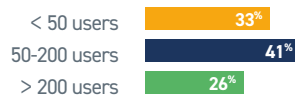
Why implementing a RMIS?

There is a now a well-established consensus among Risk Managers worldwide on what a RMIS should bring, and those benefits tend to remain very similar year on year across regions.
The RMIS is therefore more a tool for sharing and communication, efficiency seeking, cross departments analysis than a simple Compliance tool.

⚙ **PERCEIVED RMIS BENEFITS** (vs. position in the list in 2022)

1. Facilitate sharing of information (including data consolidation) between entities and corporate (↗ 2)
2. Spend less time consolidating data, more time analyzing it (↘ 1)
3. Facilitate cross departments analysis and avoid silos (→ 3)
4. Harmonization of practices and reporting (→ 4)
5. Real-time data (→ 5)

6. Data reliability (→ 6)
7. Strengthen decision support (↗ 8)
8. Optimize the sharing of risk management best practices (↘ 7)
9. Secure sensitive Information (→ 9)
10. Be compliant with laws/regulations (↗ 11)
11. Optimize transfer to insurances (↘ 10)

Is it a single buyer or a transverse and collaborative selection process?

An increasingly transversal RMIS approach within companies.

SEVERAL DEPARTMENTS ARE INVOLVED IN RMIS RFP

Yes, more frequently	74%
Yes, sometimes	22%
Generally no	4%
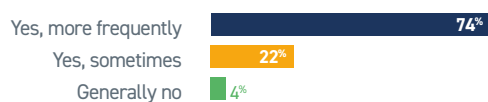
⚙ **RMIS MOSTLY COVER SEVERAL MODULES**

Yes, a single RMIS for all	57%
Yes, a single RMIS for several modules	35%
No, one RMIS per module	8%
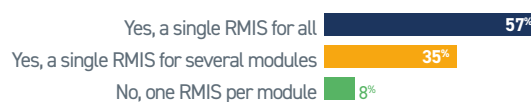
For a large majority of vendors (96%) and Risk Managers (92%), RMIS RFP (Requests For Proposals) concerns several departments of the company in a coordinated approach.
The majority of responding Risk Managers (57%) target a single tool for all functional areas (Audit, Risk Management, Insurance, Internal Control, etc).
This highlights the need for converging Risk Management systems to make them more effective and cross-functional.

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Expected budgets from Risk Managers are roughly in line with those indicated by RMIS vendors

- Limited budget (<100k€) seems adequate for limited functional scope (see scenario 1 described next page),
- Extended budget (100-300k€) seems adequate for extended functional scope (see scenario 2),
- The overall average annual cost (SaaS) of an RMIS, excluding integration services is 95k€ / year.

Risk Managers' expected budget

Expected budget (year 1) indicated by Risk Managers includes licenses and integration services (from project launch to the tool go-live).

⚙ EXPECTED BUDGET TO ACQUIRE AND IMPLEMENT A RMIS

Budget	%
100k€	42%
100-300k€	44%
300-500k€	10%
500k€-1M€	4%
>1M€	0%

⚙ EXPECTED BUDGET TREND

■ 2021/22 ■ 2023/24

	2021/22	2023/24
<100 k€	54%	42%
100-300k€	34%	44%
300-500k€	7%	14%
500k€-1M€	2%	0%
>1M€	3%	0%
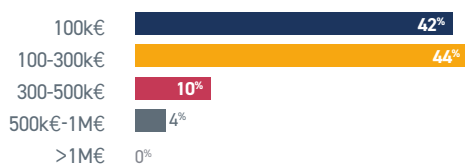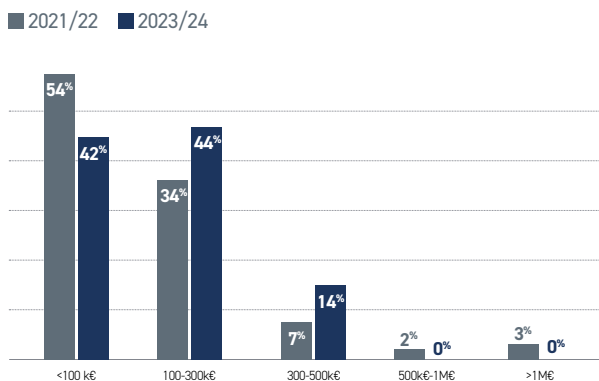
RMIS yearly cost

The following costs include licenses, without integration services. Costing hypothesis are described in 2 scenarios (see next page), and answers come from 37 of the 58 RMIS vendors.

RMIS YEARLY COST ESTIMATED BY SCENARIO

■ Scenario 1 (limited scope) ■ Scenario 2 (extended scope)

	Scenario 1	Scenario 2
<20 k€	11%	8%
20-50k€	46%	14%
50-100k€	38%	32%
100-250k€	5%	35%
>250k€		11%
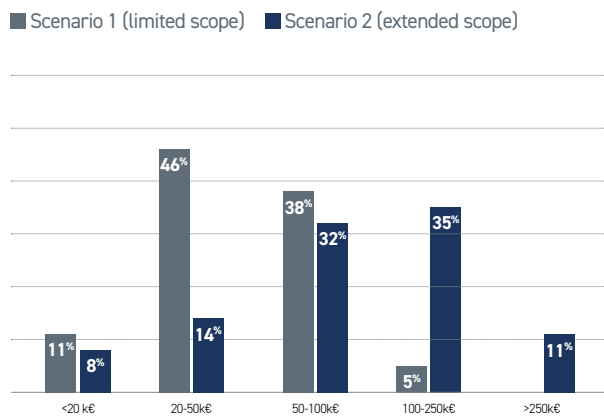
RMIS AVERAGE ANNUAL COST (SAAS)

■ Scenario 1 ■ Scenario 2

50 K€ (Limited scope)

130 K€ (Extended scope)

15
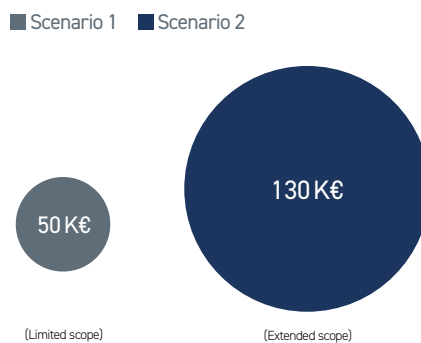
Scenario 1 (client profile)

- Industry sector
- Turnover: 2 billion €
- Modules: "Risk Mapping" and "Action Plan Management"
- 150 users
- Average maturity of the customer in Risk Management

Scenario 2 (client profile)

- CAC40 company, international group, matrix organization (countries / Business lines), Industry sector
- Turnover: 50 billion €
- Modules: "Risk Mapping", "Action Plan Management", "Internal Audit" and" Internal Control"
- 500 users
- Strong maturity on the mentioned Business lines

How long is it to implement a RMIS ?

For a large majority of RMIS vendors (72%), a tool can be implemented in less than 4 months, from the project kick-off to the tool go-live.

RMIS AVERAGE IMPLEMENTATION DURATION

72%
22%
6%

<than 4 months   4 to 6 months   > than 6 months
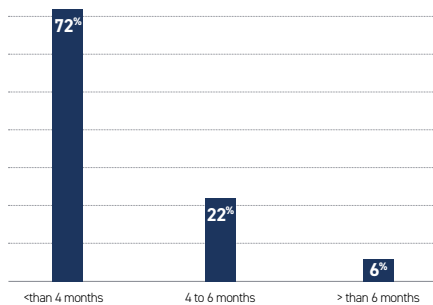
4 months
(average implementation duration)

This average implementation duration, estimated by 49 vendors, is based on the following "typical" scenario:
- Customer: Industry sector
- Turnover: 2 billion €
- Modules: "Risk Mapping" and "Action Plan Management"
- 150 users
- Average maturity of the customer in Risk Management

The individual answers are shown on each vendor detailed datasheet

Multiple stakeholders for a collective decision

RMIS selection remains a collective process involving multiple stakeholders, right from the initial stages of identifying needs.

The functions in demand for these solutions are still mainly the Risk, Audit, Compliance and Internal Control departments.

As RMIS projects are increasingly cross-functional, CFOs, IT Department and General Management are becoming key sponsors and decision makers in RMIS selection.

Information security now appears to be decisive in the selection of the RMIS.

FUNCTIONS MOST OFTEN ORIGINATING RMIS' TENDERS

■ 2021/22 ■ 2023/24 ┊ Key function

Function	2023/24	2021/22
Head of Risk Management	90%	90%
Head of Internal Control	59%	53%
Head of Compliance	55%	51%
Head of Internal Audit	51%	51%
Head of IT	41%	41%
Chief Financial Officer	37%	24%
Head of IS Security	37%	27%
Risk Committee	31%	24%
Managing Director	27%	31%
Head of Insurance	25%	24%
Head of Legal	25%	18%
Head of Quality	20%	14%
Head of Health & Safety	18%	24%
Audit Committee	16%	10%
Secretary-General	12%	10%
Head of Sustainable Development	10%	4%
Others	6%	10%

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DECISION MAKERS INVOLVED IN RMIS SELECTION

■ 2021/22 ■ 2023/24 ⬚ Key function

Function	2023/24	2021/22
Head of Risk Management	90%	88%
Head of IT	63%	63%
Chief Financial Officer	61%	43%
Head of Compliance	59%	51%
Head of Internal Audit	57%	53%
Head of Internal Control	57%	55%
Managing Director	53%	47%
Head of IS Security	51%	57%
Head of Quality	25%	16%
Head of Legal	24%	37%
Head of Insurance	22%	24%
Secretary-General	16%	10%
Head of Health & Safety	16%	16%
Head of Sustainable Development	10%	6%
Others	2%	12%

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⚙ Which criteria to select a RMIS?

This year, the criteria for selecting a RMIS have changed significantly, with functional coverage taking first place, followed by customization and flexibility. Ease of use remains an important selection criterion.

The importance of customization and flexibility in the decision making process can also be explained by the fact that customers may have specific needs related to their business and therefore need to be able to customize their RMIS.

⚙ RMIS SELECTION CRITERIA (vs. position in the list in 2022)

1. Functional coverage (↗ 3)
2. Customization flexibility (↗ 4)
3. Easy to use (↘ 1)
4. Price (↗ 5)
5. Company sustainability (↗ 7)
6. Reporting capabilities (↘ 2)
7. Interfaces with other information systems (↗ 10)
8. Quality of integration services and support services (↘ 6)
9. Hosting services (SAAS or internal hosting) (→ 9)
10. Innovation (Artificial Intelligence, Chatbots, Predictive analysis, …) (↘ 8)
11. Sector specific expertise (→ 11)

⚙ Satisfaction levels are stable, although there is still room for improvement

Satisfaction has slighty increased, although there is still room for improvement as 70% (vs 66% in 2022) of Risk Managers remain satisfied with their RMIS. However, a significant proportion of respondents pointed to the lack of innovation by RMIS vendors, and poor interfacing capabilities with other IS.

Although most vendors are offering more and more possibilities for interfacing with third-party applications via APIs or standard imports, Risk Managers working in a multi-sources environment are still disappointed by interfacing capabilities.

The reporting capabilities of RMIS remain an important point of attention, particularly on the autonomy that the customer can have in the creation and customization of reports, but also in the completeness of the report library.

Wouldn't sharing Data (via APIs in particular) allow more flexibility and autonomy for customers? Nearly two-thirds of software vendors offer their clients an API (documented in 80% of cases), but few Risk Managers currently seem to have the means to use it.
The Risk Managers who responded reported improvements in the ergonomics of the tools, as well as in the quality of integration and support services.

⚙ FEEDBACK ON SELECTION CRITERIA

■ Beyond expectations ■ Meet expectations ■ Below expectations ☐ Major change compared to 2022 (increase >10 points)

Criteria	Beyond expectations	Meet expectations	Below expectations
Innovation (Artificial Intelligence, Chatbots, Predictive analysis, …)	3%	40%	57%
Interfaces with other information systems	4%	42%	54%
Customization (flexibility)	9%	50%	41%
Reporting capabilities	8%	51%	41%
Sector specific expertise	4%	67%	29%
Easy to use	11%	61%	28%
Price	9%	68%	23%
Functional coverage	7%	71%	22%
Quality of integration services and support services	13%	65%	22%
Hosting services (SAAS or internal hosting)	7%	79%	14%
Company stability/viability	9%	81%	10%

Please use arrows to easily navigate

What will be the next RMIS modules?

While the traditional RMIS modules such as Risk Mapping, Audit, Internal Control, Compliance and Data Protection appear to be well covered by vendors, the following modules and functionalities are noted on the software vendors' agenda for future development:

- ◆ ESG
- ◆ Insurance Management
- ◆ Artificial Intelligence

Third Party Risk Management (TPRM) was introduced for the first time in 2021 and was available in the majority of RMIS (59%). It now represents a significant portion of RMIS (80%) and seems to be fully integrated to RMIS vendors.

The Artificial Intelligence functionalities, which can be used for several functional modules, seem to be little deployed at this stage. It should be remembered that the level of expectation of the Risk Managers who responded is low for this module.

The modules that have been most developed over the last two years cover Third Party Risk Management (+21 points), ESG (+19 points), Data Privacy (+12 points), and BCP and Crisis management (+12 points).

RMIS ROADMAP, BY FUNCTIONAL MODULES

■ Already covered by the tool ■ Already covered by interfaces/connectors with external tools ■ To develop within the tool
■ Interfaces/connectors to develop with external tools ■ Not anticipated

Module	Already covered by the tool	Already covered by interfaces/connectors	To develop within the tool	Interfaces/connectors to develop	Not anticipated
Internal Control/Compliance	88%	4%	4%	2%	2%
Data Privacy	86%	10%	2%		2%
Audit	84%	4%	6%	4%	2%
Third Party Risk Management	80%	8%	2%	10%	
BCP and Crisis Management	72%	4%	10%	12%	2%
Cybersecurity	70%	12%	6%	6%	6%
Automated business controls	68%	14%	4%	10%	4%
Advanced reporting / Business Intelligence	67%	23%		8%	2%
Data Analytics	63%	19%	8%	6%	4%
ESG	62%	16%	16%	4%	2%
Business process modelling	52%	16%	8%	8%	16%
Insurance	33%	10%	16%	12%	29%
Artificial Intelligence	33%	8%	27%	22%	10%

Please use arrows to easily navigate

What deployment methods for RMIS?

Risk Managers have no clear preference regarding financing: subscription-based rental model (generally also covering hosting), or licence acquisition and maintenance model.

⚙ PREFERRED FINANCIAL SOLUTION

48%
SAAS - License rental

52%
Licenses acquisition
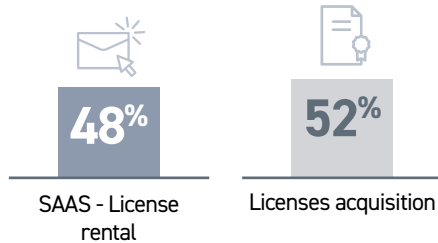
There is a clear trend toward hosting RMIS by a software vendor's means (SAAS) as less RMIS accept "on premise" (hosting data in the customer's infrastructure: -24 points compared to 2022).

⚙ PREFERRED HOSTING SOLUTION

61%
Hosting managed by RMIS vendor

39%
In-house hosting
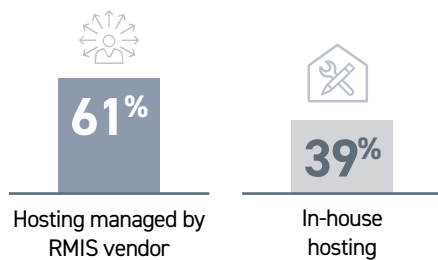
Risk Managers prefer more and more outsourced hosting (+4 points compared to 2022).

HOSTING SOLUTION OFFERED (BY RMIS VENDORS)

■ Yes ■ No

	Yes	No
Client	54%	46%
Vendor (subcontractor)	82%	18%
Vendor	73%	27%

Half of the RMIS vendors now refuse to host their solutions on customer's IT environments, and they are increasing their ability to host it in their own infrastructure without subcontractors (+26 points).

⚙ Should the RMIS be accessible to external parties?

Still a small majority (25%) of Risk Managers respondents consider it relevant to open up their RMIS to external actors.

One-third of respondents consider it relevant to open certain RMIS Data to the statutory Auditors and Brokers, however about 20% would like to open their RMIS to Experts, Actuaries and Insurers.

RMIS ACCESS FOR EXTERNAL ACTORS

■ Give access ■ Do not give access

	Give access	Do not give access
Brokers	36%	64%
External auditor	35%	65%
Expert	22%	78%
Actuaries	20%	80%
Insurers	16%	84%

21
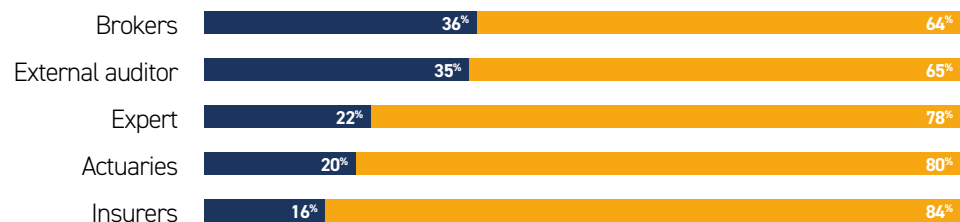
RMIS Panorama 2023 results summary (including new entrants 2024)

Survey methodology for vendors

Regarding RMIS's survey, standard multiple-choice questions were proposed to enable analysis on a standardized basis. Like previous years, a score is assigned to each of the standardized answers as follow:

COVERAGE	SCORE	DESCRIPTION
Feature not covered	0	Feature not implemented in the solution
Feature can be covered with ad hoc development	1	No existing standard, but can be developed with ad hoc development by a specialist (depending on aspects: vendor, integrator or client IT Department)
Feature covered, but limited to a standard behavior	2	Using the existing standard, but not editable/configurable, either by the vendor, the integrator, the business user or the client IT Department
Feature covered by technical customization	3	Customization of the standard solution, that can only be performed by a technical expert of the solution (for instance: people from vendor, integrator, or from client IT Department, previously trained to technical solution administration)
Feature covered by business user customization	4	Customization of the standard solution, that can be performed by a business user, independently from the client IT Department and from vendor or integrator (possibly after a nontechnical functional administration training)

This scoring scale allows a transparent and objective analysis of responses in order to obtain individual and global conclusions.
These results were then analyzed in the light of the comments and feedback provided by vendors, to reflect the characteristics of their products as accurately as possible.
Finally, we would like to point out that, as in previous editions, the analysis carried out was based on vendor self assessments only.

In line with our core tenets mentioned above, no tests or interviews were conducted to avoid any judgment whatsoever from the team who elaborates the Panorama.

Two levels of synthesis have been held from the first edition of the Panorama:

✦ Global synthesis aimed at capturing the main respondents' characteristics,

✦ Individual feedback, per vendor.

2023 global results by functional modules and technical axes

The following chart shows aggregated vendors responses on functional modules and technical axes and provides a comparison with the results achieved in the 2022 edition.

FUNCTIONAL MODULES (BASED ON VENDORS' SELF-ASSESSMENTS)
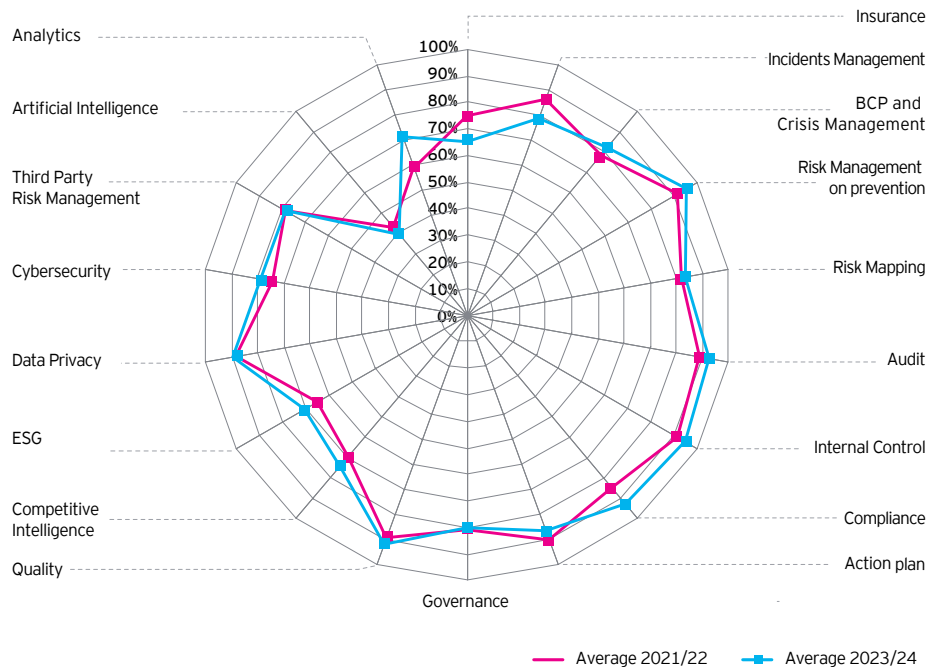
Note that:
The calculation method considers, for each module, only respondents having the module (RMIS vendors without the module do not impact the average score).

Comments :
> The general shape of the 2024 coverage curve remains essentially the same as in 2022.
> The functional modules are covered on average at 80% by all respondents. On a like-for-like basis, this coverage rate has increased by 2 points compared to the previous edition.
> The Insurance and incidents Management modules recorded the largest drop.
> Analytics shows a clear progression (+13 points) contributing to a good level of satisfaction perceived by Risk Managers on this module.
> The integration of Artificial Intelligence functionalities being progressive, RMIS vendors show a very low average level of coverage (-3 points).
> The ESG modules are becoming more and more developed over the years (+6 points).

The description of functional modules is available in *Appendix 3.*

23

⚙ Functional modules (based on Risk Managers survey)

The average satisfaction rate remains the same since 2021 and reaches 68%, with the following modules showing the greatest decline : Artificial intelligence, Data Privacy, Incidents management, Internal Control and Third Party Risk Management; However, most of the modules (excluding Artificial Intelligence) meet the expectations of the majority of the respondent population of Risk Managers.

SATISFACTION LEVEL PERCEIVED BY RISK MANAGERS ON FUNCTIONAL MODULES

■ Beyond expectations ■ Meet expectations ■ Below expectations □ Major change compared to 2022 (increase >10 points)

Module	Beyond expectations	Meet expectations	Below expectations
Risk Mapping	10%	69%	21%
Audit	2%	76%	22%
Risk Management on prevention	8%	70%	22%
Action Plans	11%	67%	22%
Cybersecurity	9%	68%	23%
Internal Control	4%	72%	24%
Incidents Management	6%	69%	25%
Compliance	3%	71%	26%
Insurance	11%	61%	28%
Governance		67%	33%
Quality		65%	35%
BCP and Crisis Management		65%	35%
Data Privacy	3%	57%	40%
ESG		60%	40%
Third Party Risk Management	3%	54%	43%
Competitive Intelligence	6%	47%	47%
Artificial Intelligence	7%	36%	57%

While looking at some modules recently added, the Third Party Risk Management module satisfies more than half of respondents, the Artificial Intelligence module seems to leave Risk Managers more mixed.

The Risk Mapping module has progressed this year to become the most satisfactory module for Risk Managers.

Please use arrows to easily navigate

⚙ Functional needs of Risk Managers

Risk mapping (99%), Action plan (94%), Audit (93%) and Risk Management on prevention (91%) remain the most expected functional modules of a RMIS.

Expectation for the following modules are still high: Internal Control and Incidents managements.

Expectations for the following areas remain low (50% to 60%): Artificial Intelligence and Governance.

Third Party Risk Management module is a highly expected functional module (71%).

⚙ **FUNCTIONAL NEEDS OF RISK MANAGERS**
(vs. position in the list in 2022)

1. Risk Mapping (→ 1)
2. Action Plan (↗ 4)
3. Audit (↗ 5)
4. Risk management on prevention (↘ 3)
5. Internal Control (↗ 7)
6. Incidents management (↘ 2)
7. Compliance (↗ 9)
8. Insurance (→ 8)
9. BCP and Crisis Management (↘ 6)
10. Cybersecurity (↗ 13)
11. Data Privacy (→ 11)
12. Third Party Risk Management (↘ 10)
13. ESG (↗ 15)
14. Quality (↘ 12)
15. Competitive intelligence (↗ 16)
16. Governance (↘ 14)
17. Artificial Intelligence (→ 17)

TECHNICAL AXES (BASED ON VENDORS' SELF-ASSESSMENTS)

Comments:

*New axes in 2023

— Average 2021/22 — Average 2023/24
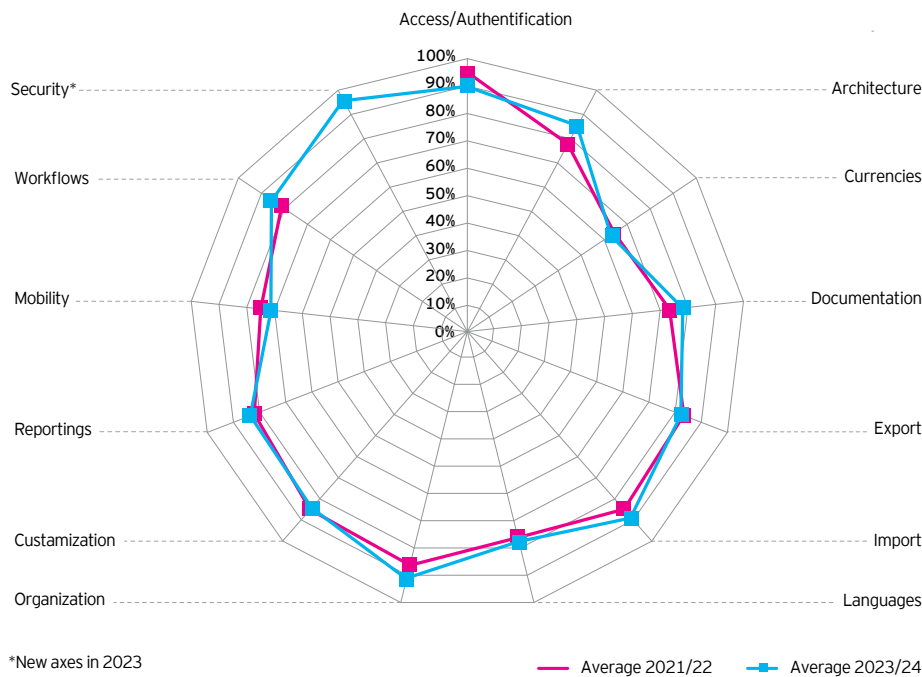
Note that:
The general shape of the curve remains substantially the same as in 2022 edition with, however, a slight increase on the majority of the axes.

> Most technical axes still covered an average at 83% by all of the respondents.
> The coverage rate of the Architecture management axis increase by 8%.
> RMIS access management is still a sensitive area where vendors have a good level of coverage.

The description of technical axes is available in *Appendix 3.*

Detailed vendors' map based on self assessments (Functional modules)

	Insurance	Incidents management	BCP and Crisis Management	Risk Management on prevention	Risk Mapping	Audit	Internal Control	Compliance	Action Plan	Governance	Quality	Competitive Intelligence	ESG	Data Privacy	Cybersecurity	Third Party Risk Management	Artificial Intelligence	Analytics
1-ONE	○	○	○	●	◑	●	◕	●	●	○	●	○	○	○	○	○	○	◕
ALL4TEC	○	◑	◑	○	◑	◕	○	◕	◑	◔	○	○	○	●	◕	◕	○	○
ACUREDGE (DEVOTEAM)	◑	◕	●	●	●	●	●	●	●	◕	●	◔	◕	●	◕	◕	○	◕
AMETHYSTE	◔	◕	●	●	●	●	◕	●	●	○	●	○	◑	●	●	●	◕	◕
ARCHER TECHNOLOGIES LLC	◕	◕	●	●	◕	●	●	●	◑	◕	●	◕	●	●	◕	●	○	○
ARENGI	◕	●	◕	●	●	●	●	●	●	●	●	◕	◕	●	◕	◕	◔	◕
AUDITBOARD, INC.	○	○	●	◕	●	●	●	●	●	◕	●	○	●	●	●	●	○	●
CALPANA	◔	◕	◕	●	◕	◕	●	◕	◕	◕	◕	◑	◑	◕	◕	◕	◑	◕
CERRIX	○	●	○	●	◕	◕	●	●	◕	◑	◕	○	○	●	○	●	○	◑
CHALLENGE OPTIMUM SA	○	●	◕	◕	◕	◑	◕	◕	◕	●	●	○	◕	◕	◕	◕	◑	◑
CISS LTD	○	◔	◑	●	●	●	●	●	●	◕	●	◔	○	◕	◕	◕	○	◑
COAUDIT GROUP	○	◔	○	○	◑	●	◑	●	●	○	◕	○	○	◑	◑	◑	◔	◕
DELTA RM	●	●	◑	●	◕	●	●	●	●	◕	◕	◑	◕	◑	◑	◑	◑	◕
DILIGENT	○	◑	○	○	◑	◕	◕	◕	◑	○	○	◕	◕	○	◑	◕	◔	◕
DIOT SIACI	◕	◕	○	●	●	○	○	○	●	○	◕	○	○	○	○	◕	○	◑
EFRONT/BLACKROCK	◔	●	●	●	●	●	●	●	◕	●	●	●	◑	◕	◕	◕	◔	○
EGERIE	◔	◔	●	●	●	●	●	●	●	●	●	◕	●	●	●	◕	◑	◕
ENABLON	●	●	◕	●	●	●	●	●	●	●	●	◕	●	◕	◕	●	◔	◑
F24	○	○	●	○	◑	○	○	◑	○	○	○	○	○	○	◑	○	○	◕
GBTEC AUSTRIA GMBH	○	◑	●	○	◕	◕	●	●	◔	●	◔	○	◕	○	◔	◕	◔	◑
GRACE CONNECT SARL	○	◕	◕	●	●	●	◕	●	◕	◕	●	◕	◕	●	◕	●	◔	◑
INCLUS	○	◑	◕	●	●	●	◕	●	●	◕	●	◕	◑	○	◕	◕	◔	◔
KERMOBILE SOLUTIONS	◕	●	◕	○	○	○	○	○	○	○	○	○	○	◑	◑	◑	◑	◕
LEXISNEXIS	○	◔	◔	◕	◑	◕	◕	◕	◕	●	○	○	○	◕	○	◕	○	◕
MAKE IT SAFE	○	◑	◔	○	◔	●	●	●	●	●	●	○	○	●	●	◕	○	○
MAPTYCS	◔	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	○	◑
MEGA INTERNATIONAL	○	◑	●	●	◕	●	●	●	●	●	◕	◑	●	●	◕	●	◔	◑
MITRATECH	○	●	●	●	◑	●	◕	●	◕	◕	◕	○	●	●	●	◕	◔	◕
MOODY'S	◑	○	○	○	◔	○	○	○	◕	○	○	◑	◔	○	○	◑	◔	◕
MY RISK COMMITTEE	●	●	●	●	●	●	◕	◕	●	◔	◕	◔	◕	◔	◔	◔	◔	◕
NANOCODE SAS	○	●	●	●	●	●	●	◕	●	●	●	●	○	●	●	○	○	○
NGCOMPLIANCE	◑	◕	◕	●	◕	◕	◕	●	◕	●	●	◑	◕	◕	◕	◕	○	◕

Analysis based on the 2023 respondents panel

Detailed vendors' map based on self assessments (Functional modules)

	Insurance	Incidents management	BCP and Crisis Management	Risk Management on prevention	Risk Mapping	Audit	Internal Control	Compliance	Action Plan	Governance	Quality	Competitive Intelligence	ESG	Data Privacy	Cybersecurity	Third Party Risk Management	Artificial Intelligence	Analytics
NOVASECUR	●	●	●	●	●	●	●	●	●	●	●	◕	◕	●	●	●	●	●
ONETRUST	○	◐	○	◕	◔	○	○	○	○	○	○	○	○	●	◐	◐	◔	○
OPTIMISO GROUP SA	○	◐	◕	●	◐	◐	●	◐	◐	●	●	◔	◐	◐	●	●	○	◔
OXIAL	○	◐	●	●	◐	●	●	●	●	◐	●	◐	○	●	◐	◐	○	◐
POCKET RESULT	○	●	●	●	●	●	●	●	●	●	●	◔	○	●	●	◕	●	
PYX4	○	◐	○	◔	◔	◐	◔	◐	◔	○	◐	○	○	○	○	○	○	○
QUADRATIC	○	●	○	○	◐	●	●	●	○	○	○	○	○	○	○	○	◔	◐
QUALITADD	○	◐	◕	●	●	◐	●	●	●	●	●	◐	◐	◐	●	●	◐	◐
RISKHIVE SSL	○	○	○	○	◕	●	◐	◕	●	◕	○	●	◐	●	◐	◐	○	◕
RISKID	○	◔	○	◔	◐	○	◔	◐	◐	○	○	○	○	◐	◔	○	○	◐
RISK'N TIC	○	○	○	○	◐	◐	○	◔	◕	○	○	○	●	◐	●	○	◐	
RISKONNECT	●	◔	●	●	●	●	●	●	●	●	●	●	●	●	◕	●	◕	●
ROK SOLUTION	○	◐	◐	●	●	●	◐	●	◐	●	◔	◔	◔	●	◐	◐	●	◐
SAP	●	●	●	●	●	●	●	●	●	●	◐	●	●	●	●	●	●	●
SCHLEUPEN SE	◔	●	●	●	●	●	●	●	●	◔	◔	◔	◔	●	◐	●	◐	◐
SERVICENOW	○	◐	●	●	◐	●	●	●	◐	●	●	○	◐	●	●	◐	◐	◐
SMART GLOBAL GOVERNANCE	○	◐	◐	○	●	●	●	●	●	●	●	◐	◐	●	●	◐	◐	◐
SOFTWARE AG	○	◐	◐	◔	◐	●	●	◐	●	◐	◐	◐	◔	●	◐	◐	○	◐
SWISS GRC	○	●	◐	●	●	●	●	●	●	●	◐	●	●	●	●	●	◐	●
TEAMMATE – WOLTERS KLUWER	○	◔	○	◐	◔	●	●	●	◐	◔	●	○	◔	○	○	◐	○	◐
TUV SUD	○	○	◕	◕	◐	○	○	○	◐	○	○	○	○	○	◐	◔	◔	◕
VALUES ASSOCIATES	○	○	○	○	◐	◐	◐	◐	◐	○	○	○	○	●	○	◐	◐	◕
VENTIV	◔	●	◕	●	◐	◐	◐	○	◐	●	●	○	◐	◐	◕	◐	◔	◐
VIRTUESPARK GMBH	○	◐	◐	◐	◐	◐	◐	●	◐	◐	◐	◐	◐	◐	◐	◐	◐	◐
VISIATIV (IPORTA)	◔	◔	○	●	◐	◐	◐	◐	◐	○	◐	◐	◕	●	○	○	○	◐
WORKIVA	○	○	○	●	◐	●	●	●	◐	◕	○	○	◐	●	◐	◐	○	◐

Analysis based on the 2023 respondents panel

Please use arrows to easily navigate

Detailed vendors' map based on self assessments (Technical axes)

	Access/Authentification	Architecture	Currencies	Documentation	Export	Import	Languages	Organization	Customization	Reportings	Mobility	Workflows	Security
1-ONE	◕	◕	○	◑	◕	◕	◑	●	◑	◕	◑	◕	●
ALL4TEC	◔	◔	○	◑	◕	●	●	◕	◕	◑	◑	○	●
ACUREDGE (DEVOTEAM)	◕	◕	◕	◕	●	●	●	●	●	◕	◑	●	●
AMETHYSTE	◕	◕	●	◕	◕	◕	◕	◕	◕	◕	◕	◔	◕
ARCHER TECHNOLOGIES LLC	◕	◑	◑	●	◕	●	●	●	●	◕	◕	●	●
ARENGI	●	◕	◕	◕	◕	●	●	●	●	◕	◕	●	●
AUDITBOARD, INC.	◕	◕	●	●	●	●	●	○	●	●	●	●	●
CALPANA	◕	●	◕	◑	◕	◕	◕	●	◕	●	◑	◕	●
CERRIX	◕	◕	○	◑	◑	●	○	●	◑	◑	◑	◕	●
CHALLENGE OPTIMUM SA	◕	◕	◔	◑	◕	○	◕	●	◕	◑	◕	◑	●
CISS LTD	◕	◕	◔	◕	◕	●	○	◕	◔	◕	◑	○	●
COAUDIT GROUP	◑	◕	◔	◔	◔	◔	●	◑	◕	◑	○	○	◕
DELTA RM	●	◕	◕	◕	●	●	◕	●	◕	◕	●	●	●
DILIGENT	◕	◑	◔	◑	◕	◕	◕	◕	◑	◕	◕	◕	●
DIOT SIACI	◕	◕	●	◑	◕	◕	◕	◕	◕	◕	◕	◔	●
EFRONT/BLACKROCK	●	◕	●	◑	◕	●	●	●	◕	◕	◕	●	●
EGERIE	◕	◕	●	◑	◕	●	●	●	◑	◕	◕	◕	●
ENABLON	●	◕	●	◕	●	●	●	●	●	◕	●	●	●
F24	◕	◔	◕	◑	◑	●	◕	◑	◑	◑	◑	◕	●
GBTEC AUSTRIA GMBH	◕	◕	◕	◑	◕	◕	○	●	◕	◕	○	●	●
GRACE CONNECT SARL	◕	◕	◑	◔	◔	◕	◕	●	◑	◑	◔	◕	◑
INCLUS	◕	◕	○	◔	◕	●	◕	◑	◕	◔	◑	●	●
KERMOBILE SOLUTIONS	◕	◑	◑	◑	◑	●	◕	●	◑	●	●	●	◕
LEXISNEXIS	◕	◑	○	◕	◑	○	○	◕	◔	◑	◔	◕	●
MAKE IT SAFE	◕	◕	◔	◑	◕	◕	●	◕	◕	◑	◕	◕	●
MAPTYCS	◕	◑	●	◑	◑	●	◔	◕	◕	◑	◑	◕	●
MEGA INTERNATIONAL	●	◕	●	●	◕	●	●	●	◕	◕	◕	●	●
MITRATECH	●	●	●	●	◕	●	◑	●	●	●	◕	●	●
MOODY'S	◕	◕	◔	◑	◕	◕	◕	◕	◑	◑	◔	◕	◕
MY RISK COMMITTEE	◕	●	◕	●	◑	◕	◕	◕	◕	◕	◑	●	●
NANOCODE SAS	●	◕	○	●	●	●	●	●	●	◔	●	●	●
NGCOMPLIANCE	◕	◕	◑	◕	◕	◕	●	●	◕	●	◕	◕	●

Analysis based on the 2023 respondents panel

Detailed vendors' map based on self assessments (Technical axes)

	Access	Technical Architecture	Currencies	Documentation	Export	Import	Languages	Organization	Customization	Reportings	Mobility	Workflows	Secutity
NOVASECUR	●	◕	◕	●	●	●	●	●	●	◕	◕	●	●
ONETRUST	◕	◕	○	◐	◕	◕	●	◕	●	◐	◐	●	●
OPTIMISO GROUP SA	◐	◕	○	●	◕	◕	◐	●	◕	◐	◐	◕	●
OXIAL	◕	●	◕	●	◕	◐	●	●	●	◕	◕	●	●
POCKET RESULT	●	●	●	●	●	●	●	●	●	●	◕	●	●
PYX4	◕	◕	○	◔	◔	◐	○	○	◐	◐	○	◕	●
QUADRATIC	●	◕	◔	◔	◐	●	●	◐	●	●	●	●	●
QUALITADD	●	●	◕	◕	◕	●	●	●	●	●	●	●	●
RISKHIVE SSL	◕	●	●	◔	◕	◕	◕	●	◕	◕	◐	◕	●
RISKID	◕	◕	◔	◔	◕	◕	◕	◕	◔	◕	◐	◔	●
RISK'N TIC	◐	●	◔	○	◕	◐	◐	◐	◔	◕	◔	○	◕
RISKONNECT	●	●	●	◕	●	◐	●	●	●	◕	◕	◕	●
ROK SOLUTION	●	◕	◕	●	●	●	◐	●	◕	◕	◔	◕	◕
SAP	●	●	●	●	◕	●	●	●	●	●	●	●	●
SCHLEUPEN SE	●	◕	●	◕	◕	●	●	●	◕	●	◐	●	●
SERVICENOW	●	◕	◕	●	◕	●	●	●	●	◕	●	●	●
SMART GLOBAL GOVERNANCE	●	◕	◕	●	●	●	●	●	◕	●	◐	●	●
SOFTWARE AG	●	◕	◕	●	◕	●	●	◕	◕	◕	●	◕	◕
SWISS GRC	◐	◕	◔	●	◕	●	●	○	●	◕	○	●	●
TEAMMATE – WOLTERS KLUWER	◕	◔	○	●	◐	◕	◕	●	◕	◕	●	◕	◕
TUV SUD	◐	◔	◐	●	◕	●	○	◐	◔	◕	○	◐	●
VALUES ASSOCIATES	◕	●	◔	◕	◕	●	●	◕	◕	◐	○	●	●
VENTIV	●	◕	●	●	●	●	●	●	●	●	●	●	●
VIRTUESPARK GMBH	●	◕	◕	◕	◕	◕	○	●	◕	●	◐	●	◕
VISIATIV (IPORTA)	◕	●	●	◕	◕	◕	●	◕	●	●	●	●	●
WORKIVA	●	◕	◕	●	●	●	◐	●	●	◕	◐	◕	●

Analysis based on the 2023 respondents panel

Leaders' quadrants

GRC quadrant

The following RMIS vendors' maps are built using solely vendors' self assessments without any input or analysis from AMRAE and EY. They are organized by functional module showing only vendors covering this space.

For clarity and visibility purposes, only 20 vendors are displayed on each map using their abbreviated name.

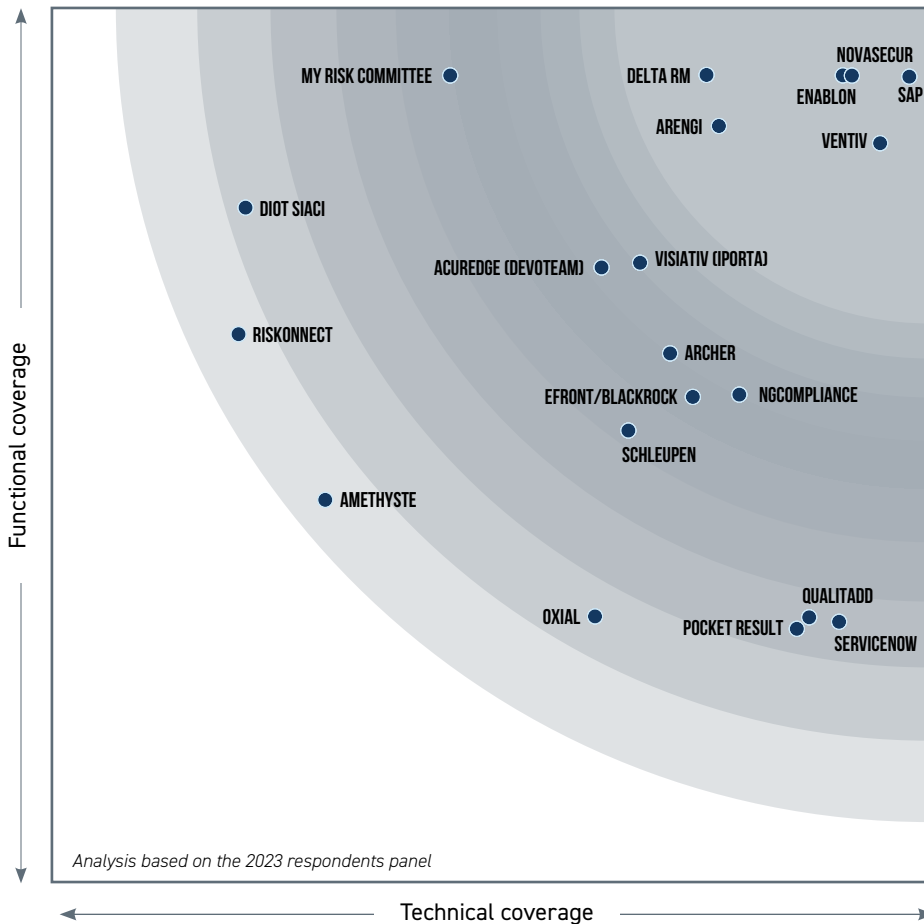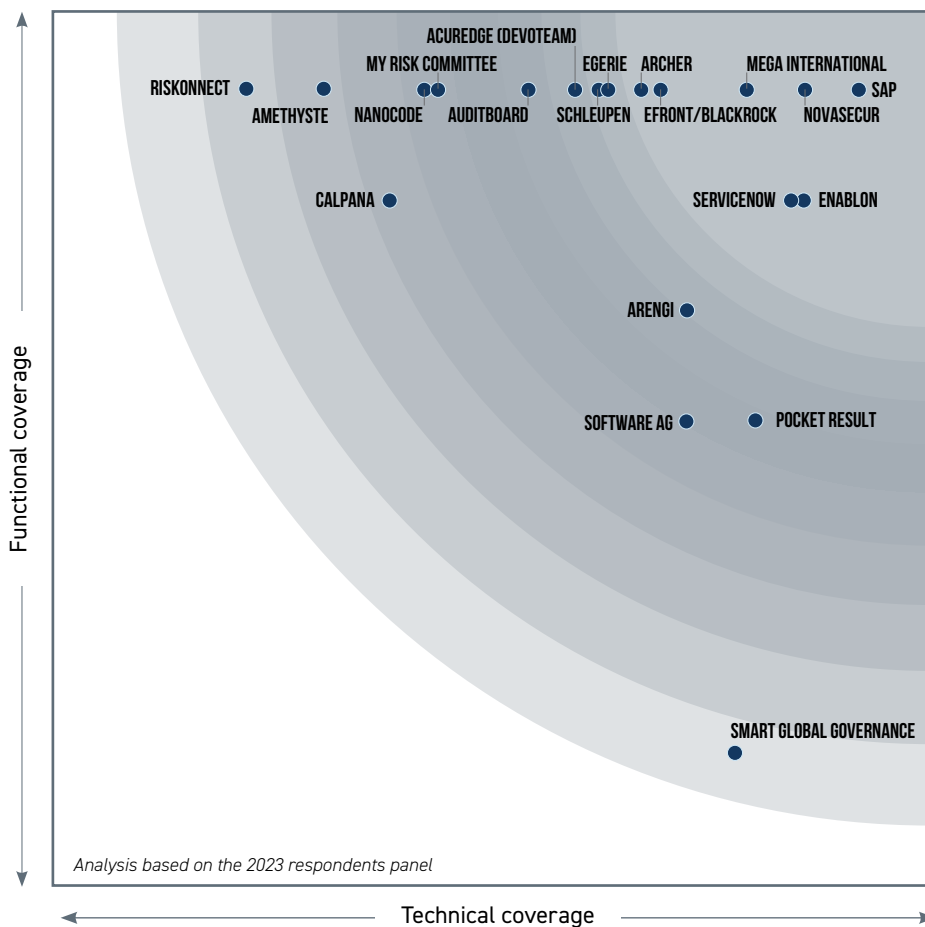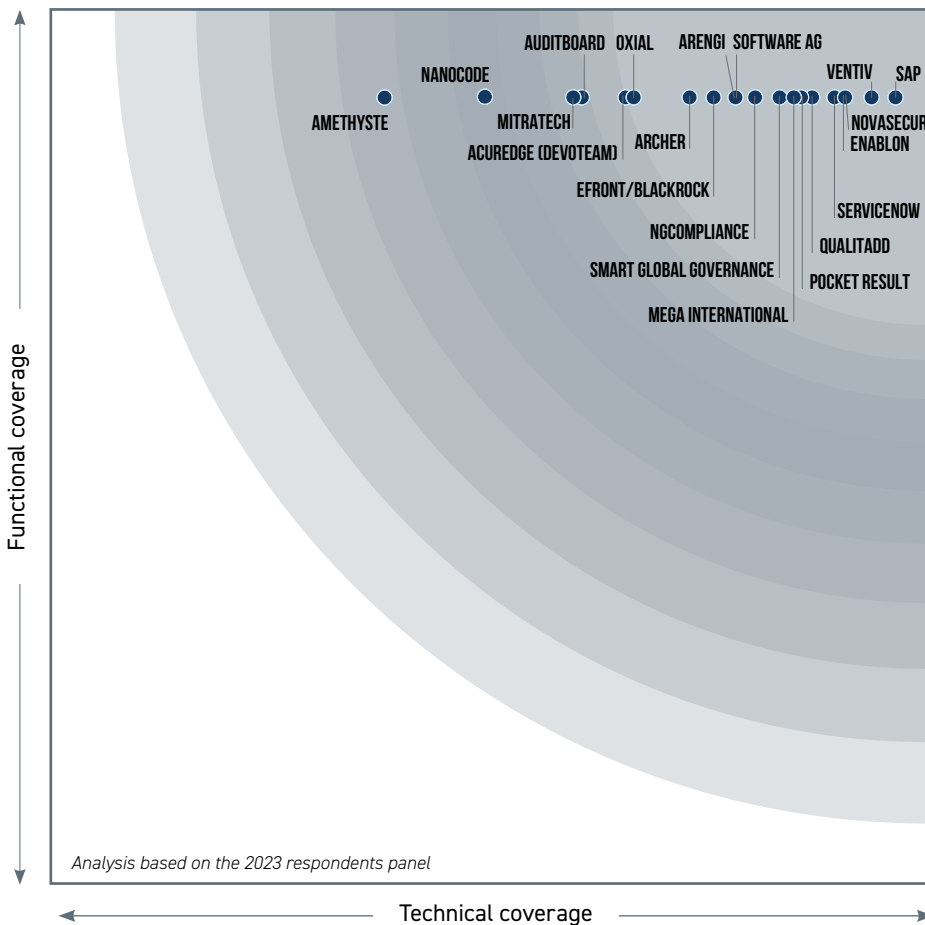A full listing of all vendors with their functional and technical details is available in the vendor profile section.
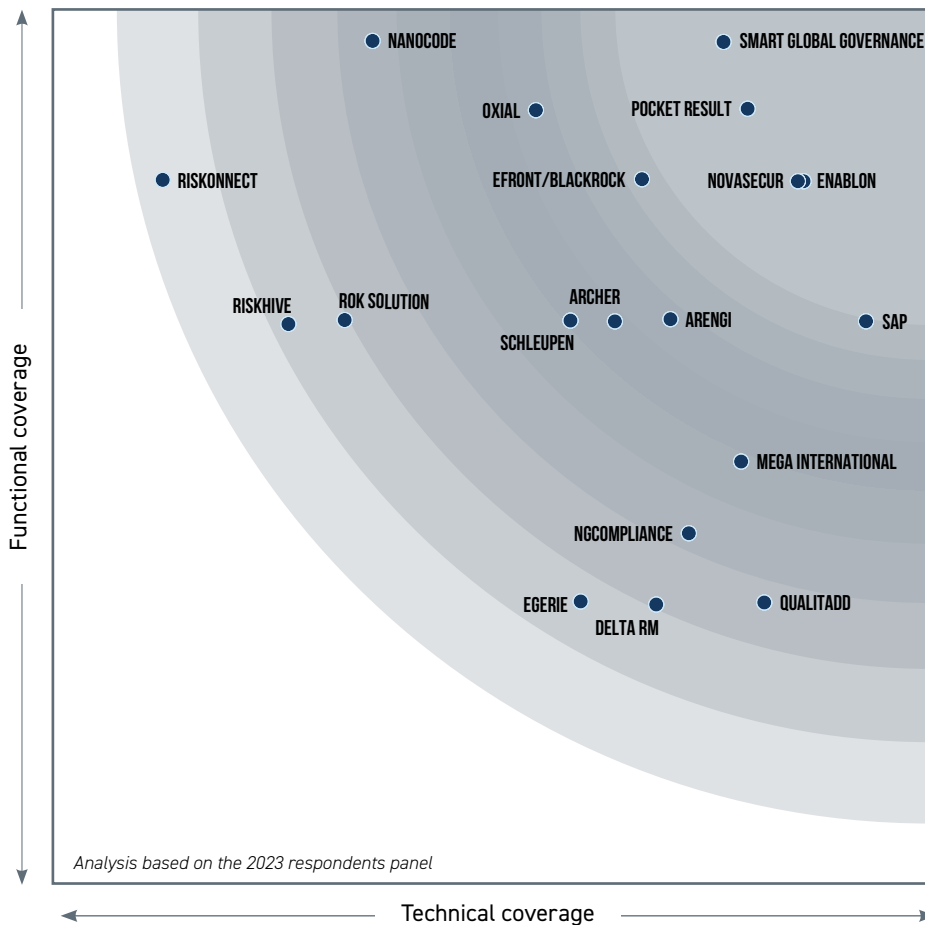

This item includes :
> Risk Mapping
> Audit
> Internal Control
> Compliance
> Action Plan
> Governance

Analysis based on the 2023 respondents panel

Functional coverage

Technical coverage
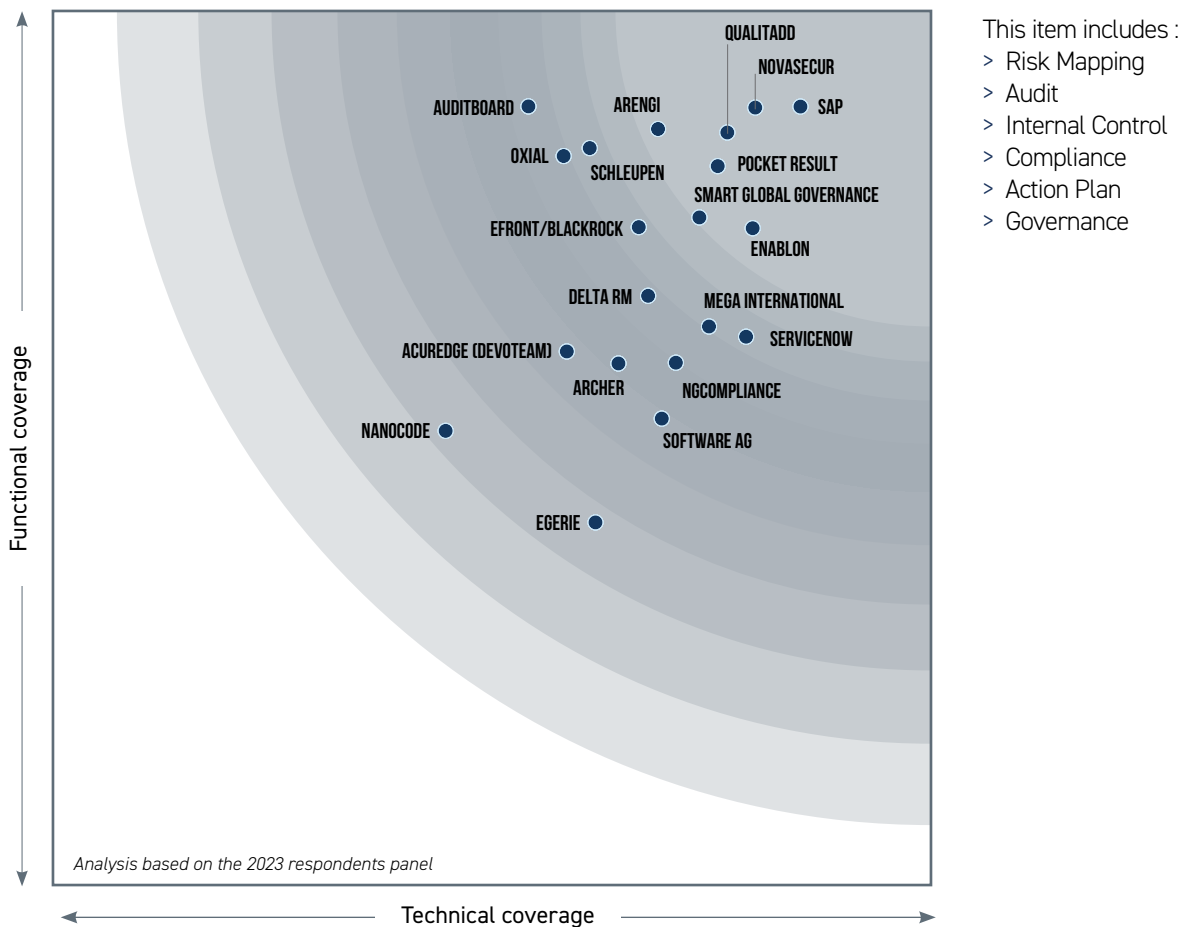
Insurance Quadrant

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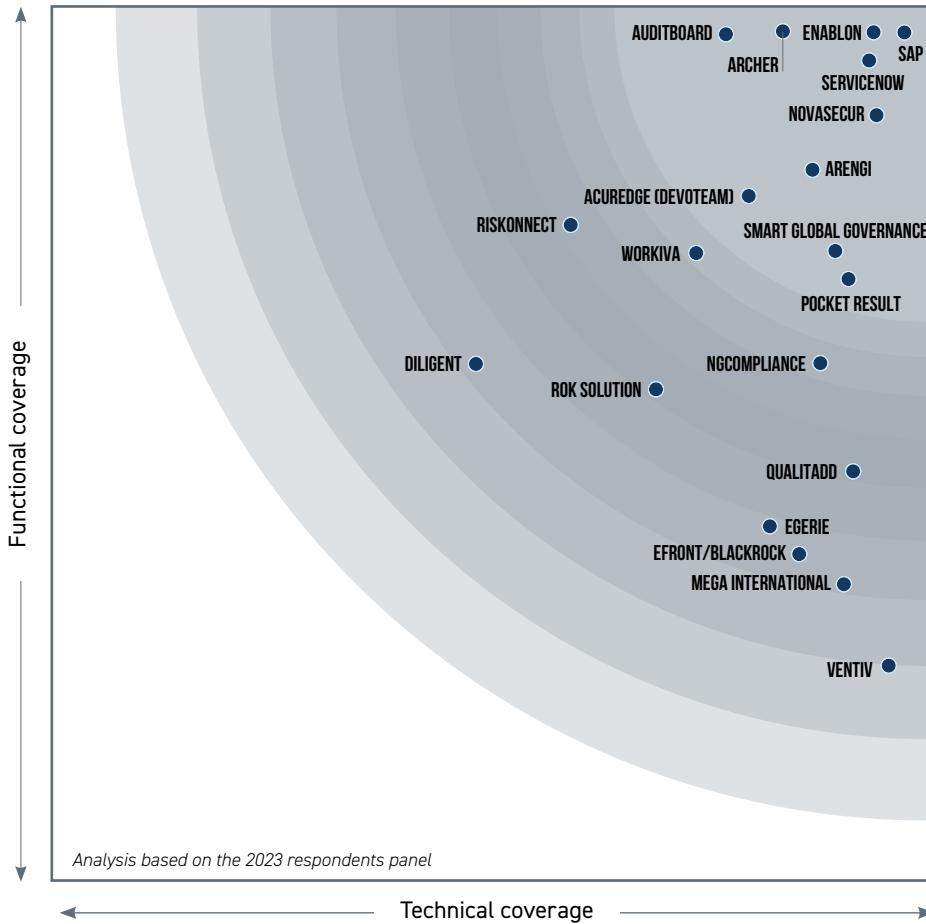

This item includes :
> Insurance Management
> Incidents Management
> Risk Management on prevention
> Action Plan

BCP and Crisis Management Quadrant

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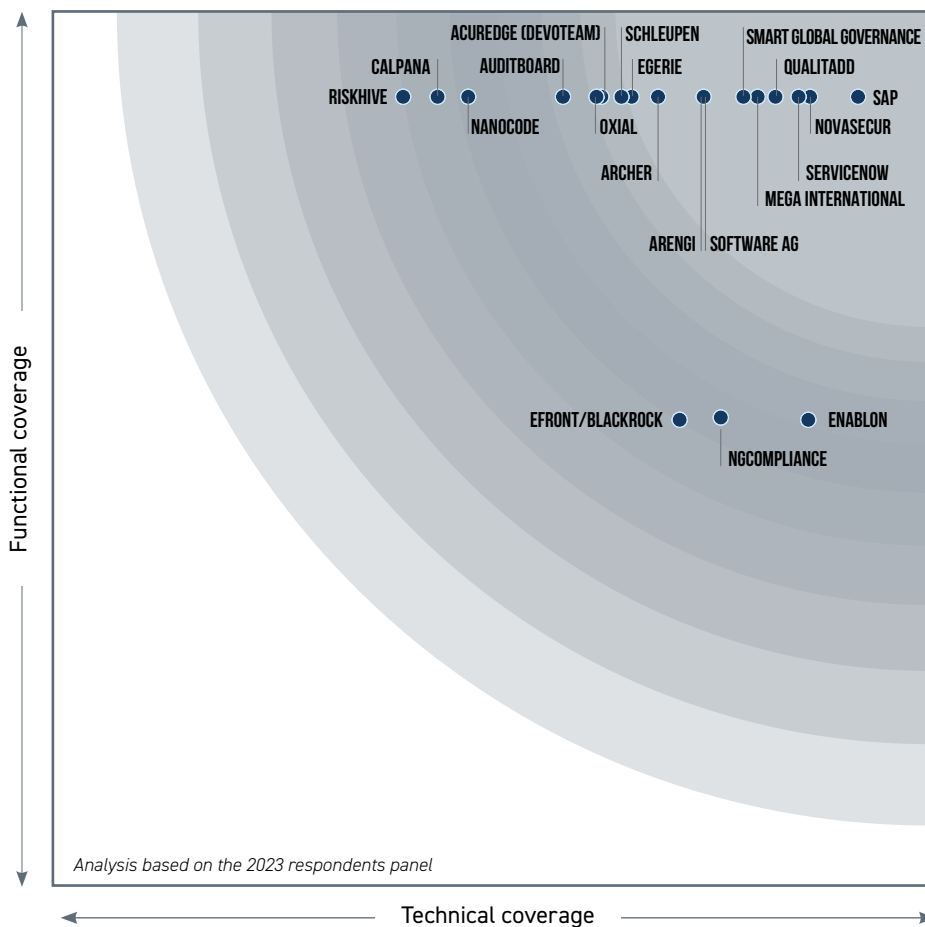

Analysis based on the 2023 respondents panel

Functional coverage

Technical coverage

Quality Quadrant

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Analysis based on the 2023 respondents panel

Competitive Intelligence Quadrant

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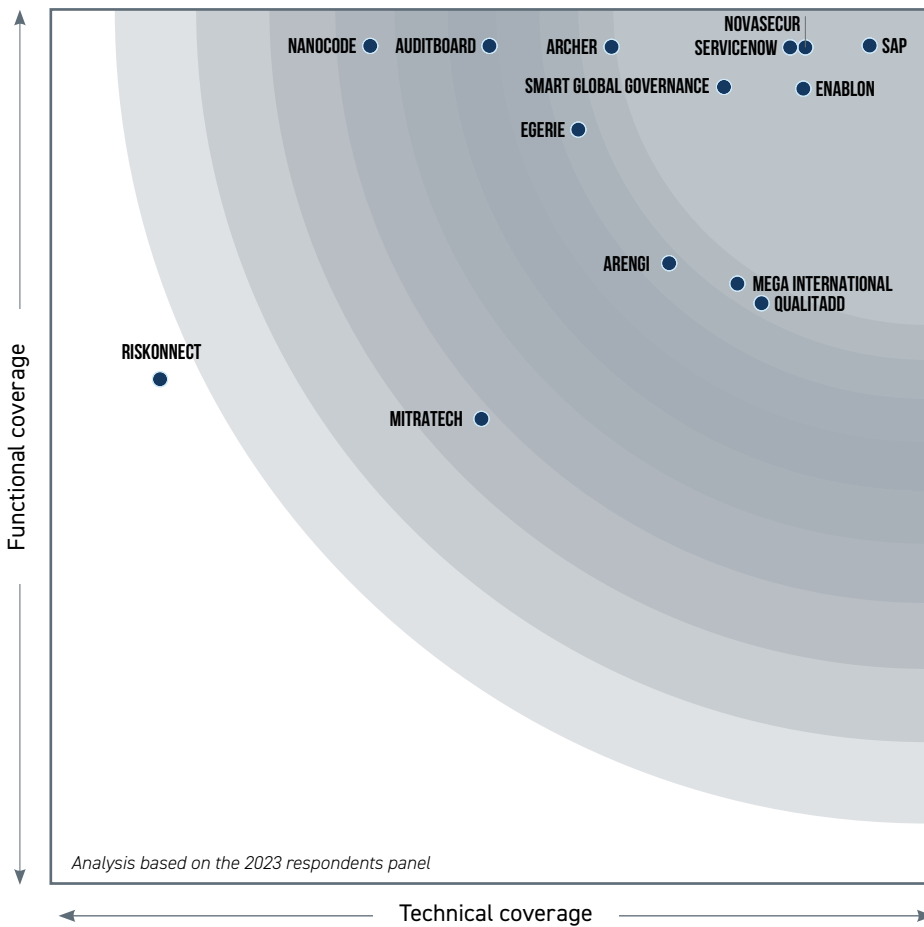

Analysis based on the 2023 respondents panel

ESG Quadrant

The following RMIS vendors' maps are built using solely vendors' self assessments without any input or analysis from AMRAE and EY. They are organized by functional module showing only vendors covering this space.

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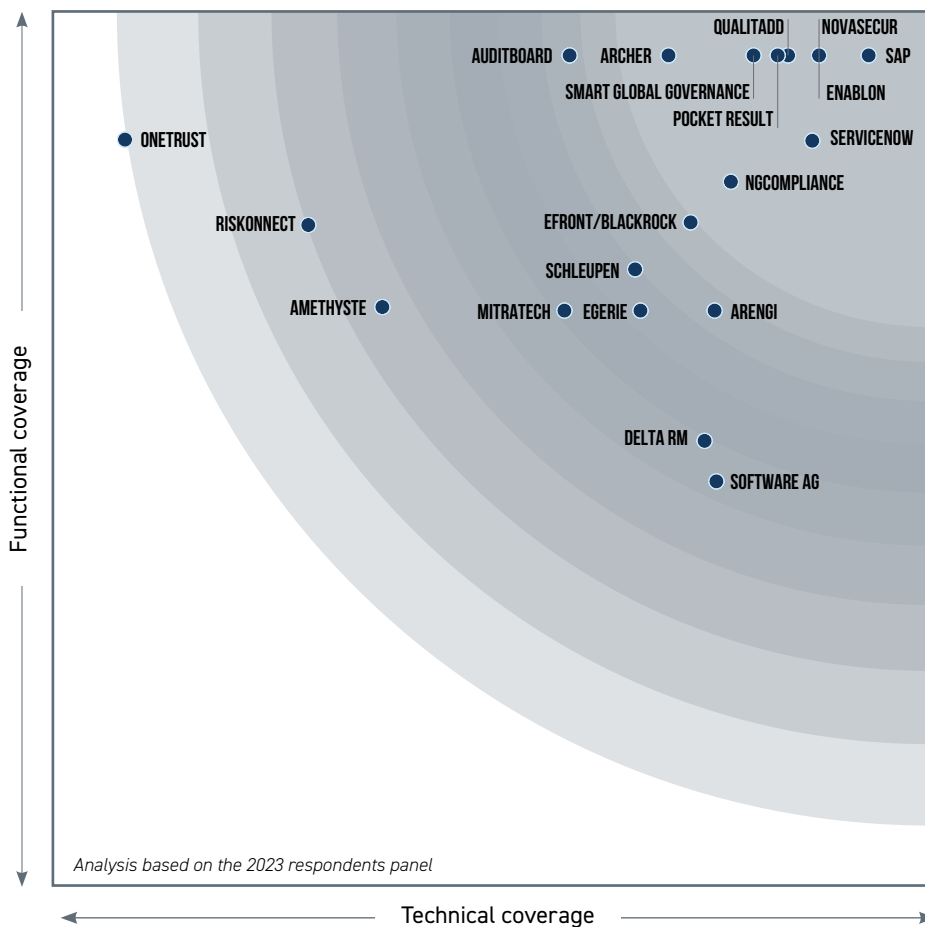

Analysis based on the 2023 respondents panel

Functional coverage

Technical coverage

Data Privacy Quadrant

The following RMIS vendors' maps are built using solely vendors' self assessments without any input or analysis from AMRAE and EY. They are organized by functional module showing only vendors covering this space.

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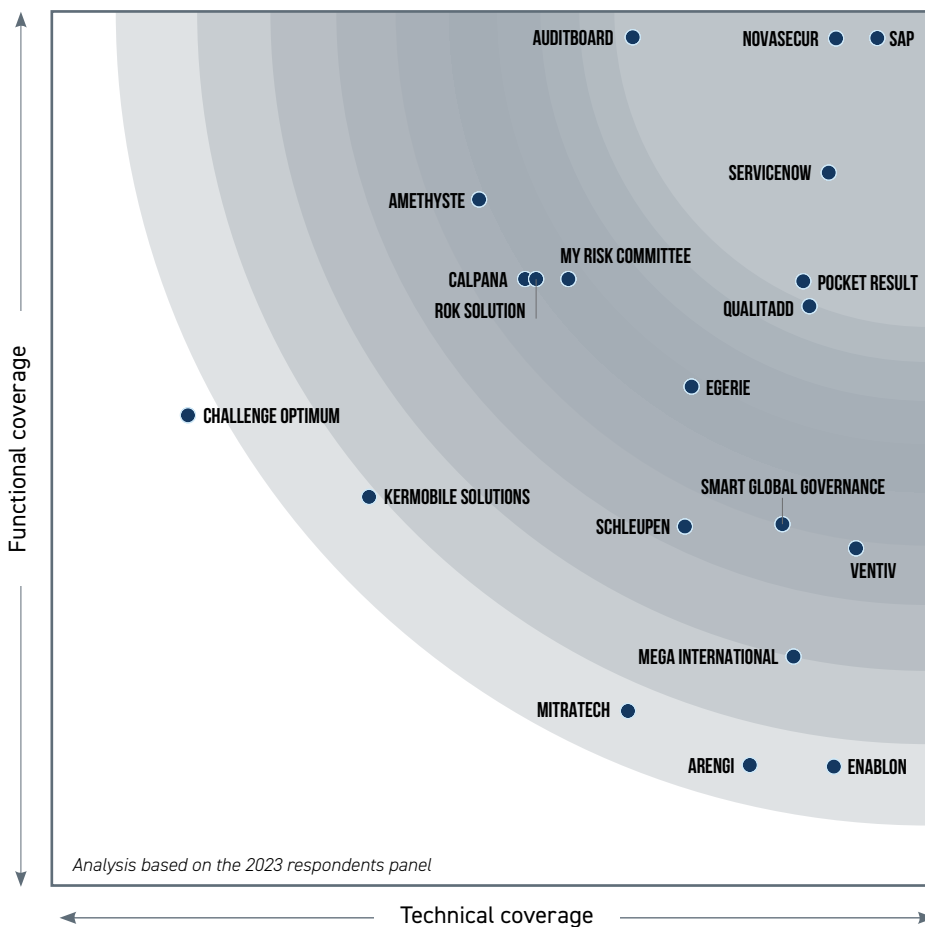

Analysis based on the 2023 respondents panel

Functional coverage

Technical coverage

Cybersecurity Quadrant

The following RMIS vendors' maps are built using solely vendors' self assessments without any input or analysis from AMRAE and EY. They are organized by functional module showing only vendors covering this space.

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A full listing of all vendors with their functional and technical details is available in the vendor profile section.


Analysis based on the 2023 respondents panel

Functional coverage

Technical coverage

Please use arrows to easily navigate

Third Party Risk Management Quadrant

The following RMIS vendors' maps are built using solely vendors' self assessments without any input or analysis from AMRAE and EY. They are organized by functional module showing only vendors covering this space.

For clarity and visibility purposes, only 20 vendors are displayed on each map using their abbreviated name.

A full listing of all vendors with their functional and technical details is available in the vendor profile section.

Analysis based on the 2023 respondents panel

Artificial Intelligence Quadrant

The following RMIS vendors' maps are built using solely vendors' self assessments without any input or analysis from AMRAE and EY. They are organized by functional module showing only vendors covering this space.

For clarity and visibility purposes, only 20 vendors are displayed on each map using their abbreviated name.

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Analysis based on the 2023 respondents panel

Functional coverage

Technical coverage

39

Analytics Quadrant

The following RMIS vendors' maps are built using solely vendors' self assessments without any input or analysis from AMRAE and EY. They are organized by functional module showing only vendors covering this space.

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Analysis based on the 2023 respondents panel
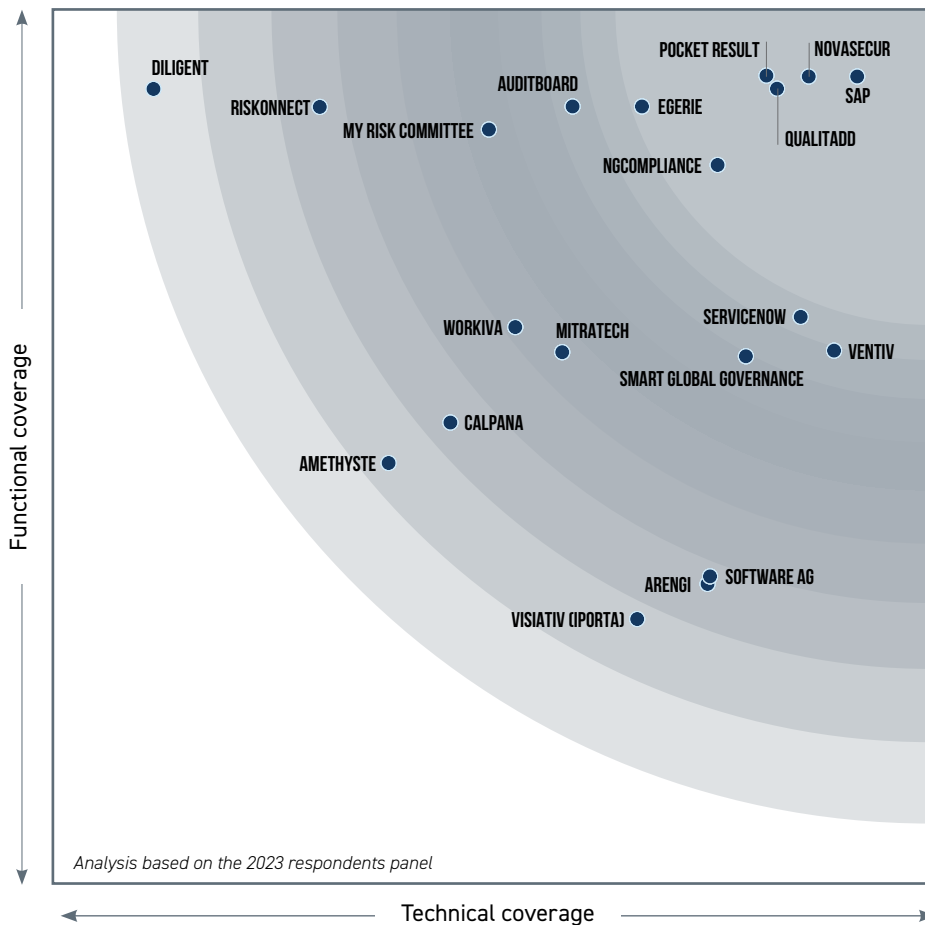
An Insurers and Brokers point of view

For the 2024 edition of the RMIS Panorama, AMRAE, in partnership with EY, has conducted an exchange with various representatives of the insurance and brokerage world, in France and abroad, to collect their views on the use of RMIS solutions by their customers or policyholders and more broadly the impact of these solutions in the risk management value chain.

Are they prescribers or providers of this type of application?
To what extent does the use of a RMIS influence their relationship with clients/insureds and in what aspects in particular?
What benefits do they see in the use of a RMIS by their clients/insureds? etc.
These questions were put to them during a dedicated meeting, rich in additional insights, which we share with you in this chapter.

With a relatively low rate of equipment except in the large international structures, and the presence of a rather fragmented offer, the use of RMIS as a relationship tool between brokers/insurers/policyholders is not yet generalized.

We can currently distinguish between two main families of offers:

> **A proprietary offer** (developed by insurers or brokers for their policyholders or clients) that we will call "Insurer/Broker" RMIS, specialized on the "Insurance" functional axis, traditional axis with the associated modules of a RMIS.

> **An offer called "vendor" RMIS**, proposed by the major software publishers, of which the "Insurance" axis represents one of the axes among other value propositions.

The proposed analysis is based on the views and positions of the insurers and brokers interviewed on each of these two propositions.

The "Insurer/Broker" RMIS: an alternative offer?

The first finding of our survey is that the so-called "RMIS" solutions are not foreign to the insurers/brokers interviewed and some of them now offer them to their policyholders/customers as standard. In most cases, when this activity is offered by an insurer/broker, it is not managed as an independent activity, but directly by the traditional insurance and brokerage business.

For 1/3 of the insurers/brokers interviewed, the provision of an "in-house" RMIS is neither proposed today nor on the agenda of their strategic development and this type of service would remain the prerogative of the major publishers in the market. However, insurers/brokers who have already developed a RMIS confirm their intention to intensify this part of their business in the near future.

> *For 1/3 of the insurers/brokers interviewed,*
> *the provision of an "in-house" RMIS is not on their strategic development agenda*

Beyond facilitating exchanges with their clients/policyholders and/or helping them to better understand their risks and strengthen their management, this activity could also constitute a new growth driver for insurers/brokers as well as a differentiating marker in the services offered in addition to the impact on the underwriting process. Indeed, "in a hard market cycle, RMIS can allow an insured to distinguish himself from his peers in order to benefit from the best terms and conditions of the market, it is a complementary communication lever of the nature of the Risks taken into account by the insured in an economic, geopolitical and social environment that has been put to the test", illustrates Richard Deguettes, Key Account Sales Director IARD HOWDEN FRANCE.

This perception is shared by AMRAE, which believes that RMIS solutions will be a "must have" in the years to come, as Michel Josset, Director of Insurance at Forvia and Chairman of AMRAE's Property Damage Commission, points out: "RMIS is a powerful factor in the credibility of the insured with respect to the market, making it possible to legitimize a foundation for Risk Mapping and the management of Insurance and incidents on a daily basis, as well as good organization in the production of information".

However, RMIS solutions are still perfectible tools: "The technology is in place, but organizations must take care to reinforce the quality, integrity and homogeneity of the Data entered into the RMIS system. In addition to the issue of confidentiality and the elements that an organization wishes to make available to third parties, the absence of true dynamic Data management is a major obstacle to a paradigm shift in the use of RMIS solutions," says Antoine Lamy-Rested, Chief Commercial Officer at Aon France.

Policyholder data: a new challenge ? →

The collection (via a RMIS), the knowledge and the exploitation of policyholders' data will become major challenges for insurers/brokers in the coming years. Those who know how to exploit a combination of customer data, public data and their own data in the context of "Big Data", in order to offer their customers and policyholders more "personalized" and better "calibrated" contracts, will undoubtedly be the big winners of tomorrow.

Today, only 1/3 of the insurers/brokers that we interviewed declare to exploit the data transiting through the RMIS of their policyholders or customers, mainly for communication efficiency and/or adjustment of their services.

> *The issues related to data quality and integrity are highly regarded.*

This use of data is mostly governed by a specific agreement, including a confidentiality clause, defined between the parties. In the case of personal data exploitation, it must respect the legal framework defined by the regulation (GDRP in EU or other local regulation).

The benefits of an "insurer/broker" RMIS: a sensitive topic? →

To the question: "Does the use of a RMIS impact the commercial relationship you have with your clients/insureds?", for the majority of respondents, it seems that the use of an RMIS does not impact the commercial relationship with their clients/insureds. For the rest of the respondents, it appears that the use of an "insurer/broker" RMIS influences the commercial relationship they have with their insured/clients and that it benefits first and foremost the actions related to "Prevention" and bipartite "Communication".

This highlights one of the first advantages cited for the use of a RMIS, whatever its field of use: its ability to facilitate the sharing of information between the various parties, both internal (Risk, Audit, Compliance, Internal Control, Insurance departments, etc.) and external (insurer, broker, expert, etc.), by proposing a structuring framework and standardized transfer formats. In the insurance world, RMIS can act as a data exchange facilitator, sometimes interfacing with the systems used by insurers/brokers to exchange key information (incidents, premiums, contracts, etc.), in real time.

The "vendor" RMIS : A standard? ↗

The topic remains a focus for the insurance and broker community. Indeed, a majority of respondents say that they are aware that their policyholders/clients are using a RMIS as part of their risk management activity (both insurance and non-insurance related).

This figure demonstrates a real interest from the insurance and broker community for the so-called RMIS solutions, which are synonymous for them with the presence of a structured, modern and digital risk management for their clients and policyholders, based on an efficient use of a more qualitative and contextualized data. This proactive approach to risk management is often considered by insurers/brokers as an element likely to improve the client's risk profile.

The brand of the RMIS provider also seems to be an important element for insurers/brokers. Half of the respondents pay particular attention to it, suggesting that not all offers in the market are equal and that some are more valued than others because they are better suited to the business risk insurance field.

The modules perceived as most important by the insurance/broker community ↗

The risk mapping, insurance, and action plans modules are considered priorities by our respondents. The more specific functional modules (BCP, business continuity and crisis management, cybersecurity, incident management, sustainable development and CSR, etc.) are not yet systematically developed and implemented, and are still receiving less attention, despite the latest crises and developments (ESG/CSR) that resonate with the insurance community's own commitments.

This classification reflects the structure of the intellectual approach specific to the global management of the risks of their clients, prospects or insureds. A good understanding of the organization's risk universe (mapping) and their evaluation/hierarchization, along with incidents monitoring, allow for the optimization of prevention and the construction of a more detailed analysis of coverage needs (insurance) for insurable risks. Dynamic management of incidents and claims, and monitoring of action plans provide feedback and complete this virtuous loop of good risk management.

"Vendor" RMIS: less benefits for insurers and brokers →

By definition, the "insurer/broker" RMIS is already configured and adapted to the functional and technical specifications of the insurer/broker's RMIS tool. The insured, user client, only has to fill in and transmit his data in the required format.

Within the framework of a "vendor" RMIS, the will of a customer/insured to open its own tool to one or more third parties often requires the installation of a specific parameter setting and common to the various parts, which can prove to be complex and sometimes less adapted to the specific trades of the insurance. In this case, the client/insured would be more likely to share data from the "vendor" RMIS via flat file exports, often manual, than to share access to the system itself. The "Commercial Conditions" and "Price" criteria also seem to be moderately impacted by the use of a "vendor" RMIS. It is interesting to note, however, that the "Commercial Conditions" factor is the most favored when using a "marketplace" RMIS, whereas it is the "Price" factor in the case of the "insurer/broker" RMIS.

Freedom of choice

All of the insurers/brokers interviewed are active prescribers of this type of solution.

However, some of them told us that RMIS could not replace the human expertise provided by their companies in the field, combining know-how and proprietary models, which allow them to estimate the level of prevention in place in a very precise way and to compare their analyses with those of their clients by being a force of proposal. These "tailor-made" analyses, depending on the client's sector of activity, are, according to them, sometimes difficult to reconcile with the standards necessary for the implementation and use of a RMIS.

The RMIS: a springboard for the digitalization of the insurance world?

Present in companies for several decades in the banking and industrial sectors to help risk managers optimize their risk management (mapping, control (management and prevention), action plans, etc.), its implementation can apparently still progress, as well as its more shared use between the insured and its stakeholders.

> *The RMIS can provide a technological response (common database), agile and collaborative and digitize the flow of information within the tripartite relationship policyholders / customers, brokers and insurers, promoting dialogue and exchanges.*

Indeed, the availability of integrated and reliable data in near-real time and its analysis via innovative reporting is an asset for policyholders. It allows them to increase their understanding of their risks, to optimize their prevention plans and to define more precisely not only their self-financing capacity, but also their need to transfer to insurance, while offering insurers/brokers the possibility of proposing contracts and services that are better adapted to their customers, based on better exploitation of the data.

In this spirit, RMIS can also foster the ability to better anticipate and respond to market trends for the insurer/broker community by accelerating the adoption of new technologies such as artificial intelligence and predictive analytics, and by providing them with structured, relevant and actionable data.

At a time when insurance companies are looking to accelerate their transition to digital, in particular to improve their resilience in a post-health crisis world, or even for some "permacrisis", and when the risk manager's job is increasingly based on his ability to select, integrate and exploit different types of data, RMIS appears to be one of the main catalysts of this evolution.

Regarding the renewal process, one third of the insurers/brokers surveyed think that it could be improved by the use of RMIS, half think that it could be supported by RMIS, the rest think that RMIS could help the renewal process. ¾ of the respondents indicate that the use of RMIS could be a key value element in the renewal process.

Risk Managers' testimonials
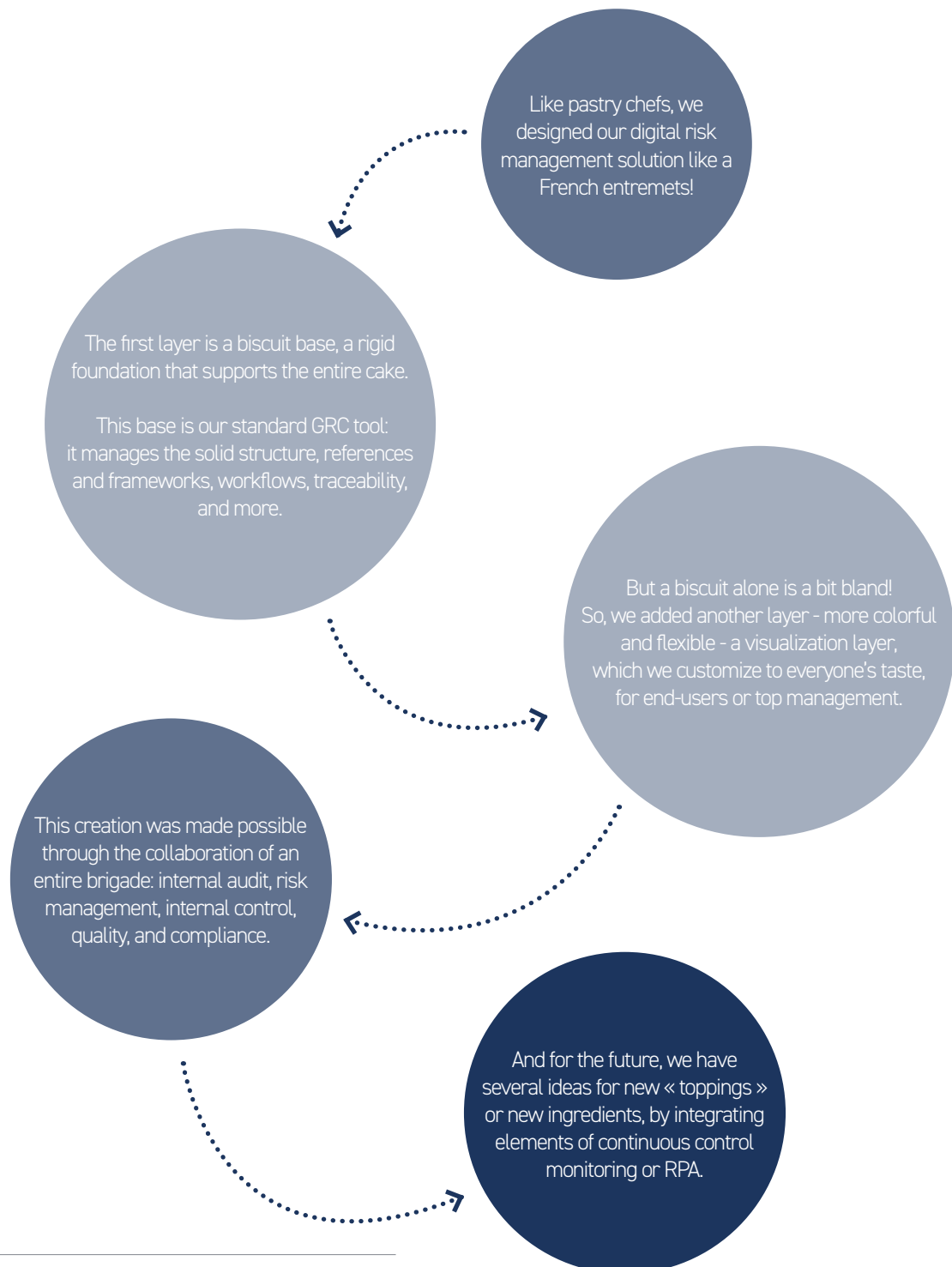
RMIS, the cherry on the cake
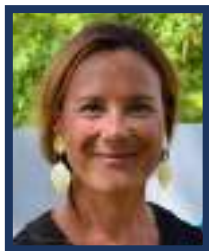
Thibault BULABOIS
FDJ La Française des Jeux
Audit, Risks, Risks, Controls and Compliance Director,
Quality and Ethics Department
Risk Transformation Awards[1] 2023 winner on *Digital category*

Like pastry chefs, we designed our digital risk management solution like a French entremets!

The first layer is a biscuit base, a rigid foundation that supports the entire cake.

This base is our standard GRC tool: it manages the solid structure, references and frameworks, workflows, traceability, and more.

But a biscuit alone is a bit bland! So, we added another layer - more colorful and flexible - a visualization layer, which we customize to everyone's taste, for end-users or top management.

This creation was made possible through the collaboration of an entire brigade: internal audit, risk management, internal control, quality, and compliance.

And for the future, we have several ideas for new « toppings » or new ingredients, by integrating elements of continuous control monitoring or RPA.

[1] *Risk Transformation Awards* managed by EY in partnership with AMRAE

Marie-Elise LORIN
MAIF
Risk manager – Head of sustainability reporting

Since 2010, SMACL Assurances has been using an RMIS to update its all-Risk Mapping, to report its incidents, but also to organize its permanent control and update its BCP.
However, this tool did not make it possible to manage crisis situations.
This is the reason why SMACL decided to acquire in 2019 a very secure SaaS tool specially dedicated to Crisis Management.

It is particularly useful for addressing cyberattack scenarios that would paralyze access to the network or to Office 365.
This tool is very functional since it allows the crisis unit pilot to both set up the crisis unit in a virtual crisis room, monitor logbook and to distribute and monitor actions remotely.
It is very easily configurable: alert transmitters can rig a first crisis cell, for example the IT crisis cell, which itself can scale the rigging of other more operational crisis cells.

Many types of reports are available and can be sent immediately, either to IS users or to other recipients present in the crisis directory.
The solution embeds a secure system for sending mass text messages, audio calls or emails as well as video conferencing.
The crisis kits of the different teams are directly accessible, as well as all the emergency procedures.
Thanks to a specific module, we train regularly to improve our resilience, in the event of a major crises!
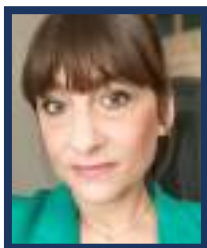
Laurence VANDEBROECK and Pierre-Luc PASCUAL

ARAG SE – Branch Belgium
Head of Legal and Compliance / Risk officer

We are a rather small entity with limited resources, however, we must comply with the numerous regulations of the Insurance market.

Our Compliance activity was using various spreadsheets. This was cumbersome to maintain and it was difficult to ensure the completeness and adequacy of the documentation.
We have been seeking GRC (Governance, Risk and Compliance) solutions with the following goals in mind:
- Improving our Governance and Compliance maturity while lowering the effort;
- Monitoring all the key topics in one single application.

In 2020 we have started our GRC journey. The solution was flexible and customizable enough to fit our organization. Its design helps taking a holistic approach to Compliance by linking all items to each business process: Risk Management, incident, complaints, Audit, policies, Data protection, conflict of interest...

As a result, it has become easy to identify and fix gaps in Internal Control or GDPR and to keep them up to date. We have also significantly improved our reporting by creating standard reports and dashboard summarizing key information. We are today able to provide better insurance on the Internal Control and Compliance activities.

Benoist CORDELIER
Stellantis
Global Corporate Insurance and Captives Director

A recent merger has resulted in significant changes to the assets as well as the organization of the company. Many new interactions have been created and needed to be properly mapped and listed. It became crucial to have reliable data and consistent reporting for our internal risk management committee and to provide our insurance partners with an accurate presentation..

Given the complexity of the newly formed Group and its diverse background, it was essential to implement a single RMIS tool that could integrate the entire Group.

With this goal in mind, the Risk Management Function chose to investigate alternative solutions that could effectively address the new Group's strategy in risk assessment and insurance placement.

The market provided various options, but our main criteria were:

- It needed to have a well-organized structure while also being user-friendly.
- It had to be tailored to the specific insurance needs of Stellantis while also being standardized for all users.
- It had to ensure data protection and allow us to have ownership of the data.
- It had to generate high-quality reports that could be shared with our stakeholders.

We decided to begin the project by addressing our initial need: the Values Collection. We are now nearing completion of the Insurance Portfolio database and will soon focus on Claims management. The decision to divide the project into dedicated modules allowed us to deploy the tool in a pyramid-like structure: a solid foundation to build upon and grow towards the top.

It was a challenging team effort, but the results have made all the hard work worthwhile. We now have a single RMIS tool that is used by all entities globally. This tool allows us to track and adapt to the ongoing changes within our Group. It serves as a reliable repository for all our data, increasing their value in the market.

It is evident that our goal is to continue to enhance and leverage the numerous features offered by our RMIS system, which is now a promising newborn with great potential.

Ingrid GEENS
AXA Bank Belgium
Operational Risk and Internal Control expert

No longer being part of a large international financial group, we needed to travel our own path in choosing and implementing an integrated Risk tool. Up till that moment, we used the group's methodology and tooling. Luckily our supplier agreed to grant us a head start by providing a pre-configured version of the tool, so that we only needed to finetune to our own specific requirements and take care of Data migrations.

We approached the implementation in 2 phases: our Loss Data Collection was migrated in phase 1 and Risk assessments, Controls & assessments, Action Plans followed in the 2nd phase. Thanks to the collaborative support of the supplier's project lead we succeeded to implement the tool in a very limited time frame: decision October 2020 - fully implemented June 2021.

The biggest benefits from our new Risk tool for the Operational Risk & Internal Control team are the very intelligent workflows to steer actions needed and an automatic mail-notification functionality. Because of this, our business users in all the bank's departments take control over their own Control framework and Risk landscape, resulting in a higher Risk awareness and engagement amongst our 200 users.

The tool allows us to work in an integrated world where Action Plans, Incidents, Controls and Risks are dependent of each other and give us the best view on the Risk profile of the bank.
.

Jérôme ACKET
Oney
Head of Tools & Data Analysis

The software solution deployed has enabled us to support the scaling up and change management of our Internal Control and Risk Management system.

Thanks to the **flexibility of the configuration** of the solution, we were able to address all the key processes of our activities.
Thus, the incident, Risk Mapping, control and associated reporting modules have been opened across all Oney entities.
This **agility** makes it possible to plan for other developments and to **interact effectively both with our key users and with our Risk Governance.**

One of the great advantages of the solution is the capability of translation into **several languages** (French, English, Spanish, etc.), and therefore to deploy it in all countries.

Finally, the support of the editor, throughout the project as well as during the transition from "build" to "run", facilitated the implementation process. We are thus in line with user needs while addressing new features that we had not thought of beforehand.

Patrick FIEDLER
BASF SE, Corporate Insurance
Senior Vice President

Some years ago, BASF insurance department decided to work with a RMIS tool. A main reason was to use existing data more efficiently. After having introduced the tool we left a system of spreadsheets, single collections of data in different places and thinking in silos. We created more transparency and connectiveness.

With our tool data collection was streamlined. One database as "single source of truth" has been created and a full overview about all insurable risks is given.

We customized the tool according to our requirements in each insurance line and we are managing the quality of our data. Today we are able to create reports, charts and we have customized dashboards to answer lots of questions regarding risks/insurance business. Standardized reports are available at any time, which allows data analysis with real-time data.

Of course, some enhancements remain yet. Opportunities with focus on data sharing with external stakeholders like insurers or brokers need to be seized.

The path forward is also accompanied by data security. Not only with regard to external users but internal users as well.

Worldwide about 100 BASF-colleagues in several units work with RMIS in these days.

Jean-Michel PARIS
STMicroelectronics
Head of Corporate Risk

At STMicroelectronics, we design, manufacture and sell semiconductor solutions which are embedded in billions of electronic devices people across the globe interact with every day.

Our formal ERM process is deployed both at Company-level and throughout 20 organisational units. We have been exploiting a RMIS since 2014 with the aim of digitizing and centralizing Enterprise Risk Management (ERM) related information.

At Company-level, we primarily leverage the tool to record our annual Company risk assessment and document related supporting analysis, such as mind map visualization outlining the main risk drivers.

In addition, each unit regularly refreshes its own risk map in the tool. They can access it at anytime create and update mitigation plans and keep track of progress.

The tool also allows Organizations to flag specific risk scenarios to others. This feature is extremely helpful to break down silos and establish joint mitigation plans that can effectively and efficiently address the identified risks while avoiding duplication of efforts.

The tool also supports risk assessments on specific topics such as transformation initiatives or climate-related risks.

Obviously, the tool eases monitoring and reporting activities for the units. With one click, units can produce their own dashboards summarizing priority risks and actions status.

At Corporate level, we can consolidate the units' risk maps by risk category and get insightful statistics and trends, feeding the overall ERM roadmap, and underpinning our reporting to governance bodies and disclosures.

Our RMIS increases the robustness, coherence, transparency and efficiency of our deployed ERM process and truly helps us turn ERM in a strategy enabler.

Sylvie GUICHAOUA
Groupe LEGENDRE
Legal Director, Risk and Insurance Division
Legal – Compliance and Insurance Department

After creating the Risk & Insurance Management function, the Groupe LEGENDRE set up a GRC platform in 2022. Starting from a blank page, the aim was to meet the first needs identified and to have a solution that could support the group in its current and future diversity.

- The creation of a centralized insurance database;
- The supply/use of the database by all the stakeholders: the DRA, the brokers, the representatives of the various professions of the Groupe LEGENDE;
- Consolidation of data (policies, claims, risks) to enable analysis and arbitration.

The solution chosen concerns all the insurance functionalities (data collection, claims declaration and processing, premium management, contract management) and risk mapping. The first working groups met in September 2022. Two modules are already in production. Two others are to follow shortly. All the modules will be deployed by the beginning of next school year.

The absence of an initial data collection and analysis platform is an advantage (no data migration, no coexistence of two IS, etc.) but it has required a very large investment by the DRA. The latter also concerns the business teams, who must ensure their mobilization during the various phases of the project (expression of need, receipts, training, etc.), a mobilization that can be long. The project's transversality is also a point of vigilance when most of the information systems deployed are business-oriented.

The solution under the SaaS model (VS the so-called "On Premise" solution), the guarantee to have the latest updates and functional innovations, the great autonomy autonomy allowed in the configuration of modules are real progress.

Martine VERDEAU and Hajer SAOUDI
SPIE
Group Insurance Director / Advisor

In order to strengthen the management of insurance coverage at SPIE, after a call for tenders from the main publishers on the market, we selected a tool that would allow us to:

- The management and inventory of policies taken out, with budgets, guarantees, limits, deductibles, in order to have visibility over the insurance programs of each subsidiary. Policies can be stored directly in the tool in a data room;

- The better monitoring of our claims experience with historical data for up to 20 years. Only the claims of the RC, RCD and Property policies can be managed in the tool but it is not excluded to extend the use of the IRMS to other branches. Each French or foreign user must manage and declare his file to the broker from the IRMS. The tool also allows to record "events";

- The data reliability: a special module has been developed to directly import the claims statistics of our brokers so that the financial elements of the files are updated in the RMIS.

- The creation of reports, as if and triangulations:
    - by branch/policy,
    - by country/business line,
    - by type of claim in order to work on prevention and best practices,
    - to communicate reliable information to General Management,
    - to educate the subsidiaries,
    - challenge insurers in order to better negotiate during renewals.

- A better knowledge of our exposures: the RMIS can be connected to the Group's site and value inventory tool,

- To have an agile document base allowing the sharing of information throughout the Group.

The interface is very fluid and easy to use, allowing the Group to administer and set access parameters. It can be adapted to our IS and those of our brokers, and can continue to evolve.

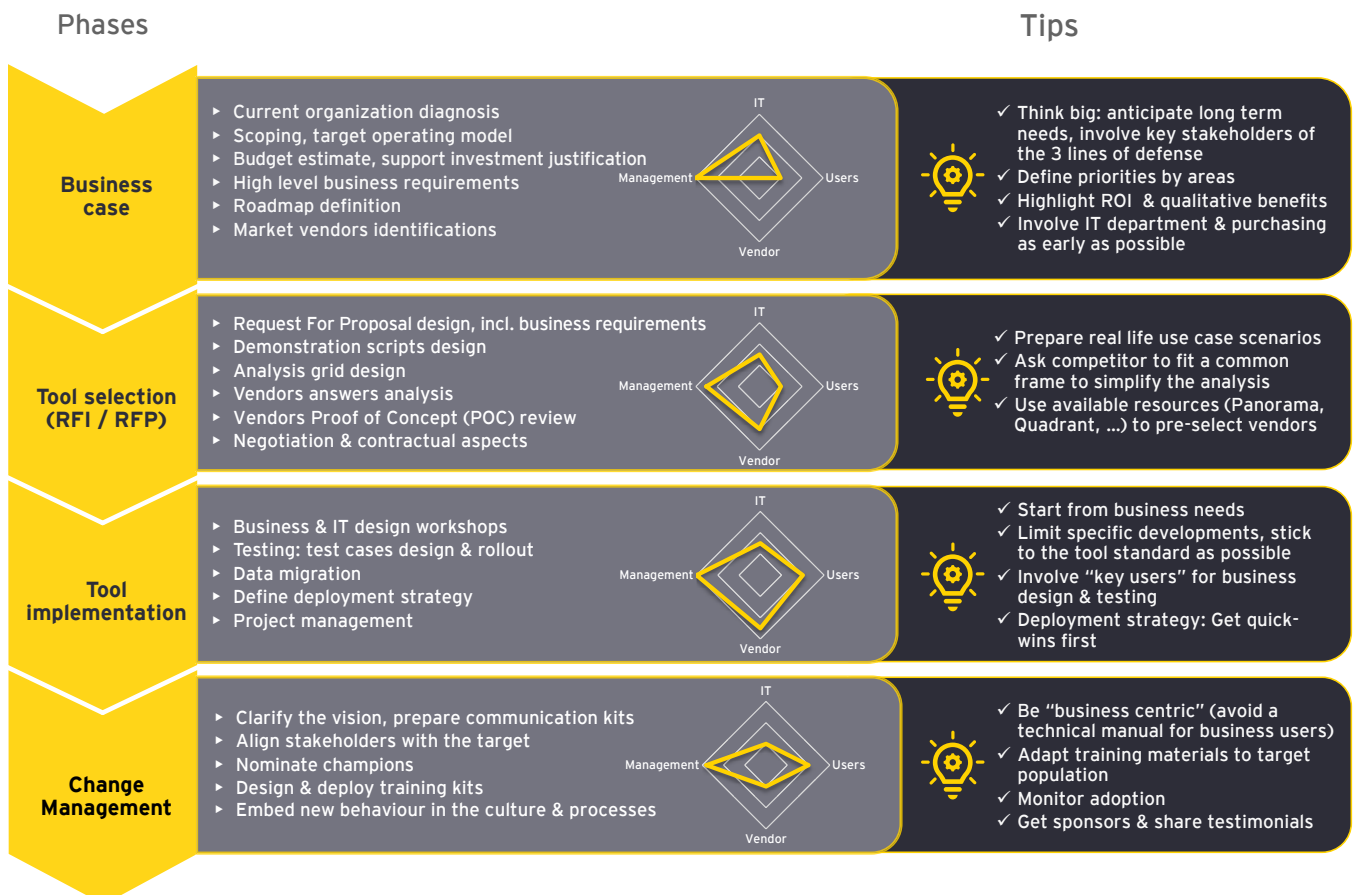# Expert advice to select and rollout a RMIS

Bertrand RUBIO
Associate Partner
Enterprise Risk, EY Consulting

Choosing the right RMIS for your organization can be a long and perilous process.

There are many elements to consider from the requirements gathering phase through the change management program in the organization after the tool is implemented.

In order to help Risk Managers in their RMIS process, we have summarized in the infographic below, for each phase, the main activities to be carried out with the degree of involvement of each stakeholder (IT, Risk Management team, users, software vendors) and practical advices:

Phases
Tips

Business case
- Current organization diagnosis
- Scoping, target operating model
- Budget estimate, support investment justification
- High level business requirements
- Roadmap definition
- Market vendors identifications

IT / Management / Users / Vendor

- ✓ Think big: anticipate long term needs, involve key stakeholders of the 3 lines of defense
- ✓ Define priorities by areas
- ✓ Highlight ROI & qualitative benefits
- ✓ Involve IT department & purchasing as early as possible

Tool selection (RFI / RFP)
- Request For Proposal design, incl. business requirements
- Demonstration scripts design
- Analysis grid design
- Vendors answers analysis
- Vendors Proof of Concept (POC) review
- Negotiation & contractual aspects

IT / Management / Users / Vendor

- ✓ Prepare real life use case scenarios
- ✓ Ask competitor to fit a common frame to simplify the analysis
- ✓ Use available resources (Panorama, Quadrant, …) to pre-select vendors

Tool implementation
- Business & IT design workshops
- Testing: test cases design & rollout
- Data migration
- Define deployment strategy
- Project management

IT / Management / Users / Vendor

- ✓ Start from business needs
- ✓ Limit specific developments, stick to the tool standard as possible
- ✓ Involve "key users" for business design & testing
- ✓ Deployment strategy: Get quick-wins first

Change Management
- Clarify the vision, prepare communication kits
- Align stakeholders with the target
- Nominate champions
- Design & deploy training kits
- Embed new behaviour in the culture & processes

IT / Management / Users / Vendor

- ✓ Be "business centric" (avoid a technical manual for business users)
- ✓ Adapt training materials to target population
- ✓ Monitor adoption
- ✓ Get sponsors & share testimonials

We can identify the following main key success factors:

Think Big...

> Identify short-term needs but consider your long-term trajectory. Don't limit yourself to a silo approach but consider the opportunity to integrate multiple domains (Risk, Insurance, Audit, process modeling, Analytics, ...). The tool will support you for several years and could be an important vector to reinforce a coherent and shared vision of Risk Management.

... Start Small

> Avoid the "Big Bang" approach, start the deployment of the tool with a limited and controlled functional scope, then extend it year after year. Market RMIS are flexible and allow for progressive extensions.

> The sponsor plays a key role in promoting the initiative and the ambition of the project.

> The project team frequently includes a "group of future users" who, in support of the core team, participate in certain key stages of the selection process (review of the specifications, participation in presentations) and implementation. Make sure that the team is available for the entire period!

> Provide RMIS candidates with demonstration scenarios beforehand in order to frame the sessions. A "Proof of Concept" (POC) can also be organized to test the solutions over several days.

> Adapting the RMIS to your methodology is important, but deviating too much from its standard brings a risk of instability and obsolescence.

Integrating Artificial Intelligence into Risk Management Tools: A Transformative Shift for Risk Managers

Bertrand RUBIO
Associate Partner
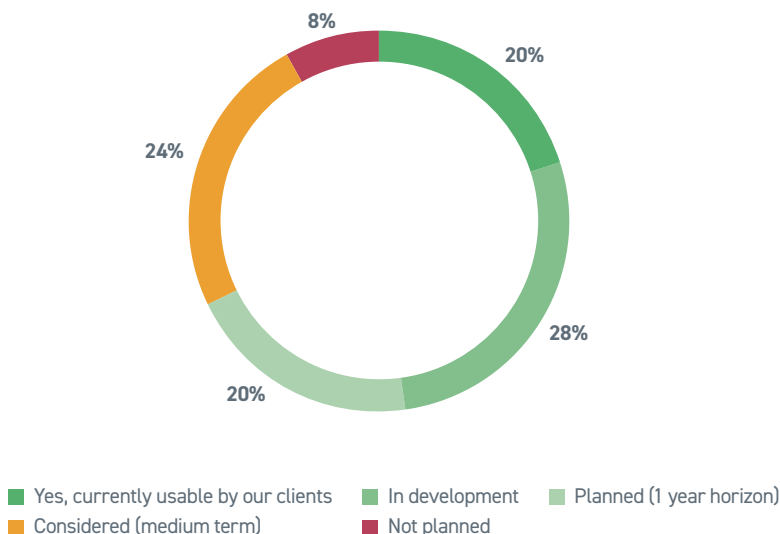Enterprise Risk, EY Consulting

The AI Revolution and Its Relevance to Risk Management

Artificial Intelligence (AI) is reshaping the landscape of various industries, introducing revolutionary changes that promise to redefine traditional practices. For risk managers, the rapid advancement in AI, particularly in Generative AI (GenAI), poses intriguing possibilities for enhancing risk management strategies. The question now stands: Can risk management professionals leverage these AI-driven advancements in their day-to-day operations?

The integration of AI into risk management tools is not just a futuristic idea; it is already taking shape. According to our survey for this 2024 release, nearly 70% of Risk Management Information Systems (RMIS) have integrated or are planning to integrate AI functionalities in 2024 within their product. This shows a significant acknowledgment of AI's potential impact in this field.

HAVE YOU ALREADY INTEGRATED GENERATIVE AI INTO YOUR RMIS SOLUTION?

- 8%
- 20%
- 28%
- 20%
- 24%

Legend:
- Yes, currently usable by our clients
- In development
- Planned (1 year horizon)
- Considered (medium term)
- Not planned

*Please use arrows to easily navigate*

The Current State of AI in RMIS

The unanimous opinion among RMIS providers is that GenAI will impact their market significantly. Over half of them predict a moderate to strong impact, with not a single RMIS provider disregarding the potential impact of GenAI on their market. This consensus underlines the crucial role AI is expected to play in reshaping risk management practices.

HOW DO YOU ASSESS THE IMPACT THAT GENERATIVE AI
WILL HAVE ON YOUR COMPANY AND THE RMIS MARKET?

42%

46%

13%

■ High ■ Medium ■ Limited ■ No impact
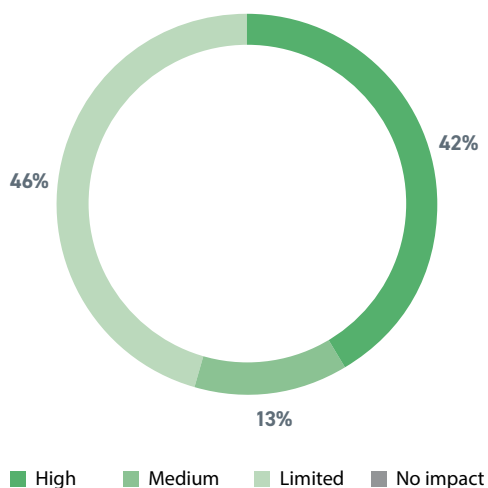
AI's incorporation into RMIS is predominantly aimed at enhancing qualitative analysis based on user-generated data. A staggering 92% of RMIS providers agree that this is the primary goal of leveraging AI in their systems. This focus on qualitative insights and content generation marks a significant evolution from mere quantitative risk assessments, hinting at a more nuanced, context-rich understanding of risk and prescriptive risk management that only cognitive technologies like AI can offer.

WHAT WOULD BE THE OBJECTIVES OF GENERATIVE AI INTEGRATED (OR TO BE INTEGRATED) INTO YOUR RMIS?
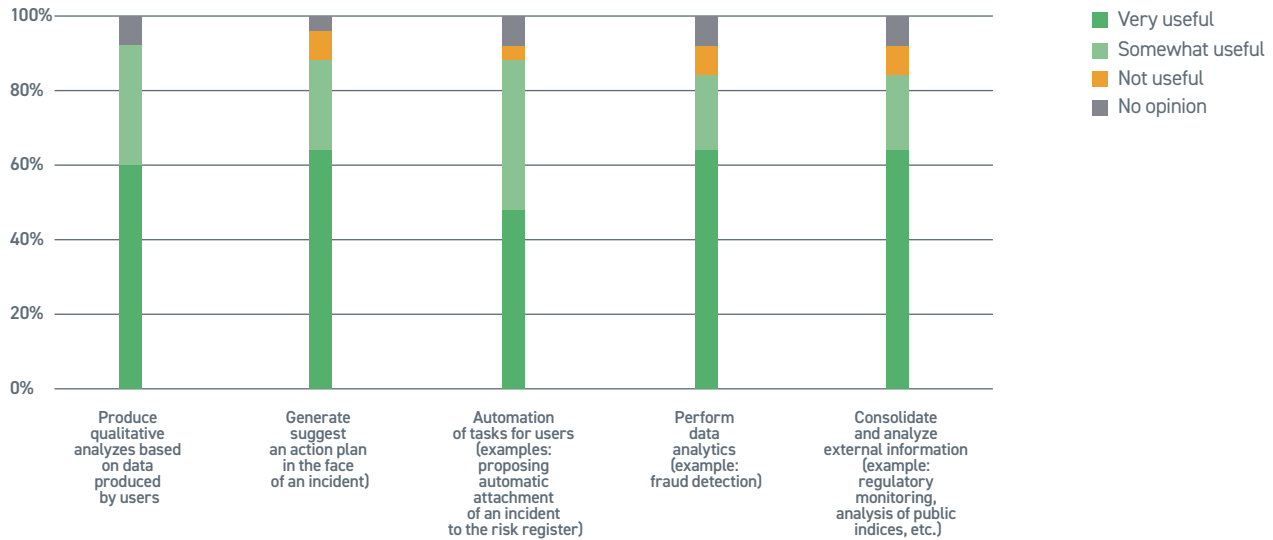

Key Areas Benefiting from AI

As expected, AI holds the potential to enhance multiple modules within Risk Management Information Systems (RMIS), such as data analytics (risk patterns identification, trends analysis, …), risk management on prevention, compliance (regulatory compliance monitoring, fraud detection, …) and action plan management (automated action plan generation, transversal analysis on recurring action plans within the group, …).

These areas are characterized by some intricate complexities that might be difficult to address through traditional computing methods or manual supervision alone. AI might offer a new and unique perspective, empowering risk managers.

WHAT WOULD BE THE OBJECTIVES OF GENERATIVE AI INTEGRATED (OR TO BE INTEGRATED) INTO YOUR RMIS?

60
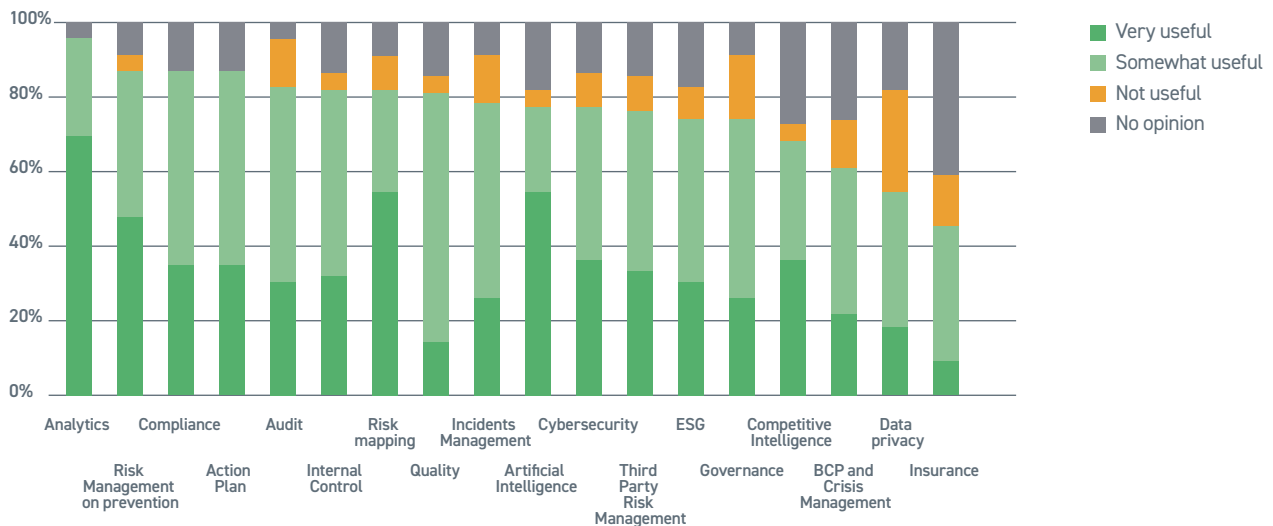
Navigating the AI-Assisted Landscape with Confidence

Confidence among RMIS publishers in their ability to manage risks associated with AI implementation is very high (95%). This confidence is indicative of the robustness of the risk management frameworks that are evolving to incorporate and leverage AI technologies effectively.

The Dawn of AI-Augmented Risk Management

The integration of AI into risk management tools seems to represent a critical evolution in the field. For risk managers, adapting to and adopting these technologies is becoming increasingly important. As RMIS systems continue to evolve, the role of AI will undoubtedly expand, potentially transforming risk management practices in ways that are currently unimaginable.

But beyond providing AI-driven tools to the risk managers, are RMIS publishers confident in their own risk management strategies to mitigate their risks following the use of AI? Yes for a large majority (95%), but it might not reflect the overall maturity of corporates for which implementing an RMIS is not the main answer.

Risk managers, therefore, need to stay informed and agile, embracing AI as a component of their strategic toolkit, and managing underlying risks. The potential for AI to enhance accuracy, efficiency, and predictability in risk management is immense, even if practical use cases still often remain theoretical and remain to be demonstrated.

Expert advice on CSR Directive:
a new perspective for RMIS

Thierry MOREAU
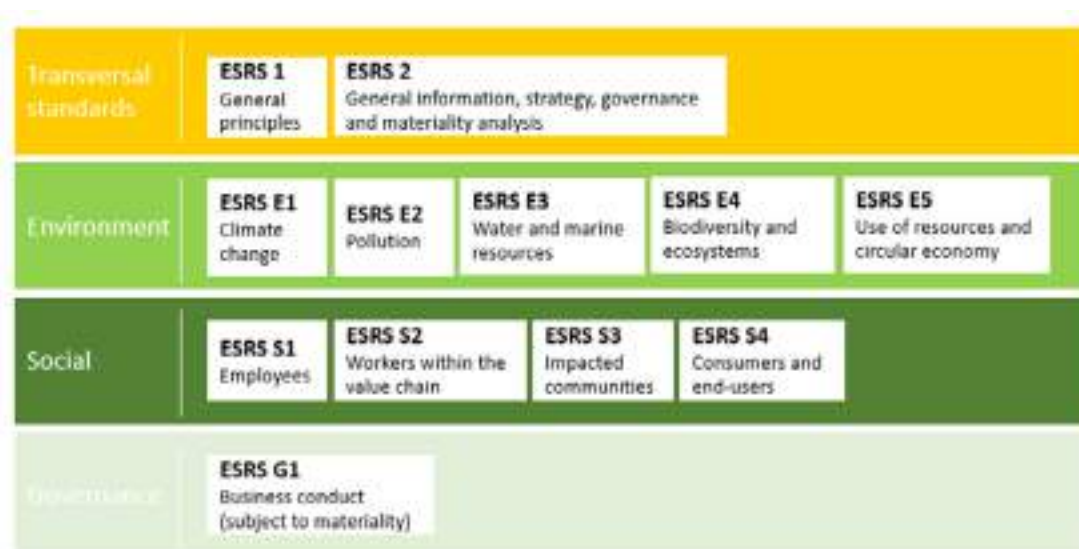Associate Partner
Enterprise Risk, EY Consulting

The European Commission is due to publish the delegated act of the European CSR Directive (the CSRD), voted at the end of 2022, which revolutionizes non-financial information and aims to give it the same degree of reliability as financial data. The objective is to publish more coherent and homogeneous non-financial reports, allowing investors and other stakeholders to have access to comparable, reliable, digitized and audited information.

Who is targeted? Approximately 50,000 companies in Europe (more than 250 employees and more than 40 M€ in turnover). Non-European companies with a turnover of more than 150 M€ in Europe will have to apply the same rules.

What obligations? Communicate information on their impact on the environment, human rights, social standards and work ethics on the basis of common standards. This information will be subject to independent audit and certification.

When will it be implemented? The CSRD will be implemented progressively from 2024 onwards, with the first report due in 2025.

What is the scope of information? The information to be communicated is structured within a set of 12 general standards that will serve as the basis for the CSRD. These standards include climate, environmental, social and governance standards.

Transversal standards	**ESRS 1** General principles	**ESRS 2** General information, strategy, governance and materiality analysis			
Environment	**ESRS E1** Climate change	**ESRS E2** Pollution	**ESRS E3** Water and marine resources	**ESRS E4** Biodiversity and ecosystems	**ESRS E5** Use of resources and circular economy
Social	**ESRS S1** Employees	**ESRS S2** Workers within the value chain	**ESRS S3** Impacted communities	**ESRS S4** Consumers and end-users	
Governance	**ESRS G1** Business conduct (subject to materiality)				

What are the impacts on RMIS tools?

For each company, the entry into force of the CSRD in 2024 will be associated with a complete roadmap for reporting tools: definition of roles and responsibilities, operational model, implementation of a reporting/internal control manual, adaptation of the data collection system, choice of reporting tool.)
At the same time, the role and functionality of the RMIS tools will also change and become stronger as a result of the following factors

> **Complex and numerous data to collect:** the draft standards include more than 1,000 data points spread over a very broad set of themes;

> **A risk assessment methodology to be renewed** by integrating dual materiality analyses. Risks must be evaluated and prioritized by taking into account:
  - The impact of the company on the environment (inside-out): actual or potential impact on people or the environment in the short, medium or long term
  - The impact of the environment on the company (outside-in): actual or potential impact on the creation of economic value in the short, medium or long term;

> **Substantial expansion of the scope of internal control:** one of the goals of internal control, highlighted in the recently published COSO report - Achieving Internal Control over Sustainability Reporting - is to integrate ESG issues into management processes and ensure the reliability of the KPIs that will be defined to ensure compliance with the ESRS.

These 3 factors will lead to an evolution in the offerings of RMIS tool vendors:
> More content (KPIs and internal control objectives aligned with ESRS)
> More sophisticated risk assessment module to integrate dual materiality analysis
> Integration/interface with reporting tools to facilitate the execution of reliability tests and their traceability.

Will ESG raising requirements adoption push RMIS to the next level?

François BEAUME
VP AMRAE, SVP Risks and
Insurance Sonepar

That sounds like a fascinating topic!

The integration of ESG considerations into risk management information systems (RMIS) has the potential to push risk management to the next level by fostering a more comprehensive and forward-looking approach to risk assessment and mitigation. Here are a few ideas of how this could happen:

1. Holistic Risk Management: By incorporating ESG factors into RMIS, organizations can move towards a more holistic understanding of risk that encompasses not only financial and operational risks but also environmental, social, and governance risks. This broader perspective enables organizations to identify interconnected risks and opportunities that may impact long-term sustainability and resilience.

2. Enhanced Decision-Making: ESG integration enables risk managers to make more informed and strategic decisions by considering a wider range of factors affecting business performance and reputation. By leveraging ESG data and analytics, organizations can identify emerging risks, capitalize on opportunities for sustainable growth, and align their strategies with stakeholder expectations in a more consistent manner.

3. Stakeholder Engagement: RMIS that incorporates ESG considerations will facilitate better engagement with stakeholders, including investors, brokers and insurers, customers, employees, and communities. By transparently disclosing risk management practices and ESG performance metrics (which are also in a way risk management performance metrics), organizations can build trust and credibility with stakeholders, leading to enhanced reputation and brand value.

4. Resilience and Adaptability: ESG integration fosters organizational resilience by helping organizations anticipate and adapt to evolving environmental, social, and regulatory trends. By proactively managing ESG risks, organizations can minimize potential disruptions, mitigate liabilities, and seize opportunities for innovation and differentiation in the market. In a complex and fast evolutive business world, this is not that easy to implement and maintain!

5. Regulatory Compliance: As ESG regulations continue to evolve globally, RMIS that integrates ESG considerations can help organizations stay ahead of compliance requirements and demonstrate adherence to sustainability standards. By systematically tracking and reporting ESG performance metrics, organizations can streamline compliance efforts and mitigate the risk of non-compliance penalties.

Overall, ESG integration has the potential to elevate RMIS from a reactive risk management tool to a proactive strategic asset that enables organizations to navigate the complex and interconnected risks of the 21st century effectively. By embracing ESG principles and leveraging advanced technologies, organizations can create value, foster resilience, and drive sustainable growth in an increasingly dynamic and interconnected world.

ESG factors have gained significant importance in risk management systems as companies recognize the impact of environmental, social, and governance issues on their long-term sustainability and financial performance. Integrating ESG considerations into risk management allows organizations to identify and mitigate emerging risks related to climate change, social inequality, corporate governance practices, value chain adhesion to the company's set of rules and more. This integration helps businesses enhance their resilience, reputation, and stakeholder trust while also meeting evolving regulatory requirements and investor expectations. As a result, there's a growing trend among companies to incorporate ESG metrics and frameworks into their risk management information systems to better understand and manage these multifaceted risks.

When considering the impact of raising ESG requirements on RMIS, it's essential to explore how increased emphasis on ESG factors influences risk identification, assessment, and mitigation strategies within organizations. You might want to discuss how integrating ESG criteria into RMIS can enhance resilience against environmental risks, social disruptions, and governance failures, ultimately leading to more robust and sustainable business practices. Additionally, addressing challenges such as data availability, quality, and standardization in ESG reporting could be crucial for effective risk management and decision-making. Finally, exploring the role of technology, analytics, and collaboration in supporting the integration of ESG considerations into RMIS could provide valuable insights into the future direction of risk management practices.

The integration of ESG requirements into RMIS roadmaps will likely drive the adoption of advanced technologies such as artificial intelligence (AI), machine learning (ML), and big data analytics (see position page 20). AI and ML algorithms can help analyze large volumes of risk and ESG data, identify patterns, and predict potential risk patterns more accurately. By leveraging these technologies, organizations and risk managers can enhance their ability to proactively manage ESG-related risks and opportunities, leading to more informed decision-making and better overall performance. Additionally, AI-powered RMIS systems can automate data collection, processing, and reporting, streamlining ESG compliance efforts and improving efficiency across the organization. Therefore, considering the impact of raising ESG requirements on RMIS roadmaps should also involve exploring how emerging technologies can be leveraged to support these efforts effectively.

As of now, we have to admit that EU is leading the path in ESG regulation framing. Will this trend reach other geographies? It's more than likely. As awareness of environmental, social, and governance issues continues to grow globally, regulatory bodies and industry associations in other regions are increasingly recognizing the importance of ESG factors in ensuring long-term sustainability and resilience of businesses. Countries and regions outside the EU may adopt similar regulatory frameworks or develop their own initiatives to address ESG-related risks and opportunities in various sectors. Additionally, investor pressure, stakeholder expectations, and evolving market dynamics are also driving organizations worldwide to prioritize ESG integration into their risk management strategies. Therefore, this trend may become a massive trend, sooner or later.

The integration of ESG considerations into risk management practices will indeed necessitate a shift in how risk managers consider and utilize RMIS. Traditionally, risk managers have focused primarily on financial and operational risks, which is already quite a lot, but with the increasing prominence of ESG factors, they will need to expand their scope to include environmental, social, and governance risks as well. This expansion will require risk managers to collect, analyze, and interpret a broader range of data related to sustainability metrics, stakeholder engagement, regulatory compliance, and reputational risks.

Furthermore, risk managers will need to develop new methodologies and models to assess and quantify ESG-related risks accurately, or at least adapt some of their existing ones. This might involve incorporating non-financial metrics into risk assessment frameworks, leveraging scenario analysis to evaluate the potential impact of sustainability trends, integrating qualitative assessments alongside quantitative analysis, and organizing benchmark collections more formally than in the past.

Additionally, risk managers will play a vital role in driving the adoption of ESG principles throughout their organizations by collaborating with other departments, such as sustainability, compliance, purchasing, and corporate governance, to ensure a holistic approach to risk management. They will also need to communicate effectively with senior leadership, board members, and external stakeholders about the importance of ESG integration and its implications for business strategy and decision-making. Nothing new as risk management is aimed already at being a transverse and global activity intertwined with daily and operational activities, but still, the ESG perspective on risks is quite new.

Overall, the integration of ESG considerations into risk management will require risk managers to evolve their skills, tools (including RMIS), and processes to address a broader and more complex set of risks effectively in a more agile process.

Here are some key areas where adaptation will be necessary and RMIS instrumental:

1. Skill Development: Risk managers will need to acquire or enhance their understanding of sustainability principles, ESG frameworks, and related regulatory requirements. They may need training in areas such as climate risk assessment, social impact measurement, and corporate governance best practices.

2. Process Enhancement: Risk management processes will need to be updated to incorporate ESG considerations seamlessly. This may involve revising risk assessment methodologies, integrating ESG data sources into RMIS, and developing new risk reporting and monitoring mechanisms to track ESG-related exposures.

3. Tool Selection and Integration: Risk managers may need to invest in or upgrade RMIS platforms that offer enhanced capabilities for capturing, analyzing, and reporting ESG data. This could involve integrating third-party ESG data providers, building APIs with internal ERP or IS, deploying advanced analytics tools for scenario analysis, and implementing dashboarding solutions for ESG reporting.

4. Collaboration and Stakeholder Engagement: Risk managers will more than ever need to collaborate closely with colleagues across different functions, such as sustainability, compliance, purchasing, finance, and operations, to ensure a coordinated approach to ESG risk management. They will also need to engage with external stakeholders, including regulators, investors, and advocacy groups, to stay informed about evolving ESG trends and expectations. As part of the double materiality risk mapping process, they will also need to engage with external stakeholders such as clients, suppliers, NGOs, etc to gather their views on risks.

5. Continuous Learning and Adaptation: Given the dynamic nature of ESG issues and regulations, risk managers will need to commit to ongoing learning and adaptation on a broader front. This may involve participating in industry forums, peers' associations such AMRAE, attending training workshops, and staying abreast of emerging ESG standards and best practices.

Overall, while adapting to this shift may pose challenges, risk managers who proactively invest in skill development, process enhancement, and tools integration will be better positioned to maximize the use and impact of RMIS to navigate the complexities of ESG integration and contribute to the long-term success of their organizations.

12 general standards that will serve as the basis for the CSRD. These standards include climate, environmental, social and governance standards.

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Detailed datasheets by vendor

The responses provided by each vendor are summarized on a datasheet presented as follows:

Vendor contact information

Contact person within the vendor

Update date and new entrant indicator

Vendor logo

RMIS VENDOR

AMRAE

RMIS VENDOR
Liberty Island
New York, NY 1004, United States
www.rmis-vendor.com

Jon SNOW
CISO
+33 (0)1 83 83 83 83
jonsnow@thewall.com

Staffing, scope of intervention

Particularities, differentiating factors

VENDOR ID CARD

Creation date 01/01/2010
Global workforce 25
RMIS workforce 19
RMIS implementation workforce 10
RMIS R&D workforce 10

Particularities and differentiating factors
A RMIS vendor specialized in certain Risk categories
(professional Risk assessment).

Kind and dominant(s) of the solution

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

Presence: Commercial or implementation services

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... RMIS
Main focus .... Audit
Strengths according to the vendor .... Complete and modular professionnal Risk Management software.
Solution architecture .... A single application with several modules

Strengths (according to the vendor)

Number of implementation projects

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	107	3	4	2	0	1
In the last 12 months	13	0	0	1	0	0

Sectors of the implemented projects

Sectors of implemented projects.......................... Banking (5%), Insurance (15%), Industry and services (50%), Public Sector (30%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration.............. 1 months

RMIS average implementation duration for the following scenario**

Average number of users per solution

Functional modules coverage*
Analytics, Artificial Intelligence, Third Party Risk Management, Cybersecurity, Data Privacy, ESG, Competitive Intelligence, Quality, Governance, Insurance, Incidents Management, BCP and Crisis Management, Risk Management on prevention, Risk Mapping, Audit, Internal Control, Compliance, Action Plan

Technical axes coverage*
Security, Workflows, Mobility, Reportings, Customization, Organization, Access/Authentication, Architecture, Currencies, Documentation, Export, Import, Languages

Stated coverage of technical axes

(*) The results calculated on these charts are based on vendors' self-assessment

Stated coverage of functional modules

Disclaimer

When the vendor did not answer some questions needed to fill in specific entries of its form, or when answers were not usable, corresponding entries have been leaved as blank box.

* Indicates that not all descriptive answers given by vendor were translated and will remain in the language the vendor typed them into the survey

** - Customer: Industry sector
   - Turnover: 2 billion €
   - Modules: "Risk Mapping" and "Action Plan management"
   - Average maturity of the customer in Risk Management
   - 150 users

1-ONE

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33000, Bordeaux
France
www.1-one.fr

Yann LUCAS
CEO
+33 (0) 1 83 62 37 70 / +33 (0) 6 60 97 60 13
y.lucas@1-one.fr

VENDOR ID CARD

Creation date 10/01/2006
Global workforce 30
RMIS workforce 3
RMIS implementation workforce 8
RMIS R&D workforce 3

Particularities and differentiating factors

1-One, neuros distribution, French editor of a software of prevention of the professional risks and health safety at work for more than 10 years, the collaborative software 1-One is intended for the companies of all the sectors of activity, Services, Industries, Trade, Distribution and also with the Territorial Communities, Hospital Centers, Services of the State. The 1-One software is available in Saas mode and in On premise mode.

Area(s) of presence:
> Africa (East)
> Europe (West)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... 1-One logiciel Modules: Single document; Chemical risks; C2P risks; Occupational health; Occupational accidents and diseases; Occupational medicine; Coactivity
Main focus .... Risk Management
Strengths according to the vendor .... The 1-One team make available its skills at the service of its customers in order to offer them software that adapts to a variety of users and that provides a wide functional spectrum as well as great technical depth for specialists in risk prevention while by being fluid and accessible in its use
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	50	0	0	0	0	0
In the last 12 months	-	-	-	-	-	-

Sectors of implemented projects .... Banking (20%), Insurance (20%), Industry and Services (20%), Public Sector (30%), Others (10%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 6 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

69
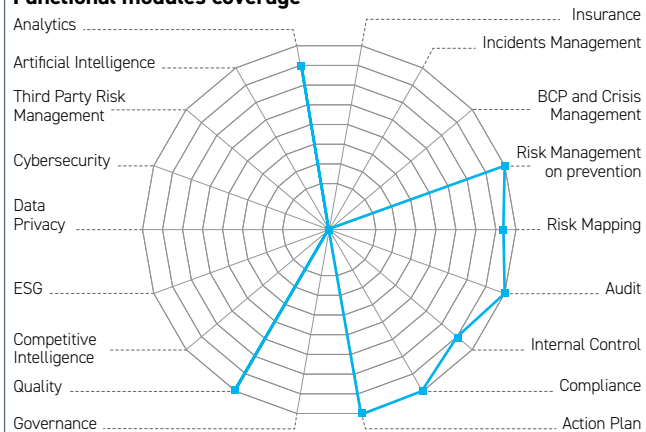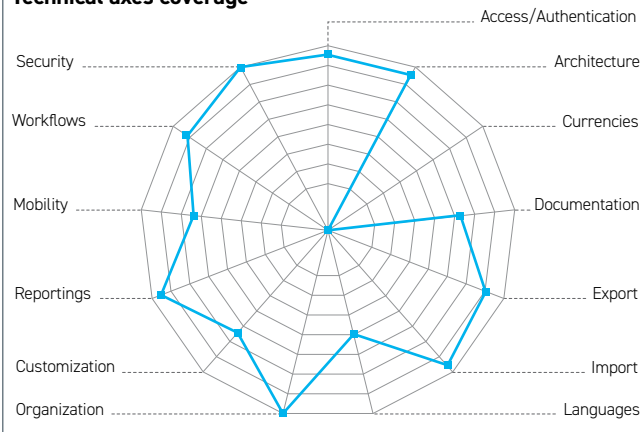
ALL4TEC

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Laurent COSSON
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VENDOR ID CARD

Creation date 18/01/1998
Global workforce 23
RMIS workforce 15
RMIS implementation workforce ....
RMIS R&D workforce 15

Particularities and differentiating factors
ALL4TEC distributes a Cyber risk analysis and management platform. We equip the
EBIOS RM and ISO27005 methods to perform risk analysis. Our solution AGILE RISK
MANAGER was the first solution labelled EBIOS RM by the ANSSI in 2019. We have
deployed more than 500 licenses of this product to more than 150 customers.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... AGILE RISK MANAGER: EBIOS RM or ISO27002 cyber risk analysis AGILE RISK BOARD: Cyber
risk management to produce clear cyber KPIs that can be shared by the Executive Committee.
Main focus .... Risk Management
Strengths according to the vendor .... Collaborative tool and simple ergonomics to perform EBIOS RM or ISO27005 analysis ANSSI
EBIOS RM label since 2019 Large installed base Steering tool that allows to aggregate all types
of risk analysis and to produce clear and coherent cyber KPIs
Solution architecture .... Several distinct applications, but with interfaces

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	145	2	4	4	1	1
In the last 12 months	40	2	2	5	1	0

Sectors of implemented projects .... Banking (10%), Insurance (10%), Industry and Services (50%), Public Sector (30%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration............. 10 months

Functional modules coverage*
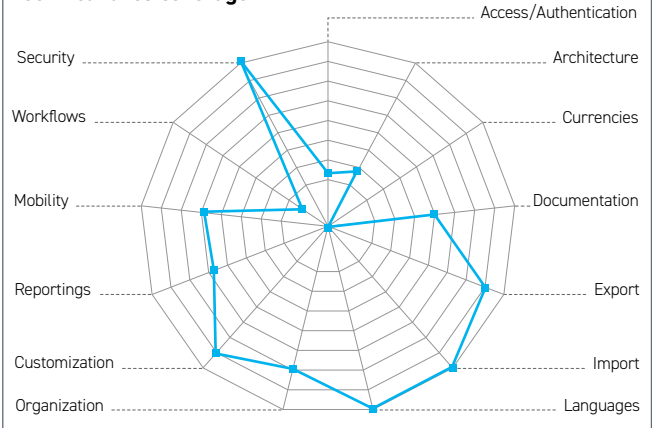
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate

ACUREDGE - GROUPE DEVOTEAM (RVR PARAD)

ACUREDGE
by Devoteam

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VENDOR ID CARD

Creation date 11/06/2002
Global workforce 10000
RMIS workforce 60
RMIS implementation workforce 30
RMIS R&D workforce 20

Particularities and differentiating factors
Acuredge by Devoteam is an integrated and modular platform for risk management, internal control and compliance, audit, ESG report and business continuity. The solution is used by leading companies across all industries and sectors. It is easy to use, highly flexible and secured, and provide a wide range of analysis and report capabilities. The solution is available on-Premises or on SaaS.

Area(s) of presence:
> Africa
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Acuredge by Devoteam (ex-RVR Parad)
Main focus .... Risk Management
Strengths according to the vendor .... Solution easy-to-use and intuitive, providing advanced features on each module. Flexible and configurable, integrated, offering multiple dashboards and the possibility to analyze data in customer BI tool (ex: PowerBI). Solution open through web services APIs, and secured with audit trail. Available on Premises or in SaaS.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	100	20	0	0	0	0
In the last 12 months	15	5	0	0	0	0

Sectors of implemented projects .... Banking (10%), Insurance (30%), Industry and Services (50%), Public Sector (10%)
Average number of users per solution .... From 201 to 500
RMIS average implementation duration............. 3 to 4 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

71

Please use arrows to easily navigate
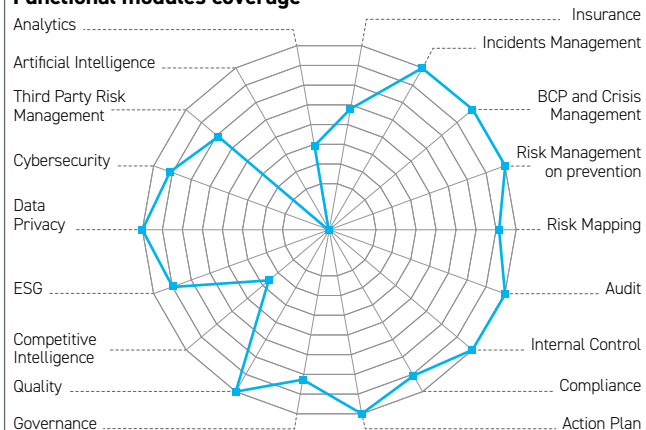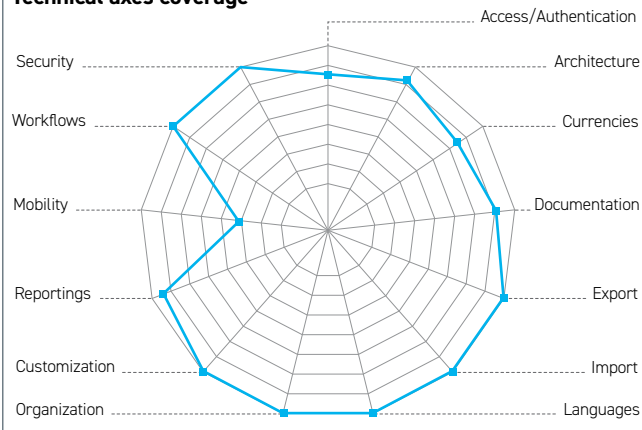
AMETHYSTE

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VENDOR ID CARD

Creation date 03/08/1990
Global workforce 11
RMIS workforce 11
RMIS implementation workforce 4
RMIS R&D workforce 8

Particularities and differentiating factors

Améthyste offers a platform to identify operational threats (equipment, cyber, resources…) compromising the strategic objectives achievement with a 360° view of risk exposure. The solution allows the measurement of the weight of threats, the allocation of inspection/maintenance resources according to the level of risk and the improvement of production performance.

Area(s) of presence:
> Africa (North, West, East, Central)
> America (South, Central)
> Asia (South West, Central, South, South East)
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... A single platform declined in 3 different brands: orKsoft® dedicated to fossile energies Vermarine® dedicated to renewable energies and marine offshore infrastructure CyberQuartz® dedicated to Cyber risk management

Main focus .... Risk Management

Strengths according to the vendor .... Holistic approach of the risk considering an industrial plant as a set of interconnected physical and immaterial assets. Connection to IoTs allowing consolidation of probabilistic approaches with real-time process conditions. Easy to deploy, on-prem or in-the-Cloud, short learning curve, multilingual and multi-unit of measurement, secured access and data protection policies.

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	18	9	15	0	3	1
In the last 12 months	2	3	2	0	1	0

Sectors of implemented projects .... Industry and Services (100%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration............. 6 months

Functional modules coverage*
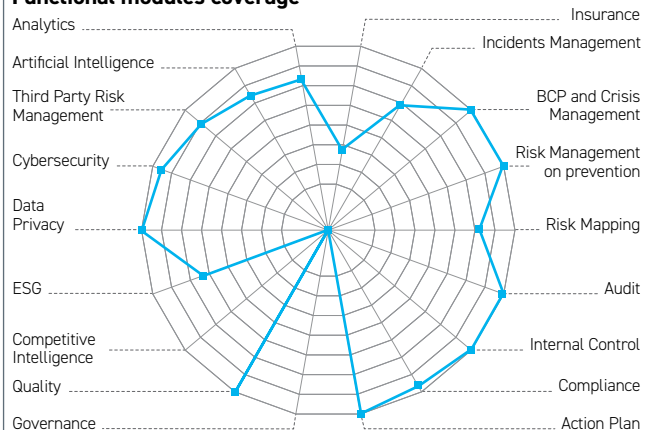
Technical axes coverage*
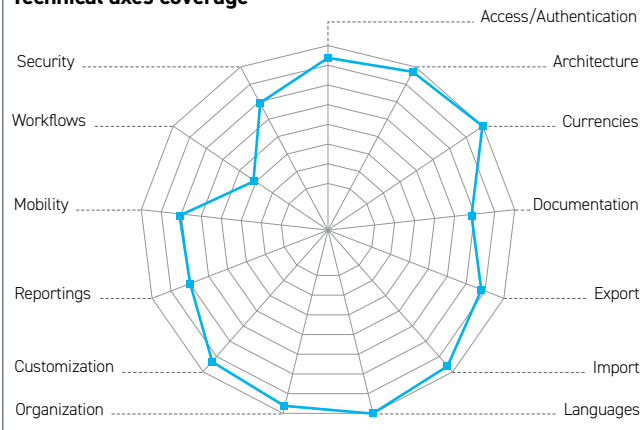
(*) The results calculated on these charts are based on vendors' self-assessment

ARCHER TECHNOLOGIES LLC

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VENDOR ID CARD

Creation date 01/01/2000
Global workforce .... +850
RMIS workforce .... +850
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
Archer is a pioneer in risk management delivering solutions that enable better decision making. Through Archer's configurable, modern technology platform, organizations can manage all types of risk, ensure compliance, apply qualitative and quantitative analysis and meet emerging challenges such as ESG and operational resilience.

Area(s) of presence:
> Africa (North)
> America
> Asia (South West, Central, South, South East, East)
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Archer Enterprise & Operational Risk Management, Archer Third Party Governance, Archer IT & Security Risk Management, Archer Resilience Management, Archer Regulatory & Corporate Compliance Management, Archer Insight, Archer Audit Management, Archer ESG Management, Archer Engage, Archer RMIS (launch spring 2024)
Main focus .... Risk Management
Strengths according to the vendor .... Archer's integrated solution delivers a modern, purpose built, configurable platform to orchestrate collaborative processes, unify data, engage stakeholders and deliver insights via analytics and reporting.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	400	20	200	850	120	160
In the last 12 months	22	2	5	19	11	7

Sectors of implemented projects .... Banking (60%), Insurance (5%), Industry and Services (20%), Public Sector (10%), Others (5%)
Average number of users per solution .... From 201 to 500
RMIS average implementation duration............. N/A

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

73

Please use arrows to easily navigate
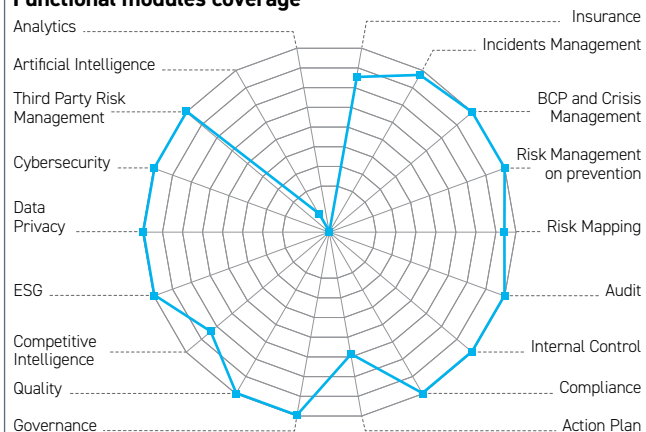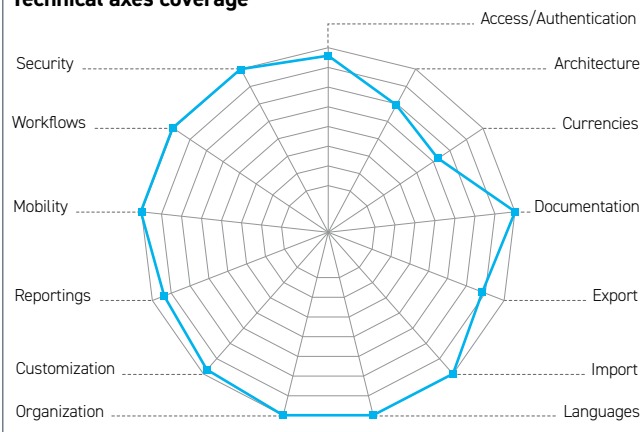
ARENGI

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Operations Manager
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VENDOR ID CARD

Creation date 01/01/2010
Global workforce 25
RMIS workforce 19
RMIS implementation workforce 10
RMIS R&D workforce 10

Particularities and differentiating factors
The ArengiBox RMIS/GRC solution was created by Arengi, the first French consulting firm dedicated to governance and global risk management (ERM). Arengi supports private and public organisations in the implementation of their Risk, Audit, Compliance and Insurance systems.

Area(s) of presence:
> Africa
> America (North)
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... ArengiBox
Main focus .... Risk Management
Strengths according to the vendor .... A RMIS/GRC solution designed by risk management experts, providing business answers and designed as a support tool for the various players (ERM, Insurance, Audit & CI, etc.), in terms of structuring and facilitating the collection and analysis of data.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	126	3	4	4	0	1
In the last 12 months	10	0	0	1	0	0

Sectors of implemented projects .... Banking (10%), Insurance (10%), Industry and Services (50%), Public Sector (25%), Others (5%)
Average number of users per solution .... From 201 to 500
RMIS average implementation duration.............. 1 month

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate
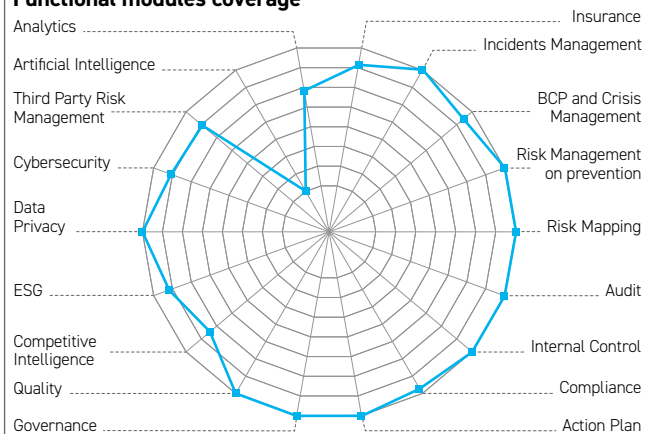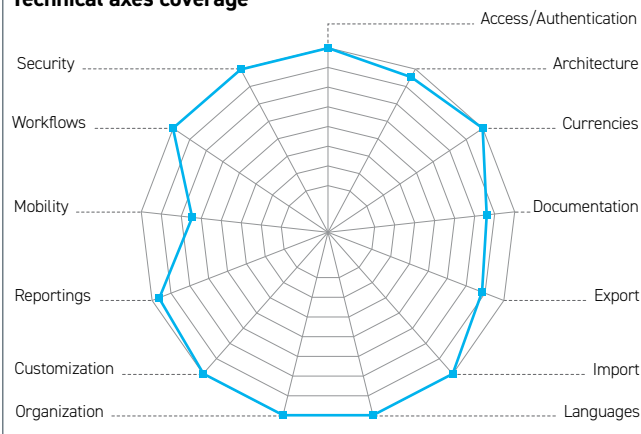
AUDITBOARD, INC.

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United States
www.auditboard.com

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Audit Management Software
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VENDOR ID CARD

Creation date 07/07/2014
Global workforce ....
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
One of the main differences between AuditBoard and its peers is that our founders were former audit managers, risk and compliance professionals. As a result, we offer solutions specifically designed to work the way your teams think. We've been in your shoes, designing our products around your specific problems.

Area(s) of presence:
> America (North)
> Europe (West)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... AuditBoard is software as a service provider offering leading-edge solutions to manage and streamline audit, risk, compliance, information/cyber security, and sustainability workflows. Our platform is comprised of the following module: • RiskOversight: This module helps Identify, prioritize, and plan for risk with our flexible, user-friendly ERM platform.

Main focus .... Audit Management Software

Strengths according to the vendor .... Our support team members are experienced risk professionals. AuditBoard offers a full suite of easy-to-use governance, risk, and compliance (GRC) solutions.Some of the differentiating factors between the AuditBoard platform and other solutions include, full integration with the Microsoft Office suite/ Adobe PDF, flexible dashboards/reports, configurable fields/data points, and the overall interface.

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	-	-	-	-	-	-
In the last 12 months	-	-	-	-	-	-

Sectors of implemented projects .... N/A
Average number of users per solution .... More than 1000
RMIS average implementation duration............. 10 weeks

Functional modules coverage*
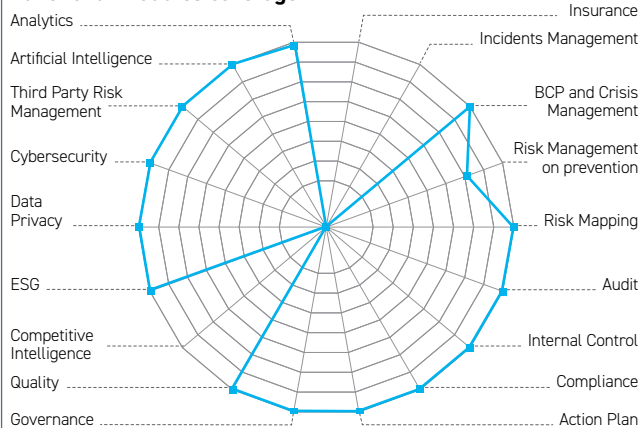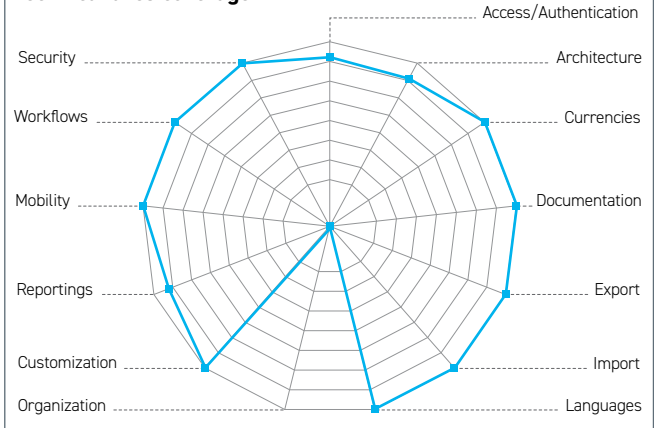
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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CALPANA BUSINESS CONSULTING DEUTSCHLAND GMBH

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VENDOR ID CARD

Creation date 01/06/2005
Global workforce 6325
RMIS workforce 67
RMIS implementation workforce 21
RMIS R&D workforce 15

Particularities and differentiating factors
CRISAM is a standard GRC software that is characterized by its flexible configuration options and can be adapted to a wide variety of company structures and processes with little effort. All necessary contents, such as evaluation and reporting options, e.g. for compliance, ISMS, internal controls and many more, are included.

Area(s) of presence:
> Africa (North, East)
> America
> Asia (South, South East, East)
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... CRISAM GRC platform CRISAM Enterprise Risk Management CRISAM Information Security Management CRISAM Internal Controls CRISAM Compliance CRISAM Data Protection
Main focus .... Risk Management
Strengths according to the vendor .... The GRC platform CRISAM.AI is used by over 500 companies for corporate management. CRISAM is an intuitive platform that provides appropriate support for all stakeholders in the risk management process in a guided workflow. It can also be linked to corporate planning so that risk management becomes a value driver through improved planning reliability.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	530	10	15	20	10	5
In the last 12 months	95	3	3	5	5	2

Sectors of implemented projects .... Banking (10%), Insurance (10%), Industry and Services (35%), Public Sector (25%), Others (20%)
Average number of users per solution .... From 501 to 1000
RMIS average implementation duration.............. 1.5 month to 5 months

Functional modules coverage*
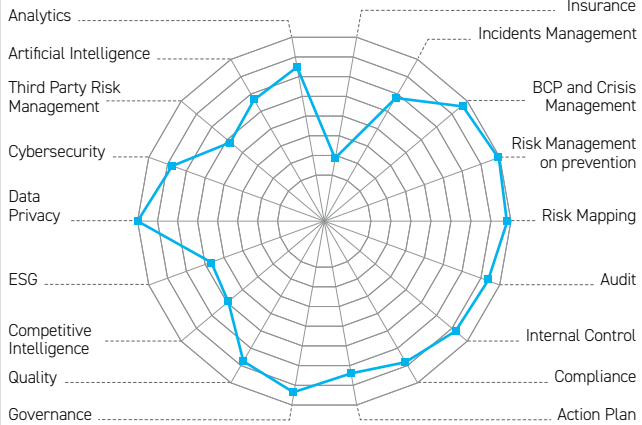
Technical axes coverage*
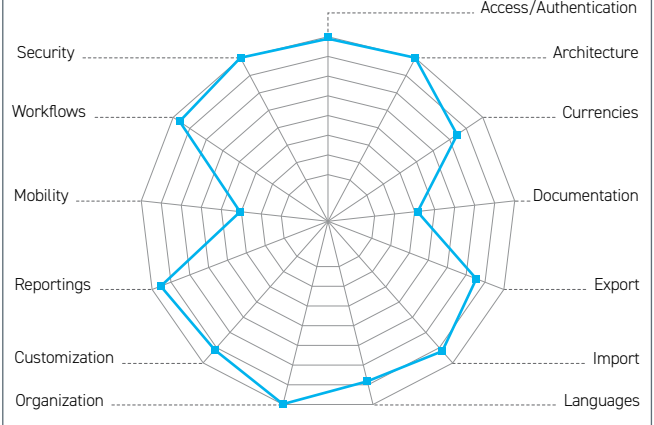
(*) The results calculated on these charts are based on vendors' self-assessment

CERRIX

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VENDOR ID CARD

Creation date 01/01/2015
Global workforce 25
RMIS workforce 25
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors

CERRIX offers an integrated GRC solution with comprehensive functionality covering all types of risks for 3 lines of defense. This functionality includes risk assessment, control management, process management, compliance, third-party risk management, incidents, data privacy management and internal audit. The central risk/audit universe reflects the business dimension of the organization.
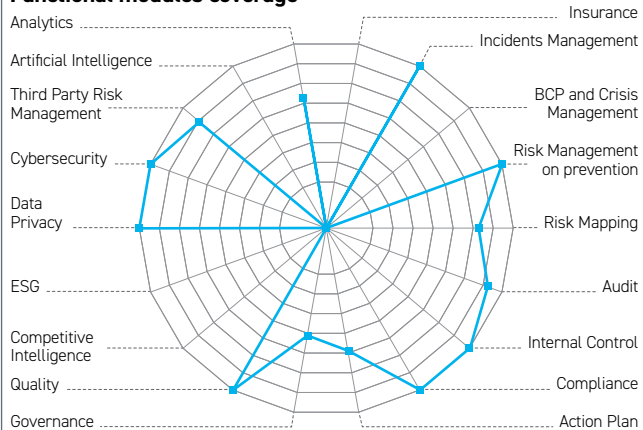
Area(s) of presence:
> America (Central)
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... CERRIX GRC
Main focus .... Risk, Internal Control & Audit
Strengths according to the vendor .... Quick implementation, easy maintenance, full coverage GRC functionality for 3 lines, interconnection with API's.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	80	0	0	0	20	0
In the last 12 months	33	0	0	0	6	0

Sectors of implemented projects .... Banking (40%), Insurance (40%), Industry and Services (20%)
Average number of users per solution .... From 201 to 500
RMIS average implementation duration............. 6 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

77
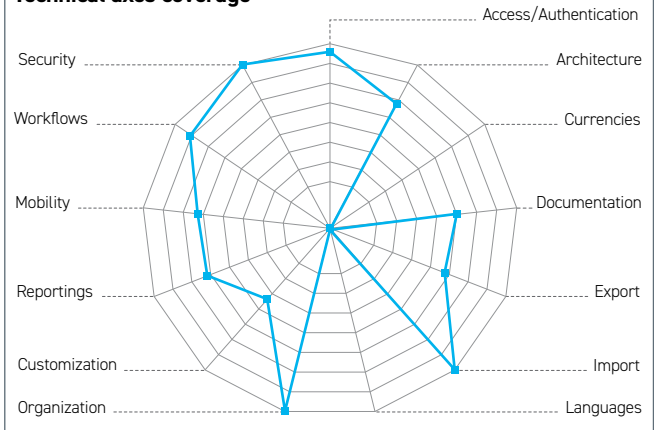
CHALLENGE OPTIMUM SA

Challenge Optimum SA
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VENDOR ID CARD

Creation date 16/01/1994
Global workforce 7
RMIS workforce 3
RMIS implementation workforce 2
RMIS R&D workforce 3

Particularities and differentiating factors
Challenge Optimum S.A. helps describe, secure and optimize business operations, across all business domains, worldwide. Click-N-Manage is the ultimate platform to graphically, dynamically and hierarchically manage your ISO systems through a cloud and role-based access system to describe and secure all aspects of your business.

Area(s) of presence:
> Africa (West, East)
> Asia (South West)
> Europe (West, Central)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Click-N-Manage
Main focus .... Risk Management
Strengths according to the vendor .... Cloud based, role based access, Integrated ISO management Platform, complete description of the coroporate activities and resources.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	50	2	2	0	0	0
In the last 12 months	3	1	0	0	0	0

Sectors of implemented projects .... Banking (2%), Insurance (2%), Industry and Services (70%), Public Sector (20%), Others (6%)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration.............. 6 to 12 months

Functional modules coverage*
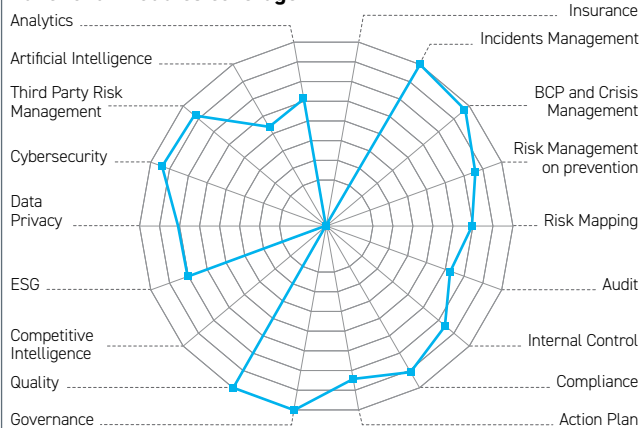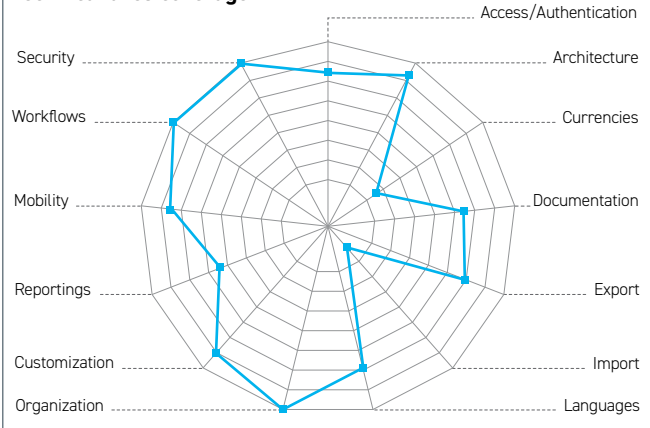
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate

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CISO
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avg@ciss.ch

VENDOR ID CARD

Creation date 29/11/2016
Global workforce 10
RMIS workforce 10
RMIS implementation workforce 5
RMIS R&D workforce 5

Particularities and differentiating factors
Your GRC Accelerator, we believe, with 360inControl® every company can set-up its integrated ecosystem for Governance, Risk and Compliance (GRC), Information Security and Data Protection with justifiable resources and in a short time.

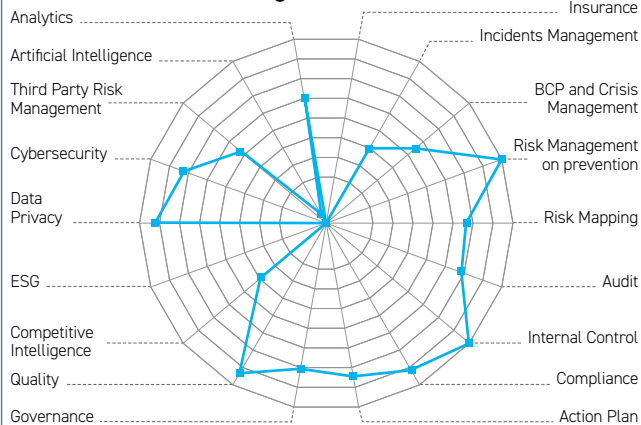**Area(s) of presence:**
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... 360inControl®
Main focus .... Internal Control - Compliance
Strengths according to the vendor .... Reduces effort to implement and ensure compliance! Get started within no time on any compliance topic. Flexible in the extension of new regulatory or company-specific requirements. Value and risk driven. Supports enterprise-wide collaboration - eliminates silos! Seamless integration of third-parties in the Company's compliance processes. Comprehensive analysis and reporting.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	45	2	3	1	0	0
In the last 12 months	4	1	1	0	0	0

Sectors of implemented projects .... Industry and Services (90%), Others (10%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 2 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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Please use arrows to easily navigate
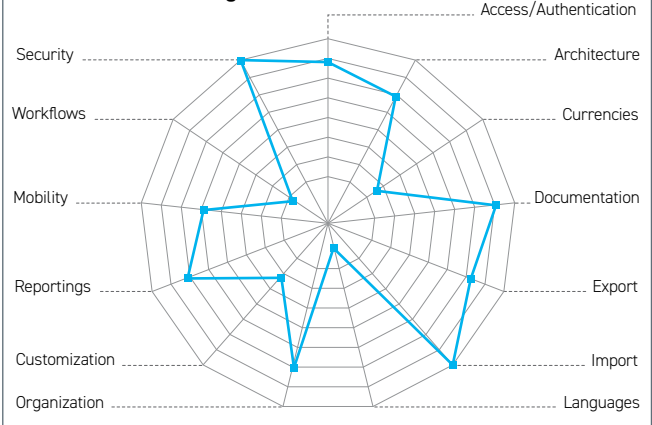
COAUDIT GROUP

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Frederick DUPONT
Manager
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VENDOR ID CARD

Creation date	02/05/2018
Global workforce	12
RMIS workforce	11
RMIS implementation workforce	6
RMIS R&D workforce	4

Particularities and differentiating factors

CoAudit is the platform wanted by auditors and risk management specialists to manage audits from end to end. Made in France, its development and hosting are 100% French. Flexible, it is adapted to all contexts and all sectors. Lightweight, it can be deployed in a few days. Attractive, its price is one of the most affordable on the market. Scalable, document management, planning and risk management module for 2023
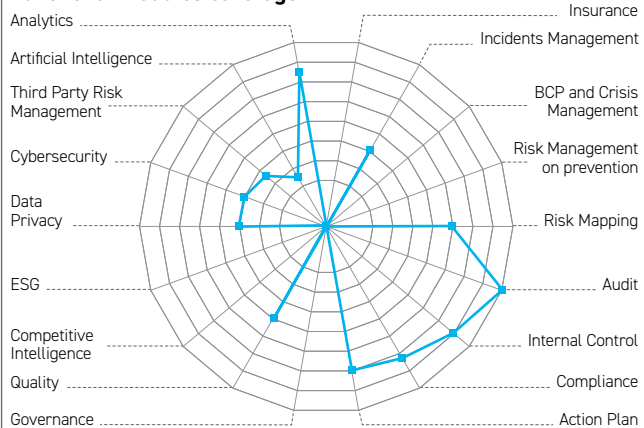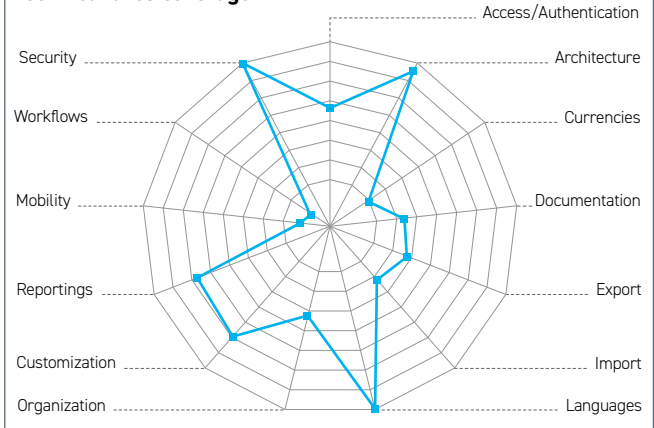
Area(s) of presence:
> Africa
> America
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s)	CoAudit - CoRisk
Main focus	Internal Control - Compliance
Strengths according to the vendor	Our tool allows you to 1/ integrate your controls frameworks 2/ organize your interviews by managing the organization chart and contacts by audit object 3/ automate the document request thanks to configurable reminders 4/ consolidate and follow up on recommendations and 5/ reproduce the mission on another organization, another year, etc. A modern tool to save time and make the job more attractive.
Solution architecture	A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	-	-	-	-	-	-
In the last 12 months	-	-	-	-	-	-

Sectors of implemented projects	Insurance (20%), Public Sector (50%), Others (30%)
Average number of users per solution	From 6 to 50
RMIS average implementation duration..............	2 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate

DELTA RM

DELTA RM 4 Bis rue Saint Sauveur 75002, Paris France www.deltarm.com	**Pierre SOREL** RMIS Development Director +33 (0) 1 40 41 94 25 / +33 (0) 6 86 66 94 01 pierre.sorel@deltarm.com	

VENDOR ID CARD

Creation date 06/05/2013
Global workforce 15
RMIS workforce 15
RMIS implementation workforce 4
RMIS R&D workforce 5

Particularities and differentiating factors

Our purpose: provide company a new integrated approach to risk and insurance management. DELTA RM is a French SaaS software editor entirely dedicated to enterprise risk management. We enable any company, of any size, in any sector of activity, to access simple, efficient, and sustainable tools to better manage their risks.

Area(s) of presence:
> Africa (West)
> America (North)
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... DELTA RM
Main focus .... The integrated approach to risk and insurance management
Strengths according to the vendor .... Our global vision of risk management, our team's active listening and flexibility for an adaptable tool. Human support and change management for 100% success of GRC projects. Simple and effective functionalities for each business line (audit, internal control, insurance, risk mapping) developed from operational experience.
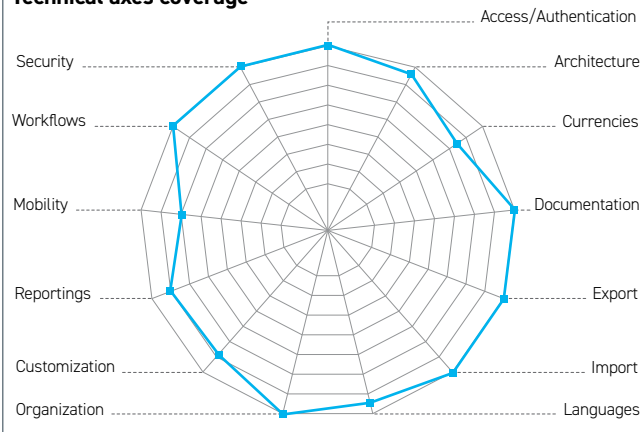Solution architecture .... A single application with interconnected modules dedicated to each aspect of risk management

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	32	5	0	0	0	0
In the last 12 months	7	2	0	0	0	0

Sectors of implemented projects .... Banking (40%), Insurance (10%), Industry and Services (30%), Public Sector (10%), Others (10%)
Average number of users per solution .... From 200 to 300
RMIS average implementation duration............. 3 to 4 months
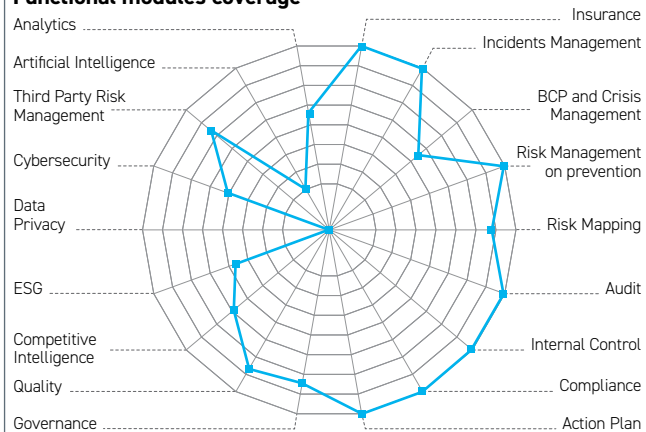
Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

81

Please use arrows to easily navigate

DILIGENT

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www.diligent.com

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VENDOR ID CARD

Creation date 02/05/1994
Global workforce 1857
RMIS workforce 30
RMIS implementation workforce 400
RMIS R&D workforce 400

Particularities and differentiating factors
At Diligent, we believe in a world where transformational leaders can build better performing, equitable and sustainable organizations. Diligent software connects governance, risk, compliance, audit and ESG information. Putting our clients first, we collaborate, innovate and adapt in service of our clients and global communities to create better outcomes for all.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Diligent GRC (HighBond) - a holistic cloud-based GRC platform
Main focus .... All of the above
Strengths according to the vendor .... The solution is a cloud-based GRC platform that can be configured for a variety use cases. Key strength include but are not limited to built-in best practice integrated insurance model, centralised risk & control framework, quick deployement, fully integrated advanced data analytics, out-of-the-box data import capabilities, data automation capabilities, regulatory compliance mapping, pre-defined user content and more.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	423	21	225	3429	472	55
In the last 12 months	22	5	12	87	12	5

Sectors of implemented projects ....Banking (5%), Insurance (10%), Industry and Services (65%), Public Sector (10%), Others (10%)
Average number of users per solution ....From 6 to 50
RMIS average implementation duration.............6 to 8 weeks

Functional modules coverage*
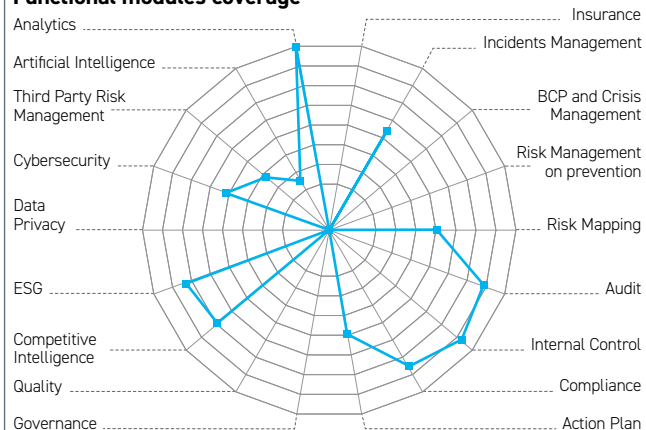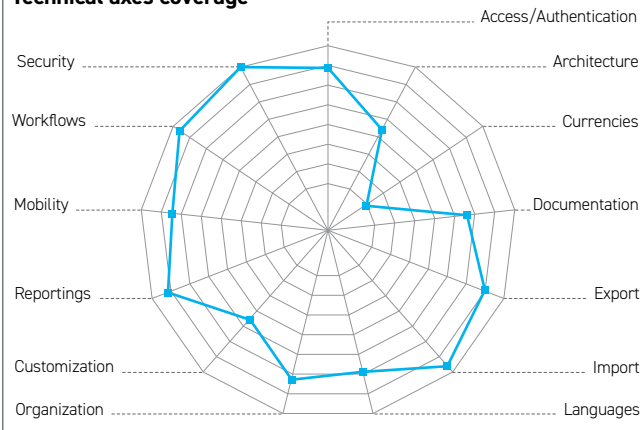
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

82

DIOT SIACI

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VENDOR ID CARD

Creation date 01/11/2013
Global workforce 5000
RMIS workforce 18
RMIS implementation workforce 10
RMIS R&D workforce 4

Particularities and differentiating factors
DiotSiaci has supported and advised its clients in the developpement of IT solutions for over 10 years. We transform your data by taking into account your environment specificities and implement dedicated solutions

Area(s) of presence:
> Africa
> America (North)
> Asia
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Diot-Siaci RMIS
Main focus .... Insurance Management
Strengths according to the vendor .... Personalized customer relationship through tailor-made expert support Flexibility thanks to solutions focused on your challenges High quality of service by transforming your data into quality information
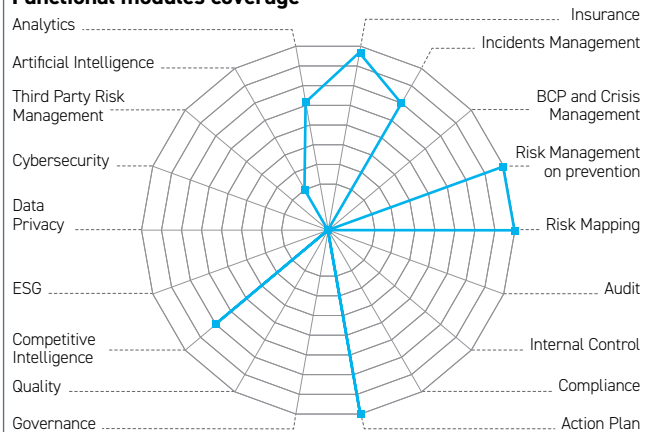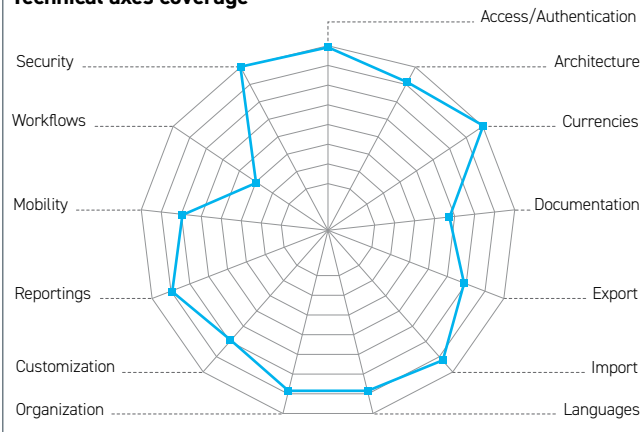Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	40	0	0	0	0	0
In the last 12 months	2	0	0	0	0	0

Sectors of implemented projects .... Banking (5%), Insurance (%), Industry and Services (90%), Public Sector (5%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 6 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

83

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VENDOR ID CARD

Creation date 01/01/1999
Global workforce 18000
RMIS workforce 1500
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors

eFront ERM is a part of the technology unit of BlackRock, the leading asset manager in the world. This unit counts over 4,600 employees dedicated to Financial and Risk Management technologies, of which 3,000 developers. BlackRock's user-provider model is unique. It ensures highest delivery standards and fuels innovation in our solution.

Area(s) of presence:
> Africa (North, West, South)
> America
> Asia (North, South West, Central, South)
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... "Our eFront ERM solution consists of the following native modules, which are both autonomous and interoperable: Risk; Control; Audit; Indicator; Compliance; Business Continuity; Third Party Risk Management; Operational Excellence; Data Quality Control"

Main focus .... Risk management – Internal Control

Strengths according to the vendor .... eFront ERM is a comprehensive, modular and integrated GRC solution suite, and a leader on the European RMIS market. It provides Risk, Control, Internal Audit and Compliance functions with market best practices within an evolutive, functionality-rich and easy to configure platform

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	100	11	0	1	0	0
In the last 12 months	9	1	0	0	0	0

Sectors of implemented projects .... Banking (30%), Insurance (40%), Industry and Services (20%), Public Sector (10%)
Average number of users per solution .... From 201 to 500
RMIS average implementation duration............. 2 to 4 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

84

Please use arrows to easily navigate
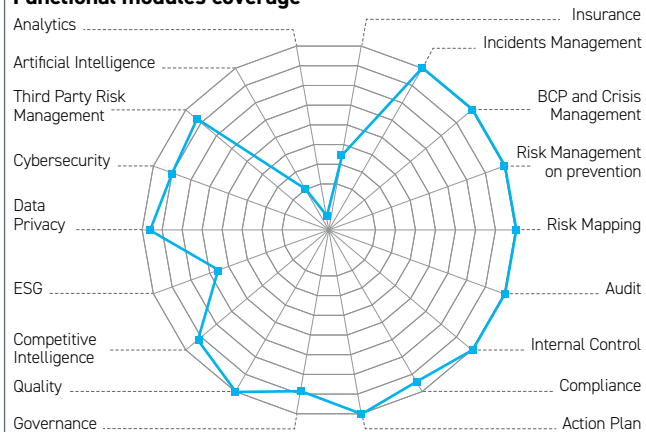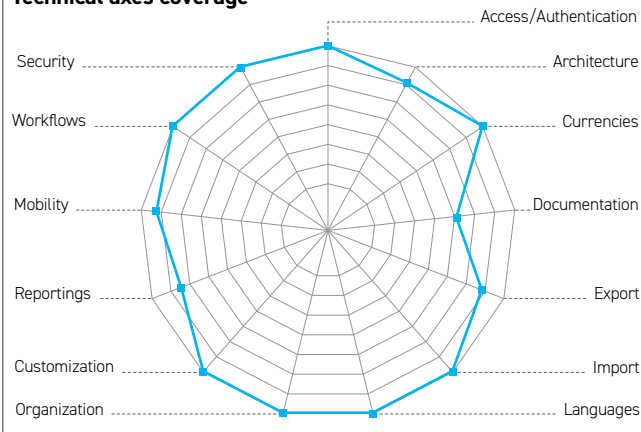
EGERIE

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VENDOR ID CARD

Creation date 06/01/2016
Global workforce 140
RMIS workforce 140
RMIS implementation workforce 30
RMIS R&D workforce 45

Particularities and differentiating factors
EGERIE is a collaborative platform that maps and financially quantifies cyber-origin risks and helps organizations industrialize their risk-driven cybersecurity programs. EGERIE's innovative approach and smart technology helps customers centralize and orchestrate their cyber-risk assessment strategies, by dynamically identifying the high risks & threats, measuring the results of risk mitigation efforts while getting buy-in from all levels in the organization.

Area(s) of presence:
> Africa
> America
> Asia (North, South West, Central, South, East)
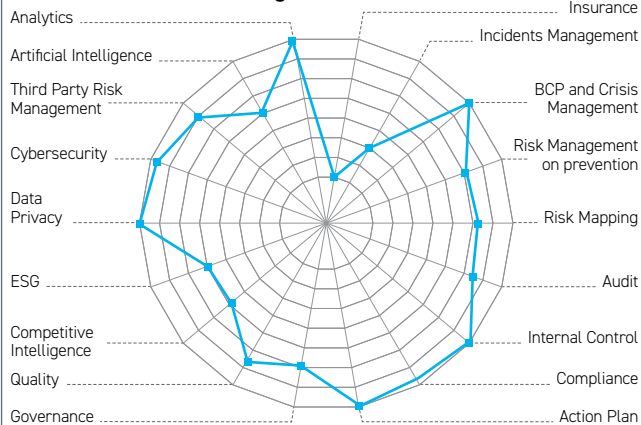> Europe (West, North, Central)
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... EGERIE Platform
Main focus .... Risk Management
Strengths according to the vendor .... Smart Cyber-Risk Advanced Modeling Engine with pre-built relationships between assets, vulnerabilities, standard requirements and controls. Integrated libraries for Multi-standard compliance. Automatic Risk Reduction & dynamic updates. Cyber-Risk Quantification. Advanced collaboration and integrated audit questionnaires . 360° View on all risks, controls, treatments across all risk analyses. Monitoring Cockpits and dashboards based on user role. Fully customizable reports
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	400	45	65	75	40	7
In the last 12 months	207	20	20	25	20	5

Sectors of implemented projects .... Banking (10%), Insurance (10%), Industry and Services (45%), Public Sector (35%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration............. 3 to 6 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

85
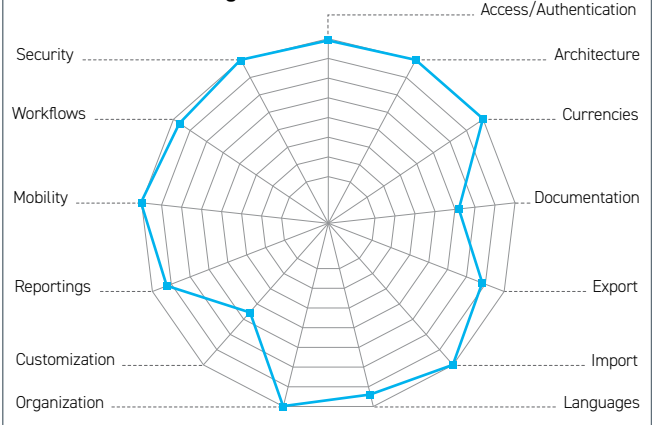
ENABLON

enablon	**ENABLON** 17 Avenue de l'Europe 92270, Bois-Colombes France www.wolterskluwer.com/en/solutions/enablon	**Taze YOUNG** Principal Product Manager +33 (0) 1 47 33 64 65 taze.young@wolterskluwer.com

VENDOR ID CARD

Creation date 01/01/2000
Global workforce ....
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
Enablon offers the most comprehensive solution on the market covering the fields of GRC, ESG and EHS. In addition, Enablon has a unique ecosystem of consulting, integration, content and technology partners in these fields, enabling the collection of critical data from assets and other enterprise systems.

Area(s) of presence:
> Africa
> America (North, South)
> Asia (East)
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Enablon Platform 9, an integrated platform made up of several interconnected applications and modules based on the same technological foundation.
Main focus .... Risk Management
Strengths according to the vendor .... Enablon is a market leader in operational risk monitoring and management software. The comprehensiveness of its offering combined with the platform's modularity and integration of GRC, ESG and EHS solutions help customers manage interconnected issues and supports them as their industries and needs evolve. The integration of these domains provides data synergies that empower their customers' risk and assurance processes at all levels of the organization. Finally, Enablon is an open capable of collecting data from any source and is auditable, and pushing data to any third party systems.
Solution architecture .... Several distinct applications, but with interfaces

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	370	15	10	150	0	30
In the last 12 months	12	4	5	18	0	7

Sectors of implemented projects .... Banking (5%), Insurance (5%), Industry and Services (80%), Public Sector (5%), Others (5%)
Average number of users per solution .... From 501 to 1000
RMIS average implementation duration.............. 3 months

Functional modules coverage*

Analytics, Insurance, Incidents Management, Artificial Intelligence, BCP and Crisis Management, Third Party Risk Management, Risk Management on prevention, Cybersecurity, Risk Mapping, Data Privacy, Audit, ESG, Internal Control, Competitive Intelligence, Compliance, Quality, Action Plan, Governance

Technical axes coverage*

Security, Access/Authentication, Architecture, Workflows, Currencies, Mobility, Documentation, Reportings, Export, Customization, Import, Organization, Languages
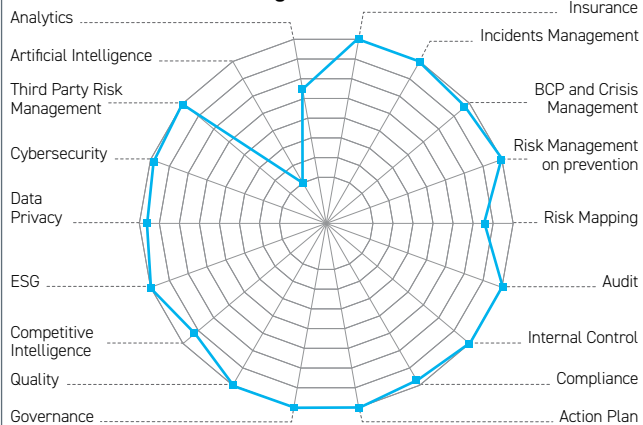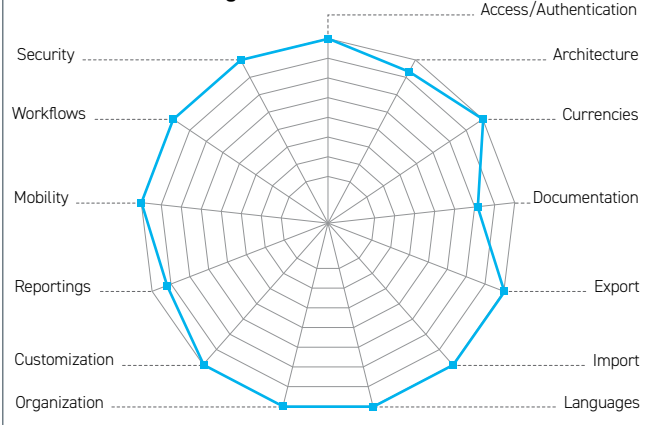
(*) The results calculated on these charts are based on vendors' self-assessment

F24

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VENDOR ID CARD

Creation date 01/04/2000
Global workforce 273
RMIS workforce 84
RMIS implementation workforce 76
RMIS R&D workforce 4

Particularities and differentiating factors
F24 offers comprehensive solutions, providing rapid equipment to face cyber threats through a resilient solution for DRPs. We offer alarm and crisis unit mobilization solutions that can either alert coworkers in a few seconds or initiate a crisis unit.

Area(s) of presence:
> Europe
> Africa (North)
> America (North)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... FACT ENS: Emergency and notification system
Main focus .... Risk Management
Strengths according to the vendor .... F24 is a comprehensive, end-to-end provider of solutions for managing all aspects of resilience, from alert and emergency notification to crisis management and GRC (Governance, Risk and Compliance).
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	4464	54	6	18	0	0
In the last 12 months	1048	6	0	2	0	0

Sectors of implemented projects .... Banking (15%), Insurance (10%), Industry and Services (20%), Public Sector (20%), Others (35%)
Average number of users per solution .... From 201 to 500
RMIS average implementation duration............. 3 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

87
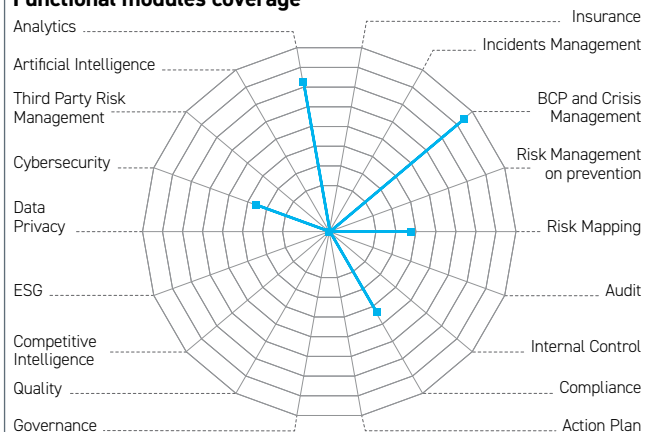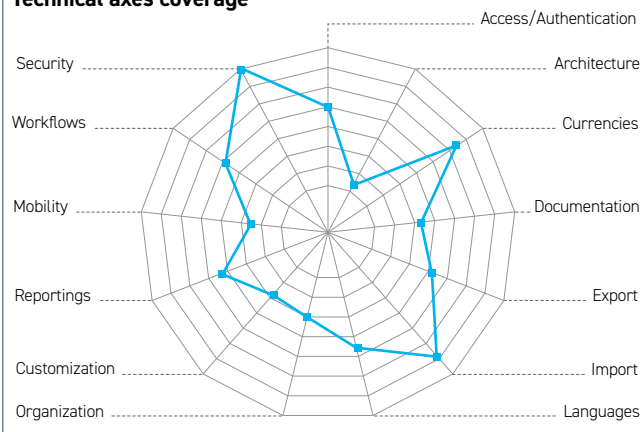
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VENDOR ID CARD

Creation date 01/03/2005
Global workforce 80
RMIS workforce 80
RMIS implementation workforce 45
RMIS R&D workforce 5

Particularities and differentiating factors
BIC Enterprise Risk makes it easy to digitalize your ERM processes. The dashboard in the risk management solution provides a clear view of all risk management tasks and measures for controlling risks. Users can filter and analyze data, assess risks based on qualitative or quantitative criteria and perform risk simulations.

Area(s) of presence:
> Europe (West)
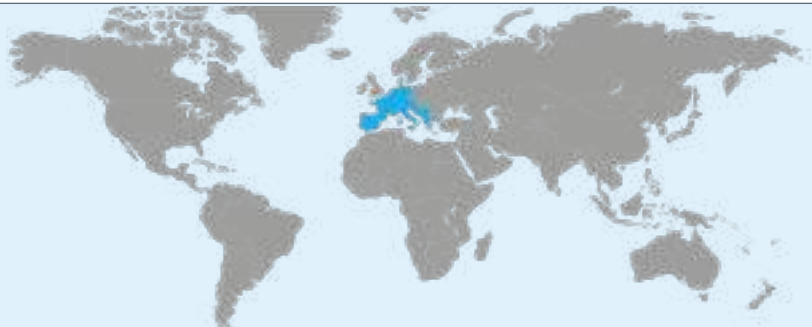
VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... BIC Enterprise Risk
Main focus .... Risk Management
Strengths according to the vendor .... Outstanding usability and comprehensive insight; qualitative or quantitative risk assessment and simulation; a workflow-driven process, automatic notifications and approval process, comprehensive reporting capabilities and predefined management reports.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	80	0	0	0	0	0
In the last 12 months	12	0	0	0	0	0

Sectors of implemented projects .... Banking (25%), Insurance (15%), Industry and Services (40%), Public Sector (10%), Others (10%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 3 months

Functional modules coverage*

Technical axes coverage*
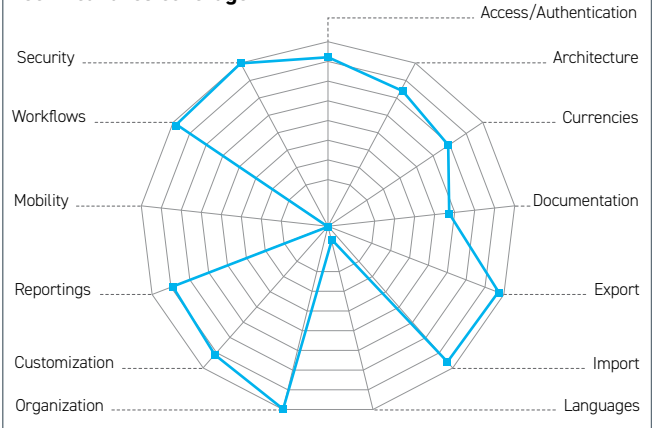
(*) The results calculated on these charts are based on vendors' self-assessment

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VENDOR ID CARD

Creation date 05/08/2020
Global workforce 6
RMIS workforce 6
RMIS implementation workforce 5
RMIS R&D workforce 4

Particularities and differentiating factors

Grace Connect GRC Suite is a holistic solution designed by experienced Risk Managers with the aim to propose a valuable and reliable alternative to spreadsheets. The product is based on 50 modules designed to manage cyber security risk, ensure business continuity, data quality, and compliancy towards GDPR, NIS2, and DORA.

Area(s) of presence:
> Africa (North, East, Central, South)
> America (North)
> Asia (South East)
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Grace Connect GRC Suite
Main focus .... Risk Management
Strengths according to the vendor .... Best price/quality ratio of GRC market. All modules are interconnected (one fits all in one repository), ideal for audit evidencing. User Interface simple and addictive. Data exports embedded. Synchronization with existing systems. KPI's built-in. Customization possible at very affordable price. UI/UX from clients are included permanently in our IT developments.
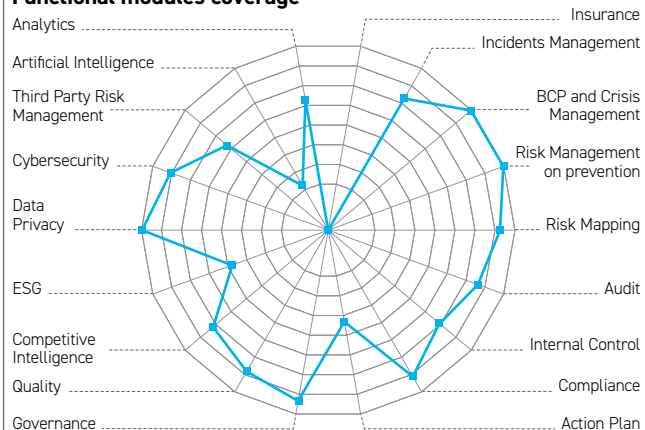Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	5	0	1	0	0	0
In the last 12 months	1	0	1	0	0	0

Sectors of implemented projects .... Insurance (80%), Others (20%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration .... 1 month

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

89
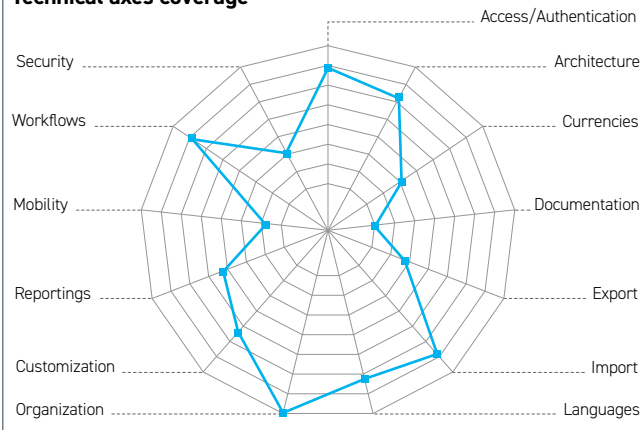
INCLUS

| inclus	**Inclus** Otakaari 5 02150, Espoo Finland www.inclus.com	**Jesper NYSTRÖM** Marketing Manager (+35) 84 08 37 39 40 jesper.nystrom@inclus.com

VENDOR ID CARD

Creation date 05/06/2012
Global workforce 13
RMIS workforce 13
RMIS implementation workforce 5
RMIS R&D workforce 7

Particularities and differentiating factors

Inclus is a risk management software developed to enable an inclusive and effective risk management process in various use cases. It is particularly well-suited for engaging stakeholders throughout the risk management process – from risk identification to active risk mitigation in complex contexts (ERM, Project Risk Management and other specific themes).

Area(s) of presence:
> Europe (North)
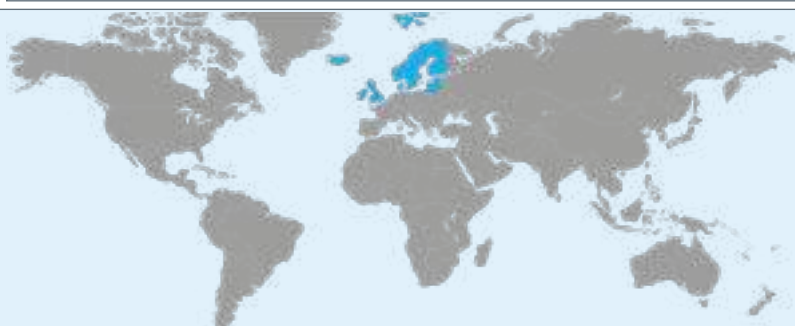
VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Inclus
Main focus .... Risk Management
Strengths according to the vendor .... Inclus is a risk management software that makes it easy to engage stakeholders throughout the risk management process. Our key strengths include: inclusive and effective risk assessment, risk analysis and active risk mitigation, customizability to different organizations and contexts (ERM, Project Risk Management, and other themes), new Inclus AI features.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	55	0	0	0	0	0
In the last 12 months	27	0	0	0	0	0

Sectors of implemented projects .... Banking (5%), Industry and Services (60%), Public Sector (30%), Others (5%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration............. 1 to 2 months

Functional modules coverage*
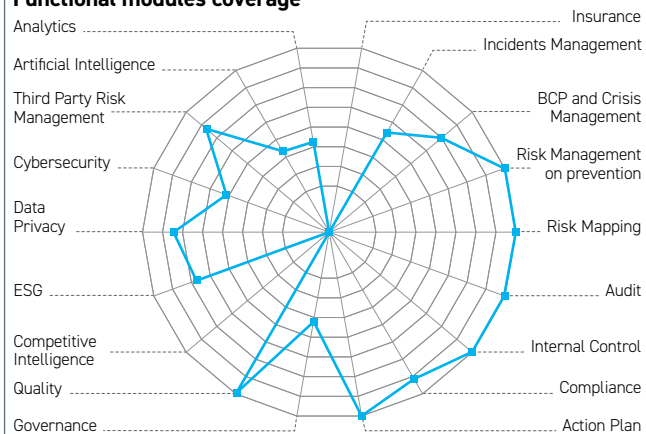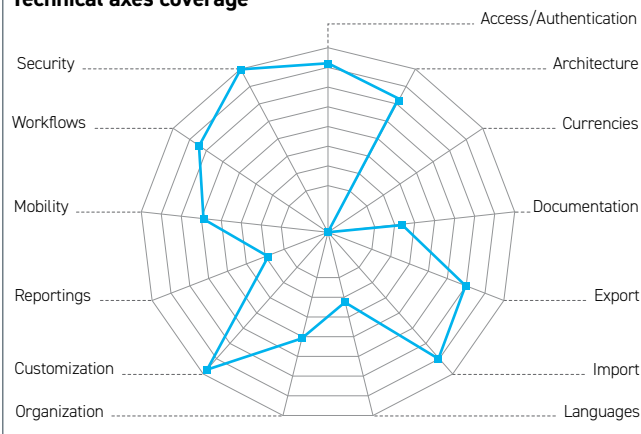
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate

KERMOBILE SOLUTIONS

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VENDOR ID CARD

Creation date 15/07/2015
Global workforce ....
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
KerMobile Solutions, mainly through KerClaim, its flagship application, optimise the management and control of insurance claims, insurance contracts and building maintenance. By systematising and securing key processes in real-time, these solutions provide advanced decision support features, while speeding up insurance claims settlement and optimising premiums.
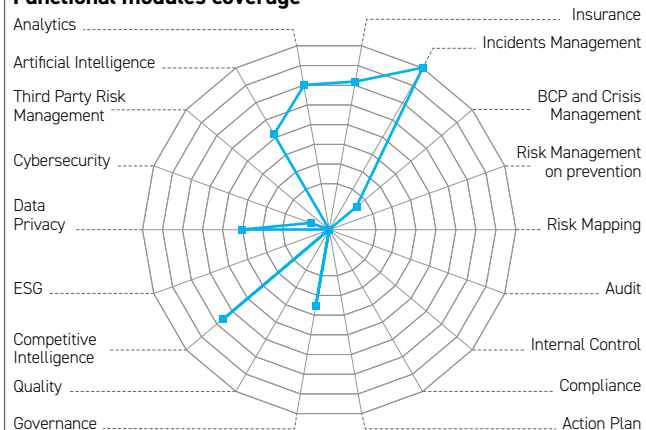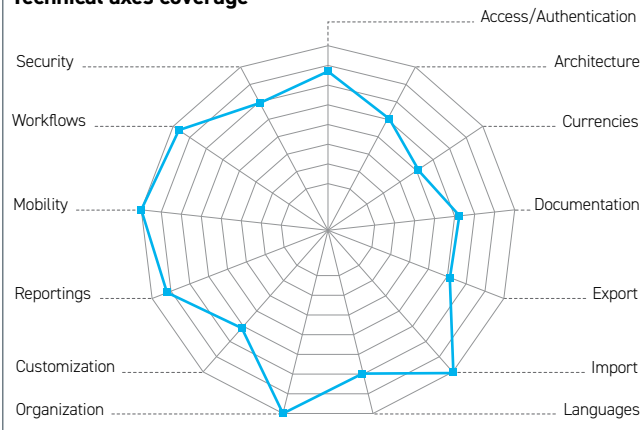
Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... KerClaim (management of real-estate related insurance claims); KerPol (management of insurance contracts), KerDys (building maintenance management)
Main focus .... Insurance Management
Strengths according to the vendor .... Combining mobile and web technologies with an advances reporting engine, KerClaim, KerPol and KerDys are cost-effective professional solutions. Time saving, process quality, reliability & efficiency are the key features that guarantee fast implementation and intuitive operation. These applications support collaboration between all company departments (assets management, finance, real-estate property management, etc.).
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	70	0	0	0	0	0
In the last 12 months	15	0	0	0	0	0

Sectors of implemented projects .... Banking (10%), Insurance (5%), Industry and Services (40%), Public Sector (40%), Others (5%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration............. 2 to 3 months

Functional modules coverage*

Analytics, Artificial Intelligence, Third Party Risk Management, Cybersecurity, Data Privacy, ESG, Competitive Intelligence, Quality, Governance, Action Plan, Compliance, Internal Control, Audit, Risk Mapping, Risk Management on prevention, BCP and Crisis Management, Incidents Management, Insurance

Technical axes coverage*

Security, Workflows, Mobility, Reportings, Customization, Organization, Languages, Import, Export, Documentation, Currencies, Architecture, Access/Authentication

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate

LEXISNEXIS

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VENDOR ID CARD

Creation date 01/01/1907
Global workforce 10000
RMIS workforce 10
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
Publisher of legal content and online solutions and software for each legal profession (lawyers, corporate lawyers, accountants, notaries, bailiffs, local authorities).

Area(s) of presence:
> Africa
> America
> Asia (South East)
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... LexisNexis Compliance Assurance
Main focus .... Internal Control - Compliance
Strengths according to the vendor .... Completeness of our contents
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	16	0	0	0	0	0
In the last 12 months	3	0	0	0	0	0

Sectors of implemented projects .... Banking (10%), Insurance (90%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration.............. 2 months

Functional modules coverage*
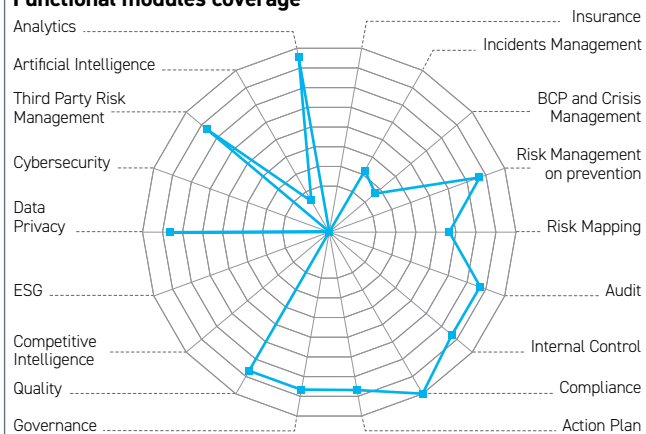
Technical axes coverage*
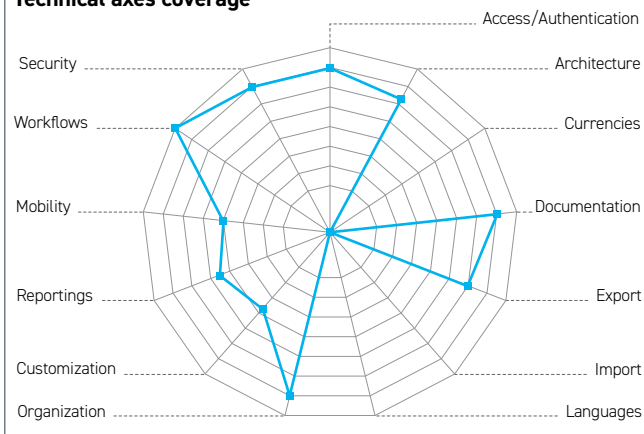
(*) The results calculated on these charts are based on vendors' self-assessment

MAKE IT SAFE

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VENDOR ID CARD

Creation date 12/03/2014
Global workforce 60
RMIS workforce 55
RMIS implementation workforce 5
RMIS R&D workforce 10

Particularities and differentiating factors
Make IT safe is the French software editor, common to CISOs and DPOs, who wish to control the risk & guarantee the cyber & RGPD compliance of their ecosystem. 60 passionate and expert people, based in France, who support more than 190 customers worldwide.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Make IT Safe modules : Dashboard; Evaluation and audit; Collaborative action plan; Security and privacy by design; GDPR
Main focus .... Audit
Strengths according to the vendor .... A tool to support the business to effectively manage cyber and GDPR compliance. A simple tool: setup, deployment and use. A complete tool: cyber and GDPR alliance with end-to-end processes: assessment, audit and roadmap. A collaborative tool: involves all stakeholders. Adaptation to complex companies: multi-repository, multi-profile, configurable workflow.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	165	5	4	6	2	1
In the last 12 months	25	3	2	2	0	0

Sectors of implemented projects.........................Banking (10%), Insurance (15%), Industry and Services (40%), Public Sector (20%), Others (15%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration.............. 2 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

93
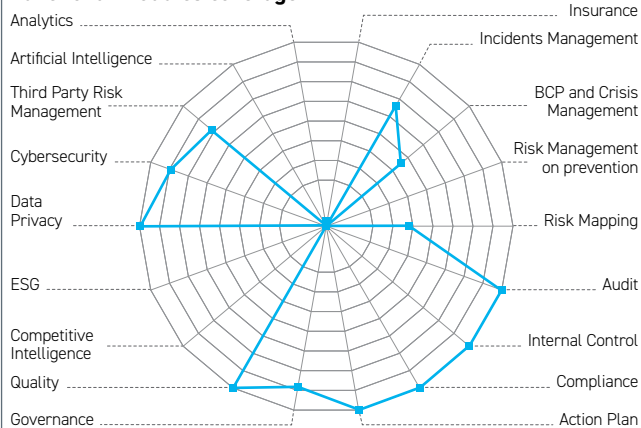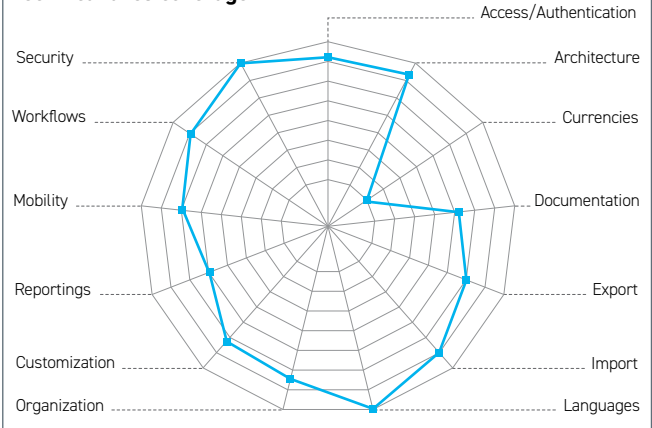
MAPTYCS

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VENDOR ID CARD

Creation date 21/01/2017
Global workforce 18
RMIS workforce 18
RMIS implementation workforce 5
RMIS R&D workforce 2

Particularities and differentiating factors
MAPTYCS® is a geospatial analytics solution for property risk exposure management, climate risk assessment, real-time weather events monitoring and custom risk reports. An additional module, COLLEXTER, provides a secure and reliable environment to collect risk exposure values and any insurance policies and claims data from multiple operations and countries.

Area(s) of presence:
> America (North)
> Asia (South East)
> Europe (West)
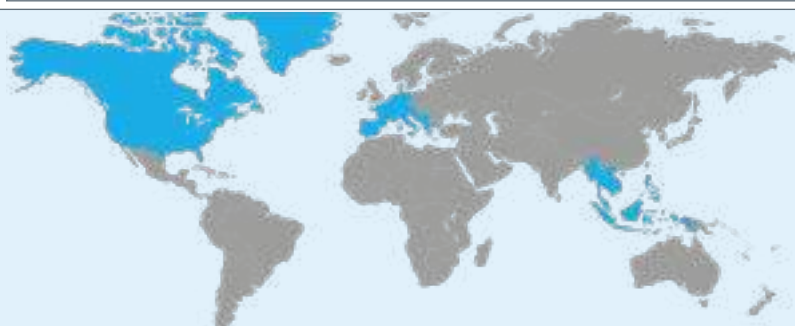
VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... MAPTYCS® COLLEXTER
Main focus .... Risk Management
Strengths according to the vendor .... MAPTYCS & COLLEXTER are flexible, user friendly and easy to implement. Users can use their own templates, taxonomy, and currency to collect risk and insurance data, develop dynamic analytics and what-if scenarios. In 2023, we added a climate change module in MAPTYCS with all IPCC CMIP6 scenarios for all perils.
Solution architecture .... Several distinct applications, but with interfaces

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	14	0	2	25	0	0
In the last 12 months	5	0	1	9	0	0

Sectors of implemented projects .... Insurance (40%), Industry and Services (60%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration............. 1 month

Functional modules coverage*
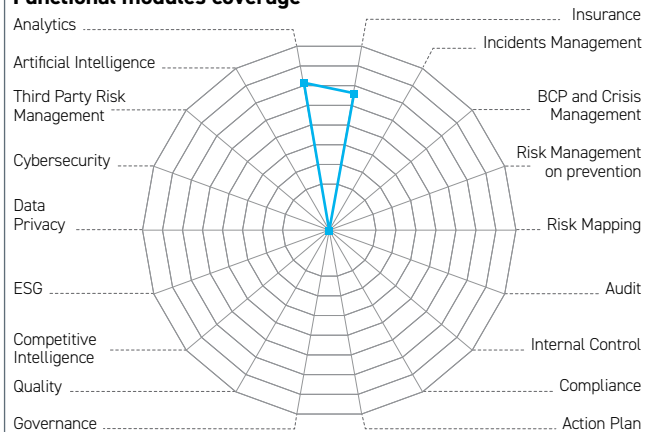
Technical axes coverage*
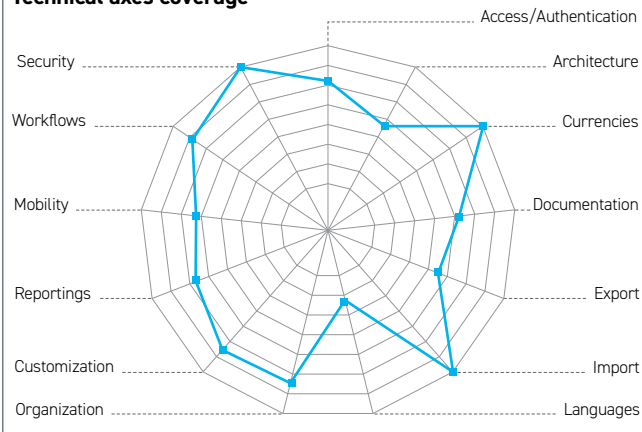
(*) The results calculated on these charts are based on vendors' self-assessment

MEGA INTERNATIONAL

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VENDOR ID CARD

Creation date 01/01/1992
Global workforce 375
RMIS workforce 190
RMIS implementation workforce 92
RMIS R&D workforce 91

Particularities and differentiating factors
HOPEX GRC provide Risk, Compliance, and Audit professionals with a simple to use and modern user interface, to manage risks, compliance, and audits in real time using a collaborative and streamlined approach to enhance operational efficiency and resiliency.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... HOPEX GRC provides GRC professionals with a unique and holistic platform to manage risks and compliance, audits (HOPEX Internal audit) and business continuity (HOPEX Business Continuity Management).

Main focus .... Risk Management

Strengths according to the vendor .... HOPEX GRC is a holistic risk management solution that is easy to administer and deploy, uniquely combining process modeling and IT perspective. Focused on the user experience via a modern and intuitive interface, with innovative reporting capabilities, HOPEX GRC (SaaS or On-Premises) delivers a connected and collaborative solution for an "augmented" "risk management.

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	82	16	2	9	38	0
In the last 12 months	10	7	0	3	3	0

Sectors of implemented projects .... Banking (50%), Insurance (15%), Industry and Services (30%), Public Sector (5%)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration............. 3 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

95

Please use arrows to easily navigate
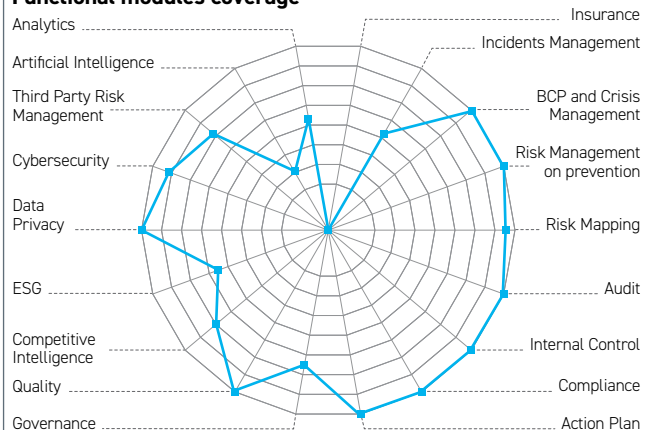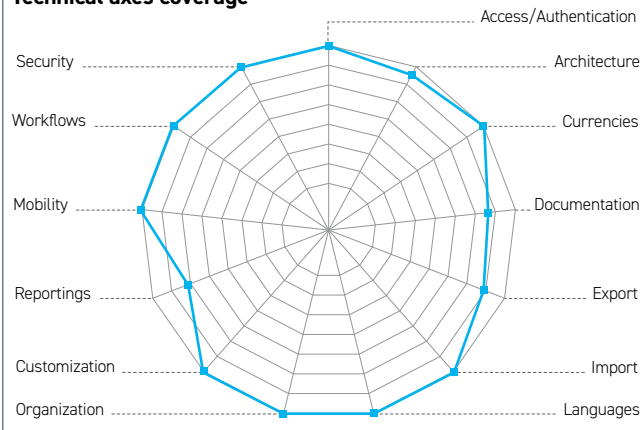
MITRATECH

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Tom BAXTER
Product Marketing Manager GRC
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VENDOR ID CARD

Creation date 01/01/1987
Global workforce 1650
RMIS workforce 375
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
Data Driven - combine facts from within the organisation and beyond to deliver deeper insights on compliance maturity, risk exposure, and governance. Performance Oriented - enabling management to shape business objectives and understand opportunities and risks. Autonomous - leverage the latest developments in big data and AI to automate GRC processes

Area(s) of presence:
> Europe
> Africa (North, Central)
> America

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Alyne - next generation GRC platform Continuity - RegTech software for Financial Services (USA) ClusterSeven - End User Computing and Model Risk Management solution PolicyHub - Policy Management software VendorInsight - Vendor / Third-Party risk management software Integrum - QHSE software CMO - Compliance management software DataStore - ECM software purpose-built for Financial Services Syntrio - whitleblowing software & ethics and compliance training.

Main focus .... Risk Management

Strengths according to the vendor .... A modern UX platform – unmatched user experience. AI engine and agile development – means cutting edge technology and regular new features. Fast time-to-value – through out of the box content and best practice proven templates

Solution architecture .... Several distinct applications, but with interfaces

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	252	0	0	589	0	0
In the last 12 months	20	0	0	32	0	0

Sectors of implemented projects .... Banking (60%), Insurance (10%), Industry and Services (15%), Public Sector (5%), Others (10%)

Average number of users per solution .... From 201 to 500

RMIS average implementation duration............. 6 weeks - 3 months e.g. Neodigital implementation. See case study.

Functional modules coverage*
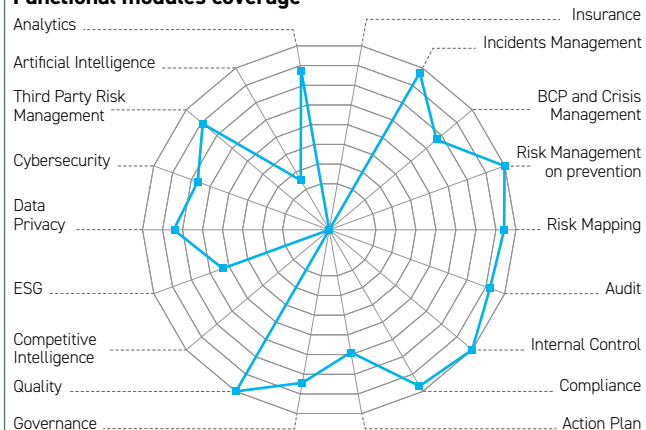
Technical axes coverage*
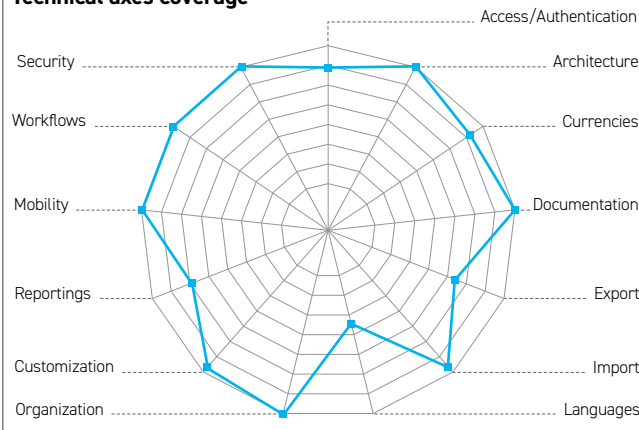
(*) The results calculated on these charts are based on vendors' self-assessment

MOODY'S

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VENDOR ID CARD

Creation date 01/01/2007
Global workforce 14500
RMIS workforce 10600
RMIS implementation workforce 2500
RMIS R&D workforce 650

Particularities and differentiating factors

Moody's Analytics provides a wide range of data combined into analytical tools to help business leaders to face the new Era of Exponential Risks. Our deep risk expertise, expansive information resources, and innovative application of technology help our clients confidently navigate an evolving marketplace. We are a unique partner to offer a 360 view of inter-connected Risks : Financial health, Trade Credit, Supplier & Supply Chain Risks, Climate Risk, ESG, Compliance- AML- Sanctions, Cyber Risk.

**Area(s) of presence:**
> Europe
> Africa
> Asia
> America
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... PASSFORT & Compliance Catalyst = Compliance Risk Management Solution (AML, sanctions, Human rights...). Climat On Demand: Physical / Climate Risks. Supply Chain Catalyst: Supplier Risk Management (Compliance, Climate, ESG, Financial, Cyber...). Credit View - Credit Catalyst.
Main focus .... Risk Management
Strengths according to the vendor .... Comprehensive list of key functionnalities - Accurate and global data set fully integrated in our solution - Workflow functionnalities - Alerts System - Audit Trail
Solution architecture .... Several distinct applications, but with interfaces

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	6000	100	400	2500	230	55
In the last 12 months	450	25	35	125	35	15

Sectors of implemented projects .... Banking (40%), Insurance (20%), Industry and Services (30%), Public Sector (10%), Others (%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration............. 3 to 6 months

Functional modules coverage*
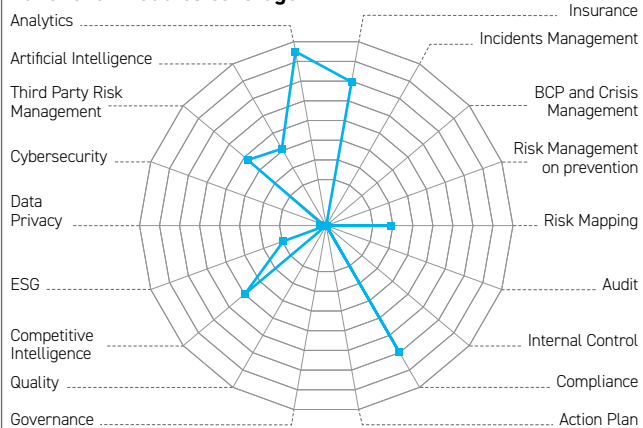
Technical axes coverage*
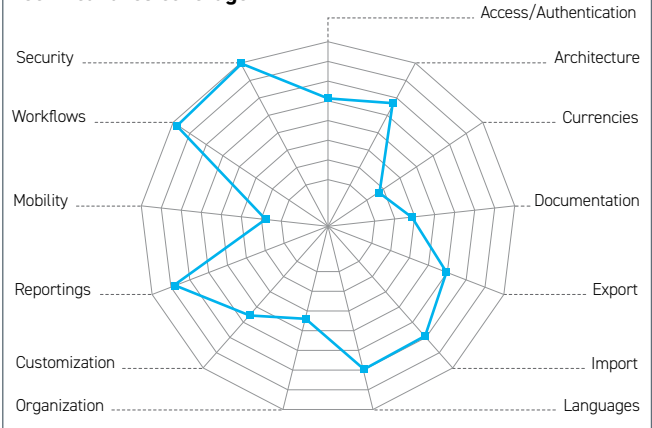
(*) The results calculated on these charts are based on vendors' self-assessment

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VENDOR ID CARD

Creation date 01/01/2020
Global workforce 6
RMIS workforce 6
RMIS implementation workforce 4
RMIS R&D workforce 4

Particularities and differentiating factors
My Risk io is an Enterprise Risk Management software to support companies in the valuation of operational data for risk management, loss prevention and insurance optimization. A complete, secure, collaborative and versatile SaaS platform for continuous and real-time monitoring of business assets, risks and insurance.

Area(s) of presence:
> Africa (West)
> America (North)
> Europe (West, North)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... My Risk io
Main focus .... Risk Management
Strengths according to the vendor .... My Risk io is an Enterprise Risk Management software to support companies in the valuation of operational data for risk management, loss prevention and insurance optimization. A complete, secure, collaborative and versatile SaaS platform for continuous and real-time monitoring of business assets, risks and insurance.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	6	1	0	2	0	0
In the last 12 months	3	1	0	2	0	0

Sectors of implemented projects .... Banking (10%), Insurance (10%), Industry and Services (80%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration.............. 4 months

Functional modules coverage*

Analytics, Artificial Intelligence, Third Party Risk Management, Cybersecurity, Data Privacy, ESG, Competitive Intelligence, Quality, Governance, Action Plan, Compliance, Internal Control, Audit, Risk Mapping, Risk Management on prevention, BCP and Crisis Management, Incidents Management, Insurance

Technical axes coverage*

Security, Workflows, Mobility, Reportings, Customization, Organization, Languages, Import, Export, Documentation, Currencies, Architecture, Access/Authentication

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate
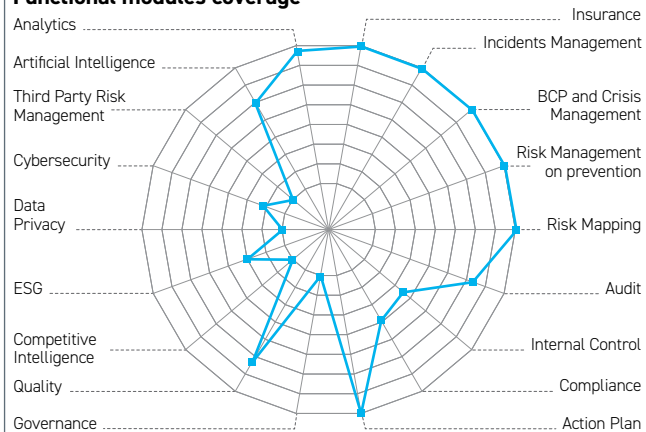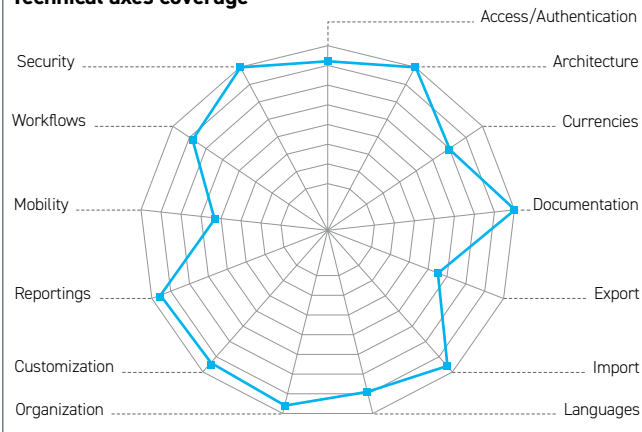
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VENDOR ID CARD

Creation date 16/12/2022
Global workforce 20
RMIS workforce 6
RMIS implementation workforce 3
RMIS R&D workforce 3

Particularities and differentiating factors

easylience® is a solution dedicated to crisis management and business continuity. The CRISIS 3D® technology guides the actors in the respect of the deployed methodology, the risk scenarios and the crisis organization. Finally, our consulting division assists our clients in change management: digitization of systems, training in crisis management and organization of realistic exercises with progress plans.

Area(s) of presence:
> Africa
> America (North, Central)
> Asia (South West, Central, South, South East, East)
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... easylience® : Crisis steering system
Main focus .... Management of crisis situations
Strengths according to the vendor .... easylience® brings together more than 15 functions used to manage crisis situations. Accessible in an interface adapted to stressful situations, the functions interact with each other in real time to facilitate, in complete safety, the understanding of the situation, the definition of unfavorable prognoses, the taking of decisions, the distribution of actions to stakeholders and multi-channel communications.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	35	12	17	10	6	2
In the last 12 months	5	7	11	0	5	1

Sectors of implemented projects .... Banking (35%), Insurance (15%), Industry and Services (15%), Public Sector (15%), Others (20%)
Average number of users per solution .... More than 1000
RMIS average implementation duration.............. 3 months

Functional modules coverage*

Analytics
Artificial Intelligence
Third Party Risk Management
Cybersecurity
Data Privacy
ESG
Competitive Intelligence
Quality
Governance
Action Plan
Compliance
Internal Control
Audit
Risk Mapping
Risk Management on prevention
BCP and Crisis Management
Incidents Management
Insurance

Technical axes coverage*

Security
Workflows
Mobility
Reportings
Customization
Organization
Languages
Import
Export
Documentation
Currencies
Architecture
Access/Authentication

(*) The results calculated on these charts are based on vendors' self-assessment

99
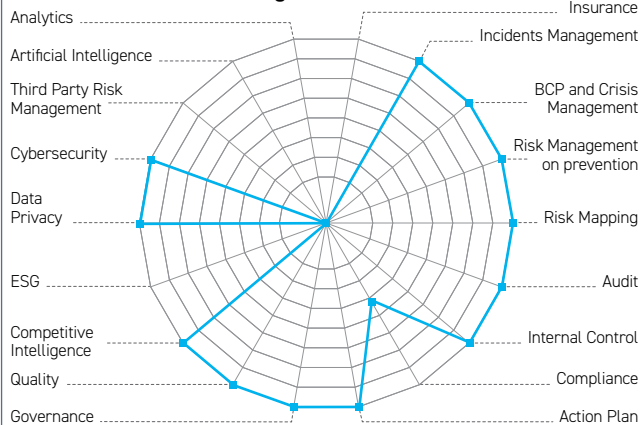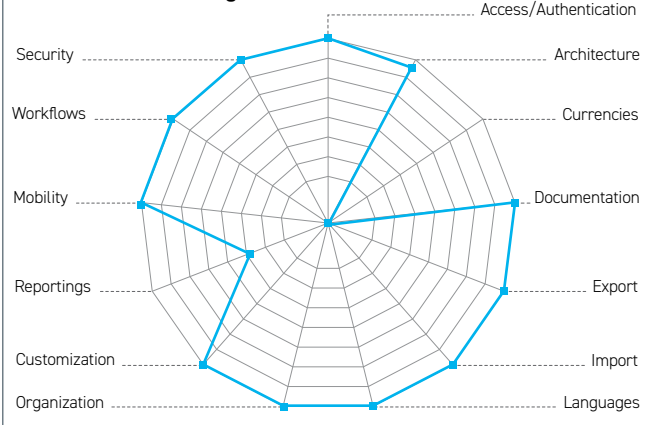
NGCOMPLIANCE

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Philippe VALIGNY
Solution Integrator
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VENDOR ID CARD

Creation date 31/12/2014
Global workforce 8
RMIS workforce 7
RMIS implementation workforce 6
RMIS R&D workforce 6

Particularities and differentiating factors
The integrated approach to corporate asset management, insurance contract management, risk prevention and claims management, makes the solution an ideal tool to effectively and optimally protect the assets of the company. The perfect Risk Manager companion designed by Risk Managers.

Area(s) of presence:
> Europe (West, North)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... PREVALEAS All-In-One [TOOLKIT] including two main modules : - Sherlock : core application for setting up and operating the solution - Enola : satellite application, for remotely collecting on a portable device - An optional module for contract management

Main focus .... The solution added value is the integration in a single application of the 4 areas mentioned above

Strengths according to the vendor .... The pre-setting of the solution allows the Risk Manager to implement the solution quickly. The link established natively in the solution between feared events, prevention principles and the check of their effective application, enables the most factual understanding of the actual risk incurred, at any level of aggregation witin the organisation.

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	32	0	0	0	0	0
In the last 12 months	2	0	0	0	0	0

Sectors of implemented projects .... Banking (10%), Insurance (20%), Industry and Services (40%), Public Sector (10%), Others (20%)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration............. 3 to 6 months

Functional modules coverage*

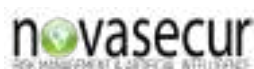### Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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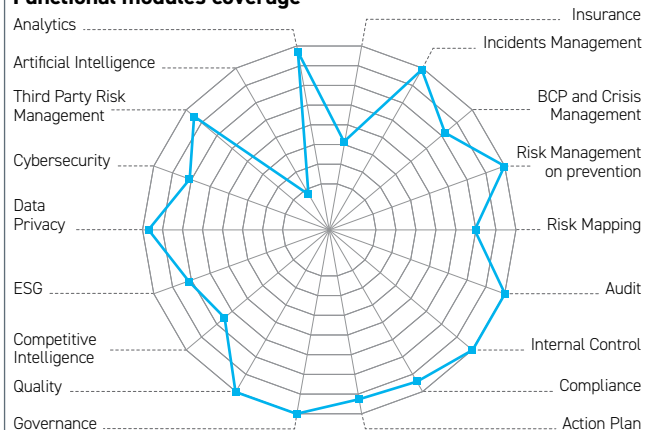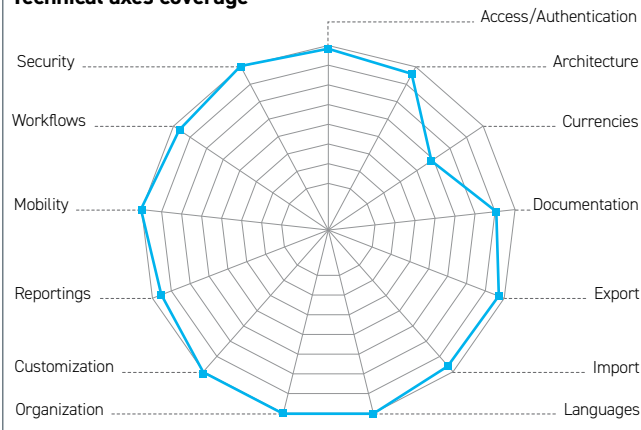
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VENDOR ID CARD

Creation date 10/02/2010
Global workforce 21
RMIS workforce 17
RMIS implementation workforce 5
RMIS R&D workforce 6

Particularities and differentiating factors
MyNovasecur Advanced ©, a unique RMIS/GRC/ERM solution, pioneer in risk management using Analytics and AI. Transversal and collaborative between the 3 lines of defense, it maps weak signals to anticipate risks, alerting on atypical data and recommends controls and actions plans in a simplified 360° reporting interface.

Area(s) of presence:
> Africa (North)
> America (North)
> Asia (South, East)
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... MyNovasecur Advanced © RMIS/ERM/GRC AI/Analytics (Large companies) MyNovasecur© One (SME) MyNovasecur© AI-DATALAB (prediction/atypical detection/data profiling/data sampling) MyNovasecur© AI-DOCULAB (AI NLP & document scoring on Risk, HR, Marketing, Legal) MyNovasecur© Specialty Risks (Cyber, Fraud, Compliance, GDPR, Third Party Analysis, BCP BRP).

Main focus .... Risk Management

Strengths according to the vendor .... Use the most complete and technologically advanced cross-functional modular RMIS on the market with intuitive interfaces built by ergonomists. Anticipate invisible risks and increase decision-making performance (action plans, controls, audits) with AI and Analytics. Drive strategically with predictive recommendations on remediation optimization. Leverage investment with only 6 months ROI.

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	44	1	0	1	0	0
In the last 12 months	6	0	0	0	0	0

Sectors of implemented projects .... Others (%)
Average number of users per solution .... From 201 to 500
RMIS average implementation duration............. 4 weeks

Functional modules coverage*
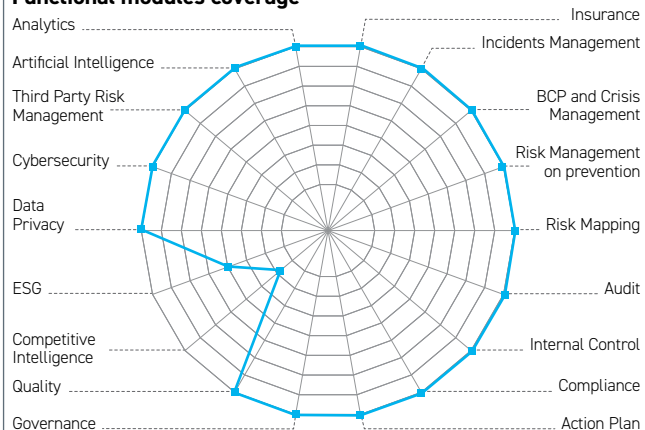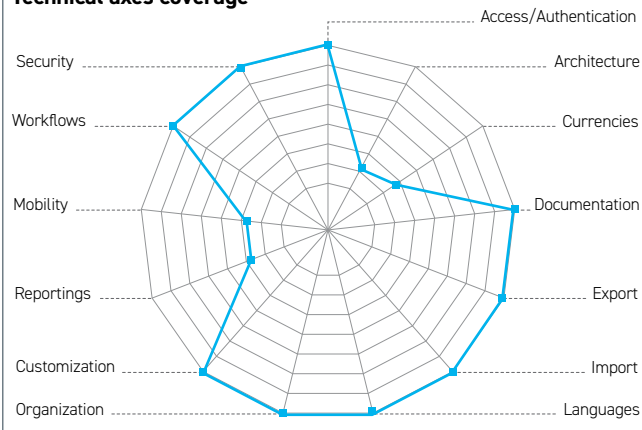
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

101

Please use arrows to easily navigate

ONETRUST

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VENDOR ID CARD

Creation date 01/01/2016
Global workforce ....
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors

As society redefines risk and opportunity, OneTrust is empowering tomorrow's leaders to succeed through trust with the Trust Intelligence platform. This platform connects privacy, GRC, ethics and ESG teams, data and processes so that all companies can collaborate seamlessly to thrive by doing what's right for people and the planet.

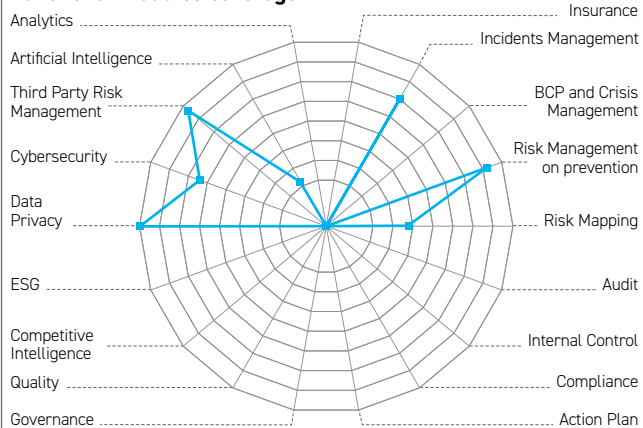**Area(s) of presence:**
> Africa (North)
> America
> Asia
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... GRC and Security Assurance Cloud
Main focus .... Risk Management
Strengths according to the vendor .... Define, deploy and automate your InfoSec program with Certification Automation. Manage regulations, security frameworks, and compliance needs with a unified platform to prioritize and manage risk, implement standard/customized assessments easily, flexible workflows, and integrations to out-of-the-box third-party tools.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	-	-	-	-	-	-
In the last 12 months	-	-	-	-	-	-

Sectors of implemented projects .... N/A
Average number of users per solution .... From 6 to 50
RMIS average implementation duration.............. 4 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

OPTIMISO GROUP SA

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VENDOR ID CARD

Creation date 01/01/2005
Global workforce 32
RMIS workforce 32
RMIS implementation workforce 8
RMIS R&D workforce 7

Particularities and differentiating factors
Optimiso Suite turns regulatory constraints into strengths for the company. Efficient, flexible and useful to everyone, the solution addresses issues of governance, risks, internal control and ISO certifications. Benefit from the experience of 26,000 users and 20 years of field expertise. Our asset: the automation of monitoring controls.

Area(s) of presence:
> Africa (West, South)
> America (Central)
> Asia (South West)
> Europe (West, Central)
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... "Optimiso Suite, composed of several modules: Risks; Controls; Processes; Procedures; Incidents; Improvements; Standards & Laws; Related documents; Assets; Business intelligence"
Main focus .... Internal Control - Compliance
Strengths according to the vendor .... Intuitive and efficient solution that simplifies the complexity of RMIS. Management monitors the successful completion of controls in real time. It helps employees to carry out controls, read processes and report incidents. Automatic reporting, particularly for auditors (risk mapping, internal control matrix, etc.).
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	255	3	1	0	4	0
In the last 12 months	34	2	0	0	0	0

Sectors of implemented projects .... Banking (10%), Insurance (10%), Industry and Services (30%), Public Sector (35%), Others (15%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 3 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

103
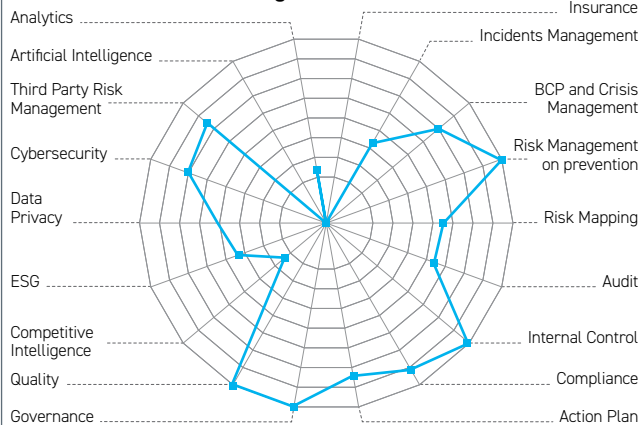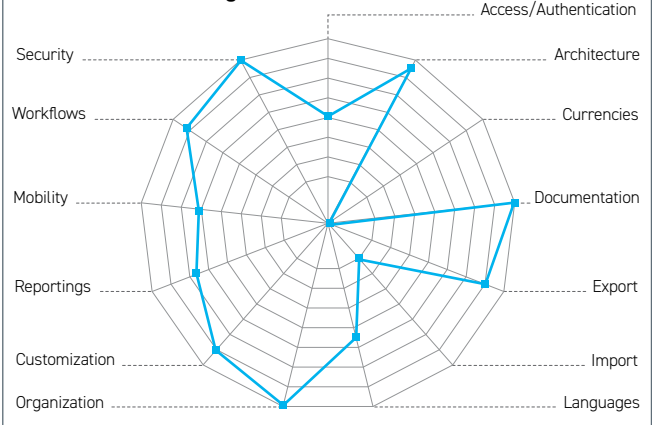
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VENDOR ID CARD

Creation date 01/01/2005
Global workforce 45
RMIS workforce 45
RMIS implementation workforce 15
RMIS R&D workforce 12

Particularities and differentiating factors

With over 10,000 users, OXIAL GRC is an integrated, flexible and innovative digital risk and compliance management solution. It integrates all the essential components of governance, risk management, internal control, internal audit, and regulatory compliance on a single modern platform. This solution is distinguished by its unmatched graphical analysis and reporting capabilities at the user's fingertips.

**Area(s) of presence:**
> Africa (North)
> Europe (West)
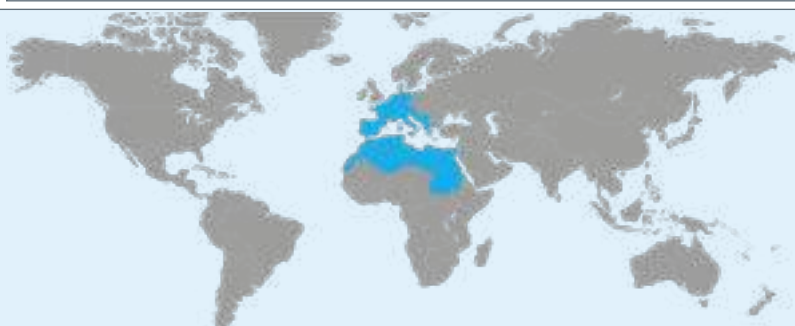
VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Oxial GRC
Main focus .... Risk Management
Strengths according to the vendor .... Functional richness, incomparable ROI, Ergonomics and Simplicity. Dynamic calculation of the residual risk level, graphical analysis and reporting tools particularly rich, flexible and in the user's hands.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	42	10	0	0	0	0
In the last 12 months	8	2	0	0	0	0

Sectors of implemented projects .... Banking (40%), Insurance (30%), Industry and Services (15%), Public Sector (5%), Others (10%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 6 months

Functional modules coverage*
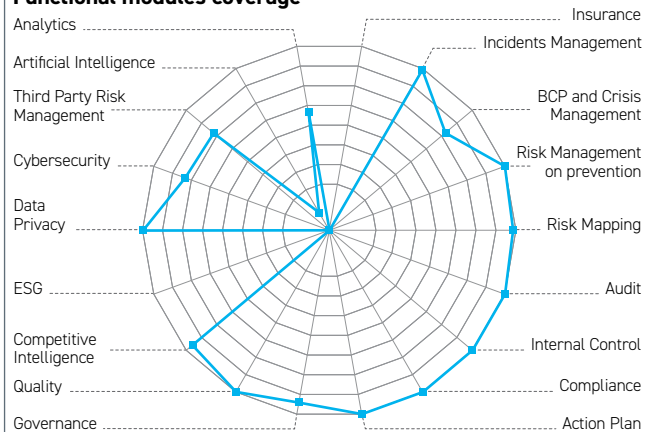
Technical axes coverage*
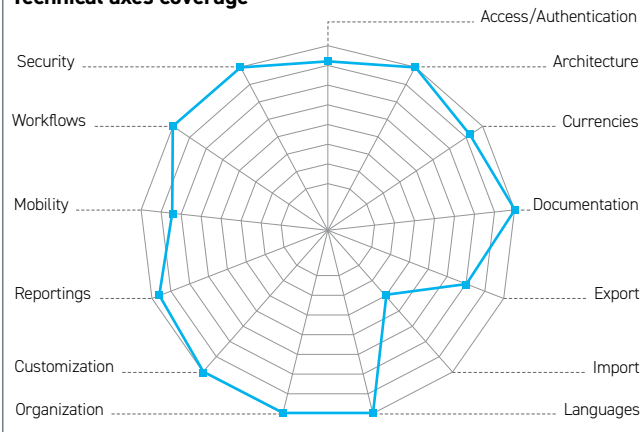
(*) The results calculated on these charts are based on vendors' self-assessment

POCKET RESULT

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VENDOR ID CARD

Creation date 01/04/2013
Global workforce 29
RMIS workforce 29
RMIS implementation workforce 7
RMIS R&D workforce 18

Particularities and differentiating factors

Robust and innovative Analytic system covering Governance, Risk Management and Compliance, with a core focus on Data utilizing AI to simplify and automate certain tasks. Flexible and secure, the solution adapts to a wide range of organizations, from large enterprises to small businesses. Deployment is streamlined by an intuitive interface.
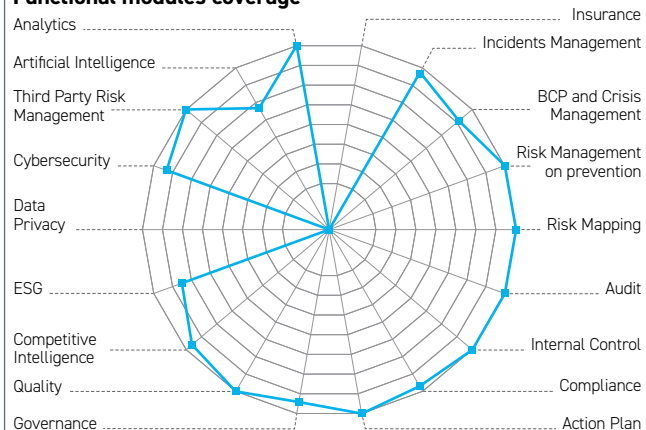
Area(s) of presence:
> Europe
> Africa (North)
> Asia

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... P-Govern
Main focus .... Internal Control - Compliance
Strengths according to the vendor .... With 350 available connectors, the data core of P-Govern provides a comprehensive and bespoke view of risks: fully customizable dashboards with virtually unlimited possibilities, and completely configurable forms and workflows. As a result, clients experience a sense of 'made-to-order' with the benefits of an off-the-shelf solution.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	105	2	1	0	0	0
In the last 12 months	70	2	1			

Sectors of implemented projects .... Banking (50%), Insurance (20%), Industry and Services (10%), Public Sector (20%), Others (%)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration.............. 3 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

105
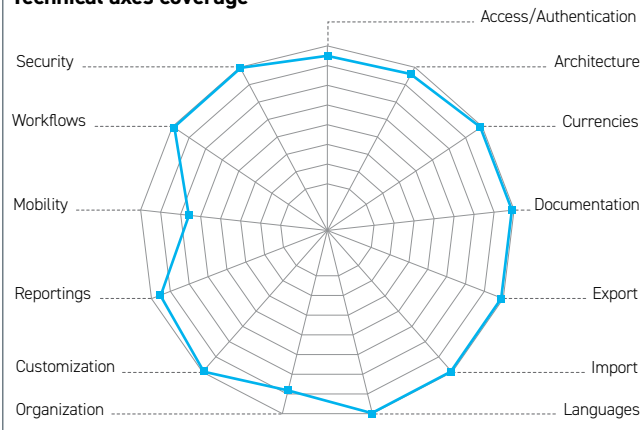
PYX4

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Vice-President
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VENDOR ID CARD

Creation date 01/05/2008
Global workforce 16
RMIS workforce 11
RMIS implementation workforce 2
RMIS R&D workforce 6

Particularities and differentiating factors
Pyx4 is a software editor that covers 3 complementary fields: Business Process Management (BPM), Continuous Improvement Management and Risk Management. It provides coherent, integrated management of these approaches, in order to effectively meet the needs of quality and internal control personas.

Area(s) of presence:
> Europe (West)
> America (North)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Pyx4 Risk
Main focus .... Risk Management
Strengths according to the vendor .... Pyx4 Risk is a solution that features an evaluation system (severity rating scales based on impact, likelihood, and criticality) as well as client-customizable forms for better adaptability and quick implementation. It stands out in the market due to its ability to connect undesirable events from Pyx4 Improver with business processes from Pyx4 Process, especially in terms of outlining control measures.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	8	0	0	2	0	0
In the last 12 months	3			2		

Sectors of implemented projects .... Banking (%), Insurance (%), Industry and Services (%), Public Sector (25%), Others (25%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration.............. 2 months

Functional modules coverage*
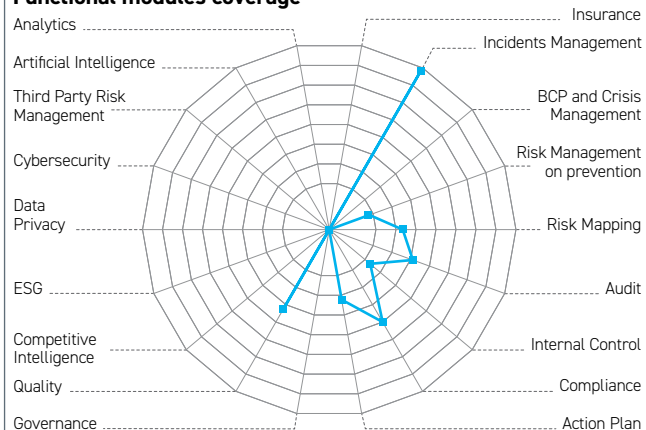
Technical axes coverage*
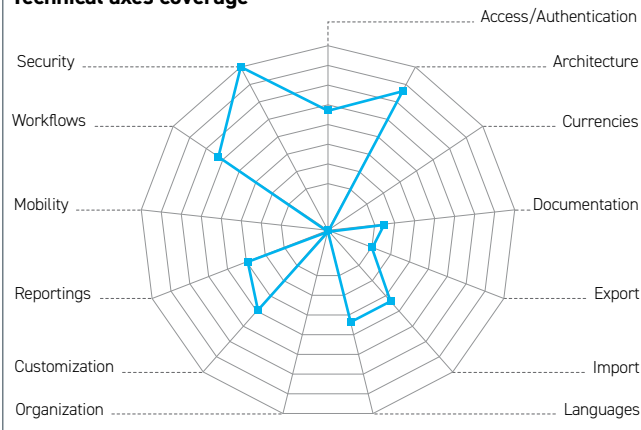
(*) The results calculated on these charts are based on vendors' self-assessment

QUADRATIC

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President
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VENDOR ID CARD

Creation date 01/07/2021
Global workforce 59
RMIS workforce 5
RMIS implementation workforce 10
RMIS R&D workforce 4

Particularities and differentiating factors
Quadratic, the developer of Argos Manager, specializes in Digital Engineering, blending Data Science, Software Engineering, and Operational Excellence. We ensure swift integration of Argos, tailored to specific client needs with ad hoc developments and custom dashboards, backed by extensive expertise in data science.

Area(s) of presence:
> Europe (West)
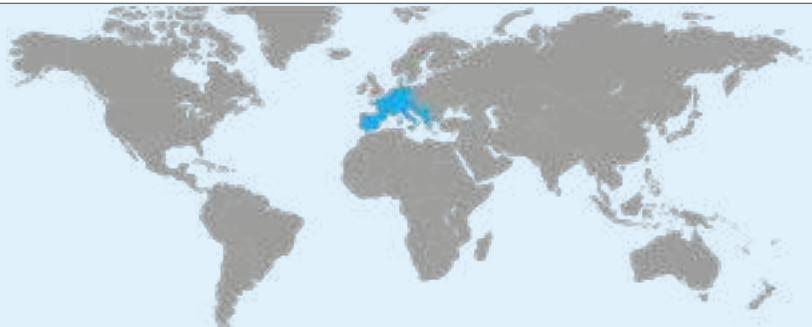
VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... ARGOS Manager, solution dedicated to risk coverage including the management of internal control campaigns, the management of operational incidents and the instruction and monitoring of action plans, thus allowing a 360° vision of the level of risk coverage of the business.

Main focus .... Internal Control - Compliance

Strengths according to the vendor .... Argos Manager offers an intuitive interface that engages users and is suitable for any company regardless of its size or complexity. Its efficient centralization of internal controls and advanced process automation, while adhering to standards such as GDPR and ISO 27001, enhance risk management while promoting continuous improvement.

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	3	0	0	0	0	0
In the last 12 months	3	0	0	0	0	0

Sectors of implemented projects .... Banking (34%), Insurance (0%), Industry and Services (66%), Public Sector (0%), Others (0%)

Average number of users per solution .... From 101 to 200

RMIS average implementation duration.............. 1 to 3 months

Functional modules coverage*
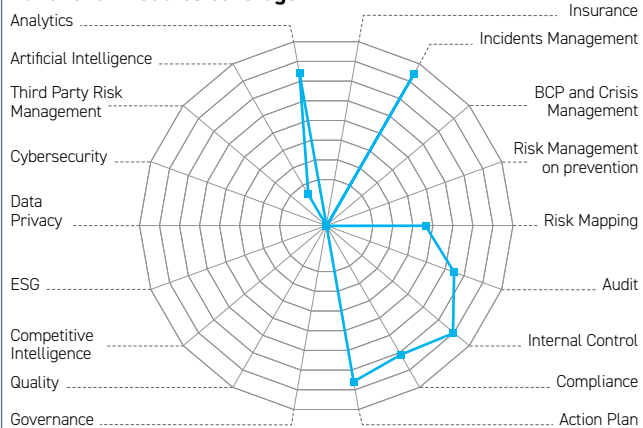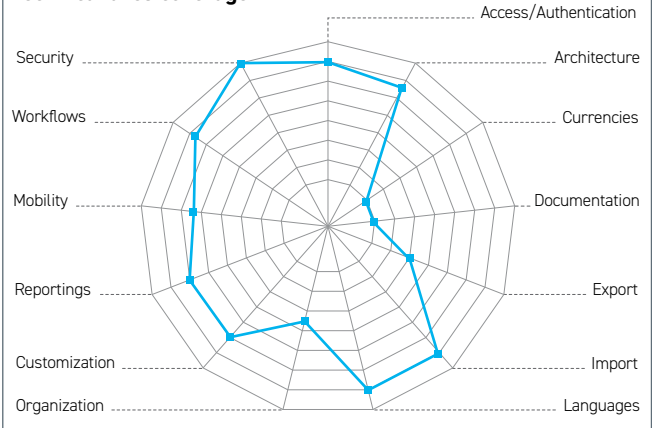
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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QUALITADD

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VENDOR ID CARD

Creation date 26/07/2016
Global workforce 33
RMIS workforce 20
RMIS implementation workforce 6
RMIS R&D workforce 8

Particularities and differentiating factors
Qualitadd is a French leader in digital and automated solutions to animate the Governance of organizations. With the particularity of a digital platform that does not require any training, it is the only editor that natively allows a transversal view between Risk Management, Audit and Internal Control; the level of Quality of the data and the evaluation of third parties.
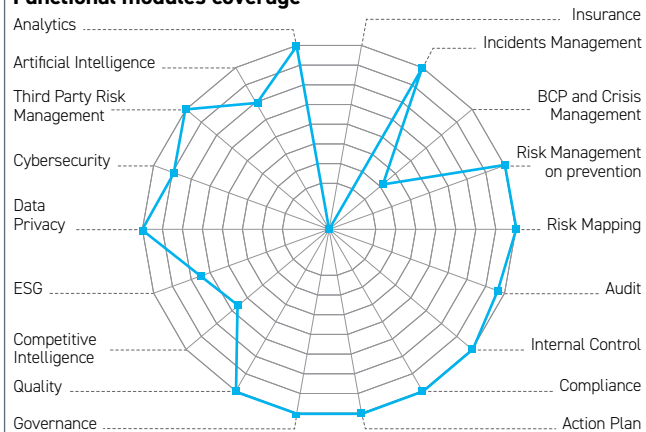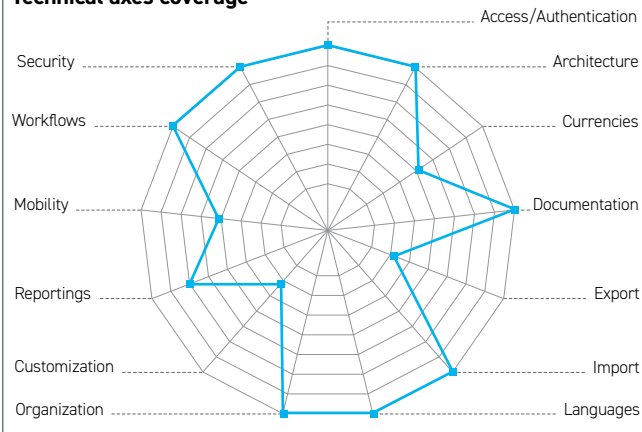
Area(s) of presence:
> Africa
> America (North)
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Qualitadd GRC-ERM
Main focus .... Risk Management
Strengths according to the vendor .... Modern and accessible ergonomics, ease of deployment, only editor to offer a native link between data quality and risk, advanced connectivity, controlled and transparent costs.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	26	3	0	0	0	0
In the last 12 months	14	2	0	0	0	0

Sectors of implemented projects .... Banking (15%), Insurance (70%), Industry and Services (10%), Public Sector (5%)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration............. 4 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate

RISKHIVE SOFTWARE SOLUTIONS LIMITED

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VENDOR ID CARD

Creation date 15/11/2000
Global workforce 15
RMIS workforce 10
RMIS implementation workforce 4
RMIS R&D workforce 3

Particularities and differentiating factors
A system designed to meet customers' needs, specializing in moving from spreadsheets to the database. Fast deployment times on secure private cloud or on-premises. We can reduce training and deployment time, achieving a faster return on investment. The system is complete, including Monte Carlo simulation and analysis, including cost, schedule and carbon.

Area(s) of presence:
> America (South)
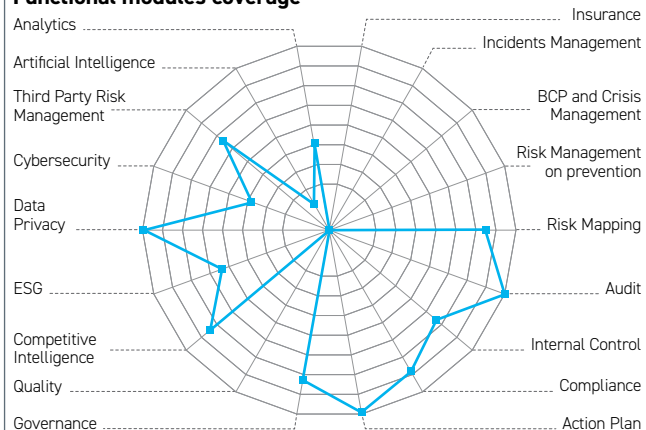> Asia (South East)
> Europe (West, North, East)
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... riskHive Enterprise Risk Manager® - Enterprise Risk Management Solution (Cloud or on-premesis) riskHive Arrisca Risk Analyser - audit & insurance tool to help you to understand any spreadsheet and run Monte Carlo Simulation and Analysis
Main focus .... Risk Management
Strengths according to the vendor .... Provides enterprise-wide risk control and oversight to improve business performance. Centralises, speeds-up and improves risk reporting and disclosure across the portfolio. Rolls- up risk information to provide a clearer foundation for decision making, by improving the articulation and de-duplication of risks, assumptions and issues. Helps compliance with regulations and standards, including emerging risk management
Solution architecture .... All our functionality is provided within the same software deployment

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	40	7	5	1	5	7
In the last 12 months	8	6	2	1	2	2

Sectors of implemented projects .... Banking (0%), Insurance (0%), Industry and Services (70%), Public Sector (30%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration.............. 1 month

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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Please use arrows to easily navigate
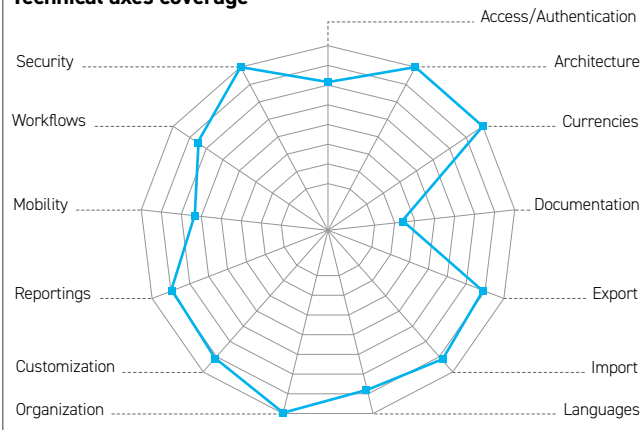
RISKID

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Netherlands
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Calvin LEE
Managing Director
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VENDOR ID CARD

Creation date 24/03/2009
Global workforce 16
RMIS workforce 14
RMIS implementation workforce 6
RMIS R&D workforce 4

Particularities and differentiating factors

RISKID is a risk management tool that focuses on two aspects: Collaboration and Ease of Use. We believe effective risk management can only be achieved by involving all stakeholders and raising their risk awareness. In a very simple and practical way.

Area(s) of presence:
> Africa (West)
> America (South)
> Asia (South West, South East, East)
> Europe (West)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... RISKID: Collaborative Risk Management solution to involve all stakeholders in the RM process.
RISKID Compliance: Straightforward Compliance Software. Making risk-based Compliance work.
RISKID Incidents: Easily register, track and report on incidents.

Main focus .... Risk Management

Strengths according to the vendor .... RISKID focuses on collaboration and ease of use. While other vendors just say their software is user-friendly, our software is scientifically proven to be user-friendly. While other vendors just say their software is effective and efficient, our software is scientifically proven to identify and evaluate risks in 60% less time.

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	98	0	8	0	13	0
In the last 12 months	12	0	4	0	5	0

Sectors of implemented projects.......................... Insurance (5%), Industry and Services (25%), Public Sector (50%), Others (20%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 2 months

Functional modules coverage*
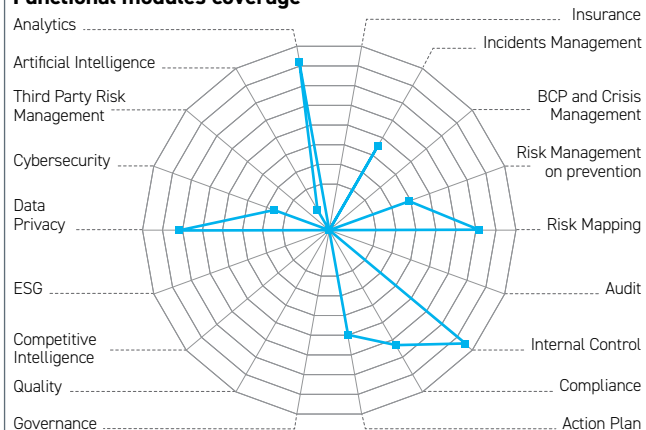
Technical axes coverage*
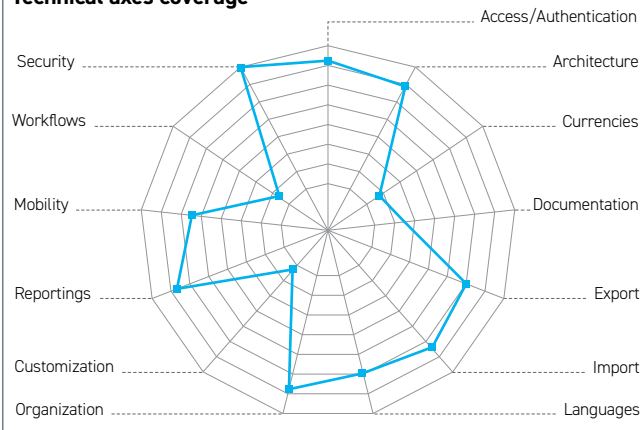
(*) The results calculated on these charts are based on vendors' self-assessment

RISK'N TIC

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VENDOR ID CARD

Creation date 30/10/2016
Global workforce 4
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors

Risk'n tic: Flexibilité, Innovation, Agilité, Motivation aux services de nos clients et de la cyber sécurité. Risk'n tic: Flexibility, Innovation, Agility, Motivation at the service of our customers and cyber security

Area(s) of presence:
> Europe (West)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Risk'n Tic Entreprise
Main focus .... Risk Management
Strengths according to the vendor .... Risk'n Tic offers a complete solution to improve cyber security. It integrates a CMDB, international repositories coupled with an AI to quickly identify risks (EBIOS RM) and associated action plans. So Compliance or Security?
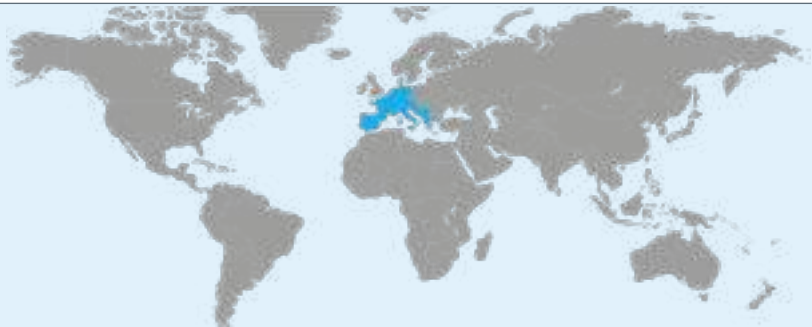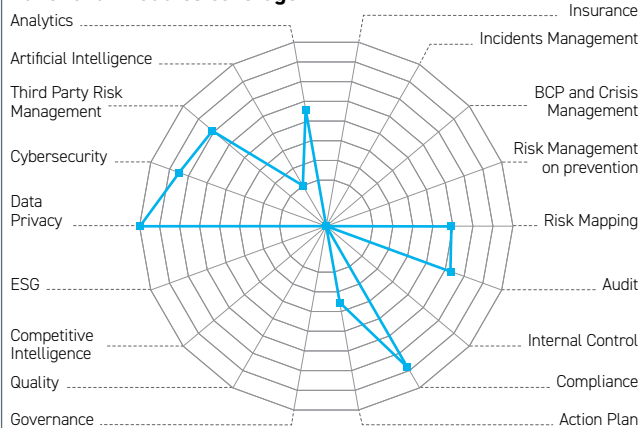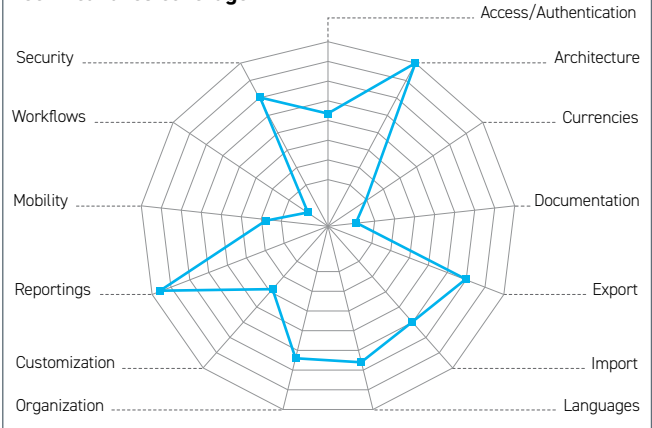Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	35	0	0	0	0	0
In the last 12 months	0	0	0	0	0	0

Sectors of implemented projects .... Banking (15%), Industry and Services (30%), Public Sector (40%), Others (15%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration............. 1 month

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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RISKONNECT

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Chief Marketing Officer
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VENDOR ID CARD

Creation date 01/01/2007
Global workforce 800
RMIS workforce 800
RMIS implementation workforce 240
RMIS R&D workforce 72

Particularities and differentiating factors
Riskonnect is the only risk and compliance solution provider that integrates both operational and strategic risk for end-to-end visibility. Our unique risk correlation technology integrates, connects, and correlates risk relationships to present a clear view of risk impact and influence across the entire extended enterprise.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Riskonnect Integrated Risk Management
Main focus .... Risk Management
Strengths according to the vendor .... Riskonnect is the largest risk and compliance solution in the market. We are also the only vendor that integrates insurable risk and non-insurable risk to obtain a single view.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	515	10	10	1212	5	20
In the last 12 months	60	0	0	68	2	0

Sectors of implemented projects .... Banking (30 %), Insurance (20 %), Industry and Services (45 %), Public Sector (5 %)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration............. 3 to 9 months

Functional modules coverage*
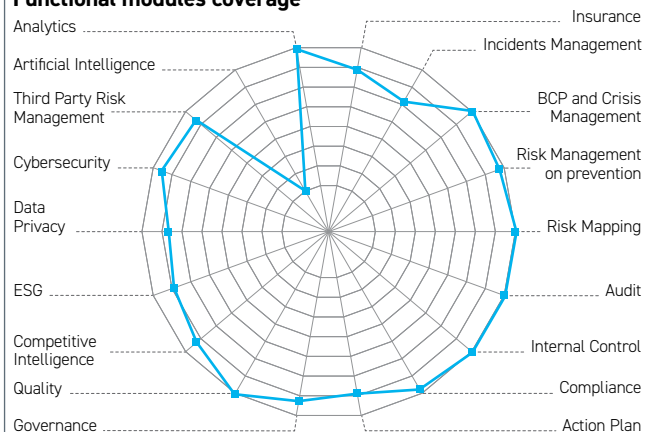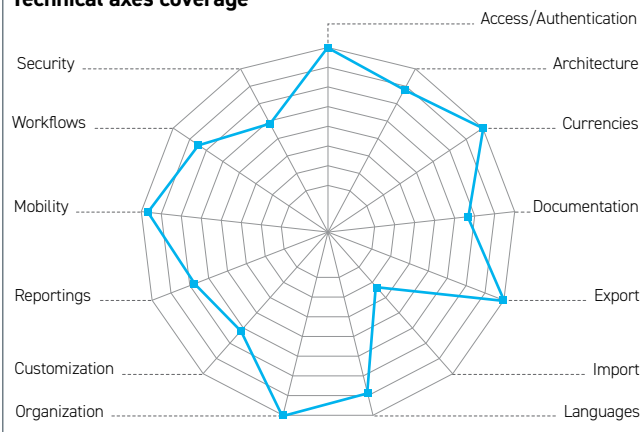
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate

ROK SOLUTION

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VENDOR ID CARD

Creation date 29/11/2007
Global workforce 10
RMIS workforce 3
RMIS implementation workforce 2
RMIS R&D workforce 3

Particularities and differentiating factors
ROK publishes ROK Solution collaborative platform; which is the first on the market, which includes in a cloud based integrated IBPMS, RPA, IA and IAM features. Risks management and compliance, performance indicators and document management, in addition of a native unified communication platform are included in our product offer. In addition, we've also developed a feature which allow our customers managing SAP authorization and segregation of duties since 2019.

Area(s) of presence:
> Europe (West)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... ROK Solution: Risks & Internal control module - Risks referential definition - Controls points definition - Link risks to organization. Activities (Process)-Risks link - Risks notations (Impact / Probability) - Defined perimeter (Organization, job family, process etc.) controls evaluation - Action plans setting while being linked to control points evaluation

Main focus .... Risk Management

Strengths according to the vendor .... ROK avaibility to link organization, processes, rissks, IT and document managementin order to form a coherent whole, which allows management to visualize the same information regarding different approaches (Procedure or Risk management lines).

Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	2	0	0	0	0	0
In the last 12 months	-	-	-	-	-	-

Sectors of implemented projects .... Banking (20%), Insurance (10%), Industry and Services (60%), Public Sector (10%)
Average number of users per solution .... More than 1000
RMIS average implementation duration............. 9 months

Functional modules coverage*
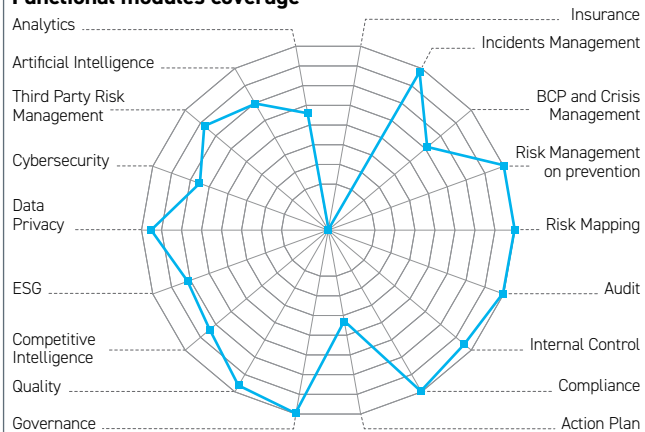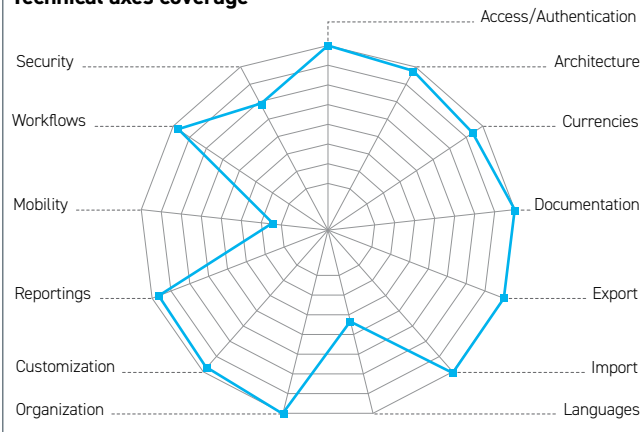
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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SAP

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VENDOR ID CARD

Creation date 01/04/1972
Global workforce 112000
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
SAP Governance, Risk and Compliance (GRC) suite offers a unified and integrated solution portfolio including: enterprise risk management, internal control, compliance, data analysis and continuous control monitoring, internal audit, segregation of duties and access risk, detection and prevention of fraud, third-party risk, data protection and privacy, cybersecurity, global trade services, sustainability and CSR, data analytics and data intelligence.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... SAP Risk Management; Process Control; Financial Compliance Management; Audit Management; SAP Ariba Supplier Risk Management; SAP Access Control; SAP Cloud Identity Access Governance; SAP Access Violation Management by Pathlock; SAP Business Integrity Screening; SAP Enterprise Threat Detection; SAP Privacy Governance; SAP Analytics Cloud; SAP Data Intelligence Cloud; SAP Quality Management; SAP Quality Issue Management; SAP Policy Management; SAP Claims Management...

Main focus .... Internal Control - Compliance

Strengths according to the vendor .... Breadth of automation: Automated Key Risk Indicator monitoring enable not only risk owners to be notified in a timely manner but can also be used to assess the risk automatically.

Solution architecture .... Several distinct applications, but with interfaces

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	900	90	500	600	300	150
In the last 12 months	80	10	60	50	20	10

Sectors of implemented projects .... Banking (5%), Insurance (5%), Industry and Services (80%), Public Sector (10%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 4 to 6 months

Functional modules coverage*
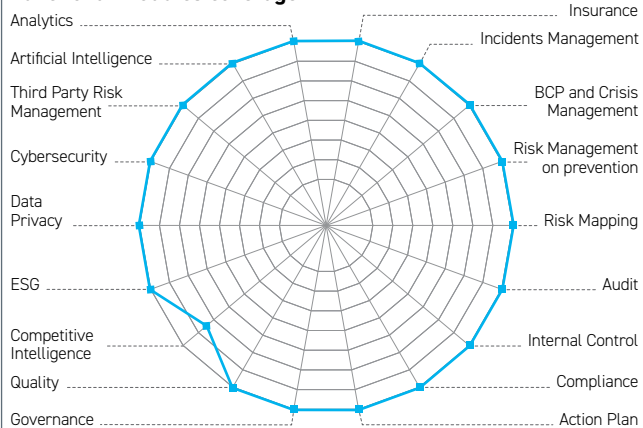
Technical axes coverage*
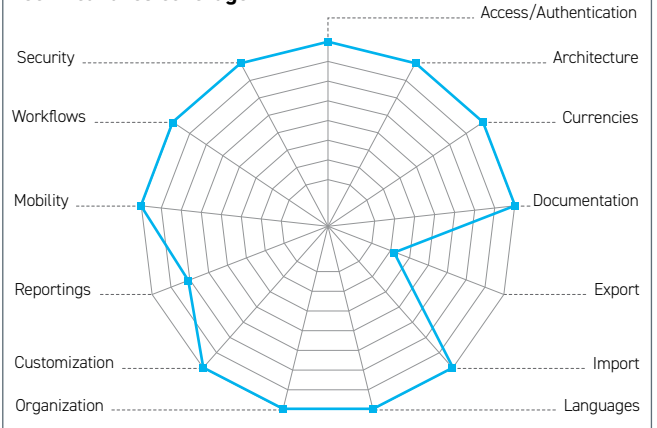
(*) The results calculated on these charts are based on vendors' self-assessment

SCHLEUPEN SE

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VENDOR ID CARD

Creation date 01/08/1970
Global workforce 475
RMIS workforce 40
RMIS implementation workforce 10
RMIS R&D workforce 30

Particularities and differentiating factors
Schleupen is a family company. For more than 20 years, our goal has been to simplify the tasks around the GRC. Used more than 500 compaies of all sizes and sectors, R2C is adaptable to different maturity levels and evolves on the basis of best practices or your specific needs.

Area(s) of presence:
> Asia (South West)
> Europe (West, Central)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... R2C: Governance, Risk, MC simulation, Compliance, Internal Control, Audit, KPI, policy management, incidents, whistleblowing, information security management system, BCM and GDPR
Main focus .... Risk Management
Strengths according to the vendor .... integrated and flexibly configurable standard software solution.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	500	0	5	0	0	0
In the last 12 months	35	0	0	0	0	0

Sectors of implemented projects .... Banking (1%), Insurance (10%), Industry and Services (35%), Public Sector (25%), Others (29%)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration............. 1 month or less

Functional modules coverage*
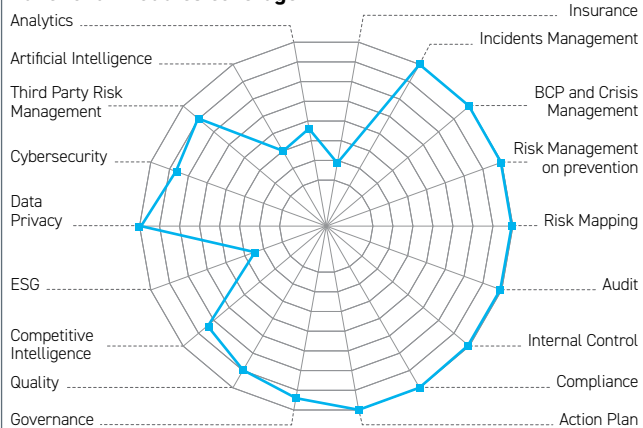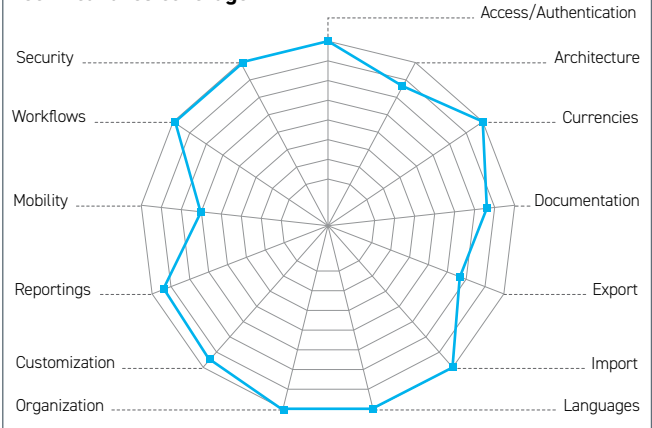
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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SERVICENOW

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Senior Solution Sales - Risk & ESG
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VENDOR ID CARD

Creation date 01/01/2003
Global workforce 17000
RMIS workforce 2300
RMIS implementation workforce 350
RMIS R&D workforce 450

Particularities and differentiating factors
Organizations need a modern and integrated solution designed for frontline users, that can seamlessly embed Risk Management & Compliance tasks into daily work, while leveraging existing technologies. ServiceNow delivers a platform that helps achieve new levels of efficiency and productivity, while better managing risk, enforcing standards, and improving accountability across the enterprise.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Integrated Risk Management
Main focus .... Risk Management
Strengths according to the vendor .... Reinvent user experience via service portals, dashboards, mobile and chatbots. Focus resources by providing business context and streamlining risk prioritization. Share data across the extended enterprise (including third parties) with a single, integrated platform. Optimize performance through continuous monitoring to detect changes in real-time. Inform decisions via a 360° view of risk and compliance posture.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	315	8	54	660	50	51
In the last 12 months	67	2	12	140	11	11

Sectors of implemented projects ....Banking (25%), Insurance (15%), Industry and Services (15%), Public Sector (10%), Others (35%)
Average number of users per solution .... More than 1000
RMIS average implementation duration............. 3 to 6 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate

SMART GLOBAL GOVERNANCE

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VENDOR ID CARD

Creation date 16/09/2019
Global workforce 49
RMIS workforce 2
RMIS implementation workforce 2
RMIS R&D workforce 24

Particularities and differentiating factors
We now have a comprehensive Governance, Risk, and Compliance (GRC) solution comprised of 13 modules, including Smart Colleague, which is a client-customized AI.

Area(s) of presence:
> Africa (North)
> America (North, South)
> Asia (South West)
> Europe (West, North)
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... IT Security Risk ESG Risk Third Party Risk Quality Risk Audit and Control Environment, Health and Safety Ethics Data Risk Legal Risk Emerging Risk
Main focus .... Risk Management Internal Control, Compliance, Audit
Strengths according to the vendor .... A least 30 % of productivity gain thanks to : Preconfirgured per industry and organization size Out of the box content (standards, regulations, risks, …) Connectors to existing data (structured / unstructured and internal / external)
Solution architecture .... A single application with several modules
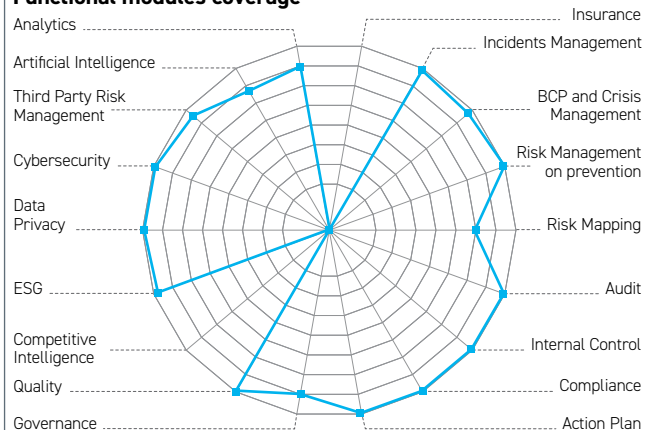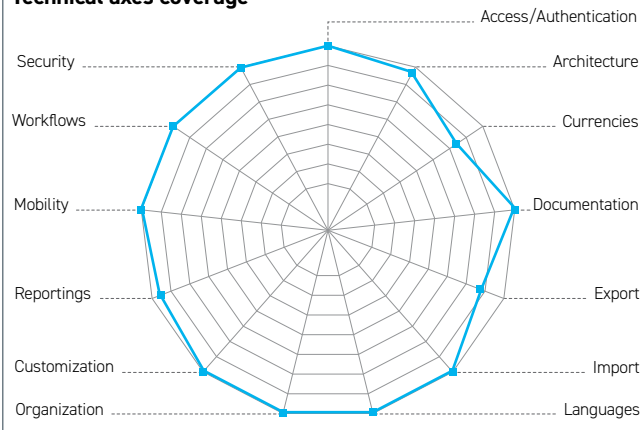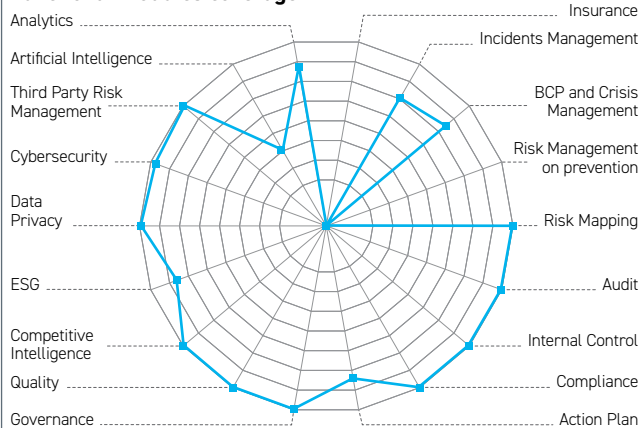
Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	50	5	5	10	10	1
In the last 12 months	10	1	2	2	2	1

Sectors of implemented projects .... Banking (5%), Insurance (10%), Industry and Services (20%), Public Sector (10%), Others (55%)
Average number of users per solution .... More than 1000
RMIS average implementation duration............. 4 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

117
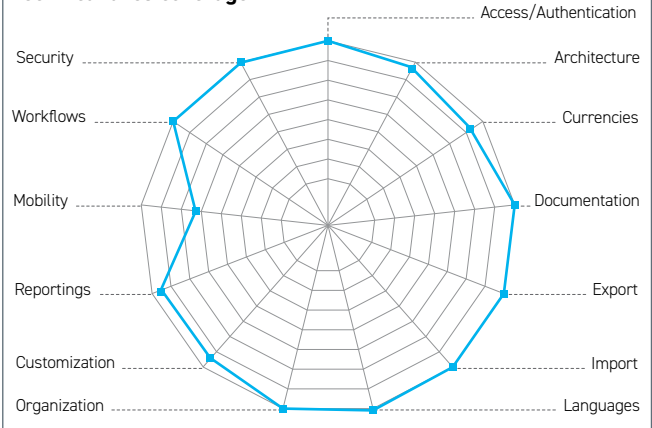
SOFTWARE AG

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Nicolas LINSART
Solutions Engineer
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VENDOR ID CARD

Creation date 01/01/1969
Global workforce 5000
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce 100

Particularities and differentiating factors
Software AG offers with ARIS an ergonomic and complete solution for Risk Management, Compliance and Audit, to secure companies in the face of regulatory and operational challenges. ARIS also makes it possible to map all the operational processes impacted by the GRC approach and to integrate all the layers of the Enterprise Architecture.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... ARIS consists of the following modules: ARIS Connect (Risk Mapping, Controls, Processes, Applications, ...) and ARIS Risk & Compliance Manager (Risk Execution and Evaluation, Controls, Audits. Incident management and action plans).
Main focus .... Internal Control - Compliance
Strengths according to the vendor .... ARIS integrates all GRC concepts and the 3 lines of defense within a centralized and collaborative repository, with assignment to business processes and essential Enterprise Management System elements . Easy to access, equipped with operational dashboards, ARIS supports all Risk Assessment, Controls and Audits activities.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	80	8	10	10	5	0
In the last 12 months	20	1	0	0	0	0

Sectors of implemented projects .... Banking (40%), Insurance (25%), Industry and Services (25%), Public Sector (10%)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration.............. 2 to 4 months

Functional modules coverage*
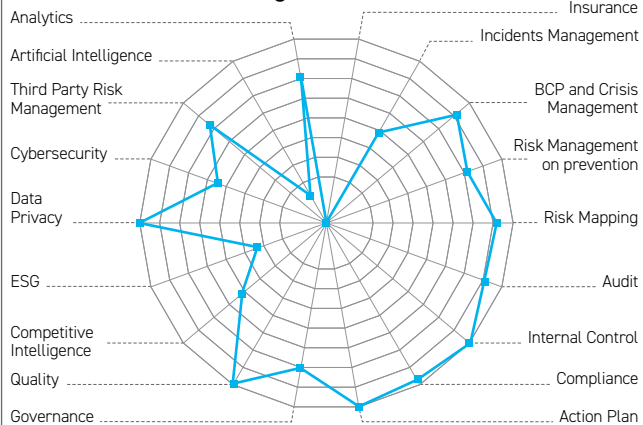
Technical axes coverage*
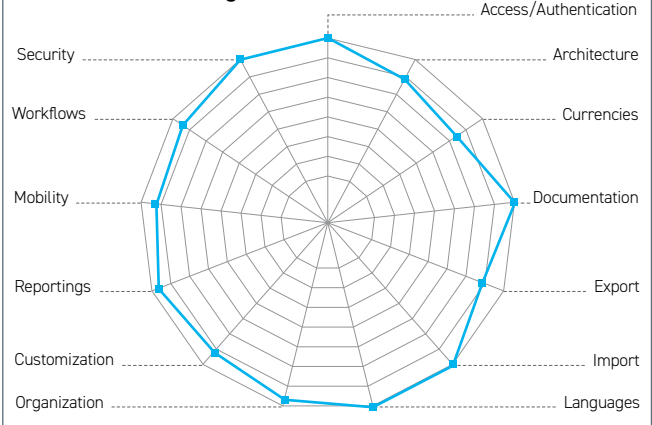
(*) The results calculated on these charts are based on vendors' self-assessment

SWISS GRC

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VENDOR ID CARD

Creation date 28/12/2016
Global workforce 50
RMIS workforce 50
RMIS implementation workforce 25
RMIS R&D workforce 5

Particularities and differentiating factors
Swiss GRC exemplifies Swiss precision and quality, offering advanced software technology in Governance, Risk, and Compliance. The company's differentiation lies in its wealth of expertise and tailored approach resulting in efficiency and the ability to meet clients' unique needs with high-quality standard, mirroring Switzerland's reputation for meticulousness in various sectors.

Area(s) of presence:
> Europe (Central)
> Asia (South West, Central)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... GRC Toolbox
Main focus .... Risk Management
Strengths according to the vendor .... The GRC Toolbox is a flexible web-application, available as SaaS or on-premises and compatible with all cloud models. It features a user-friendly, adaptable interface, offering timely insights and customization. This tool streamlines governance, risk management, and compliance, catering to diverse organizational requirements.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	200	0	5	0	0	0
In the last 12 months	50	0	5	0	0	0

Sectors of implemented projects .... Banking (20%), Insurance (24%), Industry and Services (15%), Public Sector (13%), Others (28%)
Average number of users per solution .... From 51 to 100
RMIS average implementation duration............. Approximately 6 months

Functional modules coverage*
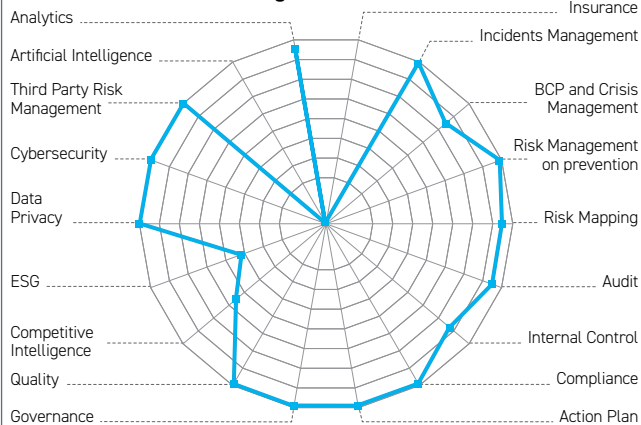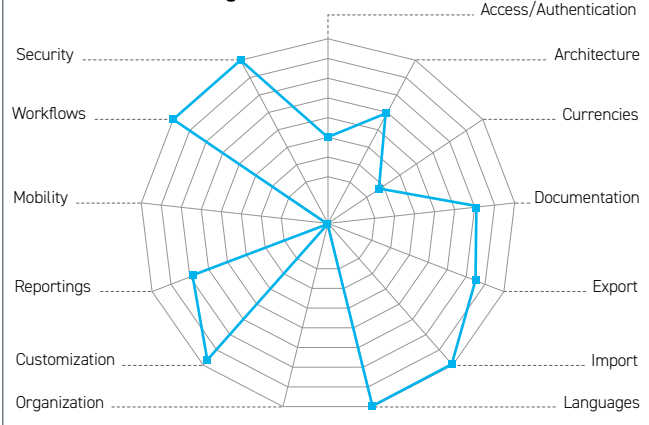
Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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TEAMMATE – WOLTERS KLUWER

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VENDOR ID CARD

Creation date 01/01/1994
Global workforce 19800
RMIS workforce 250
RMIS implementation workforce 50
RMIS R&D workforce 100

Particularities and differentiating factors

Part of the Corporate Performance & ESG division of Wolters Kluwer, TeamMate is one of the world's leading audit expert solutions. Over 3,000 customers, 150 countries, 41% of Forbes 100, 35% of Fortune 100, 33% of Fortune Global 100, 4 of top 4 Global Audit Firms, 750 Public Sector organizations including Auditor General, use TeamMate+ Audit on a daily basis for their audit work.

Area(s) of presence:
> Africa
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... TeamMate+ audit: Internal audit and Risk Management - TeamMate Analytics: Data Analytics - TeamMate+ Controls: Internal Control - TeamMate+ Agile audit: Agile Auditing - TeamMate+ ESG.
Main focus .... Audit
Strengths according to the vendor .... TeamMate delivers award-winning internal audit and analytics solutions to corporate internal audit departments and public sector audit organizations around the world. As internal audit teams evolve to deliver deeper insights, greater risk assurance, and improve efficiency, they require purpose-built and future-ready solutions. Through its digital, integrated, and analytical capabilities, TeamMate provides expert solutions internal auditors rely on to drive value into their organizations.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	-	-	-	-	-	-
In the last 12 months	-	-	-	-	-	-

Sectors of implemented projects .... Banking (30%), Insurance (10%), Industry and Services (35%), Public Sector (20%), Others (5%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration.............. N/A

Functional modules coverage*
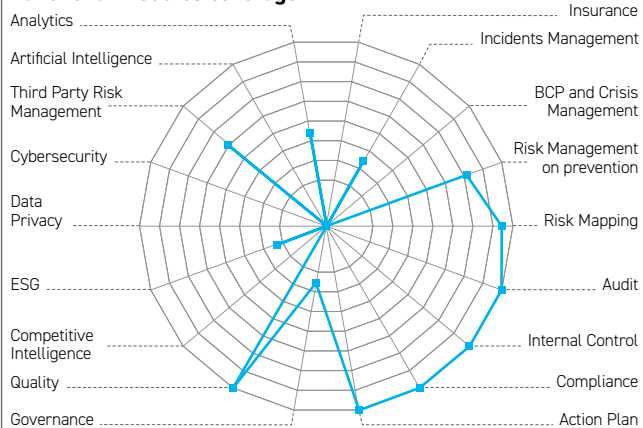
Technical axes coverage*
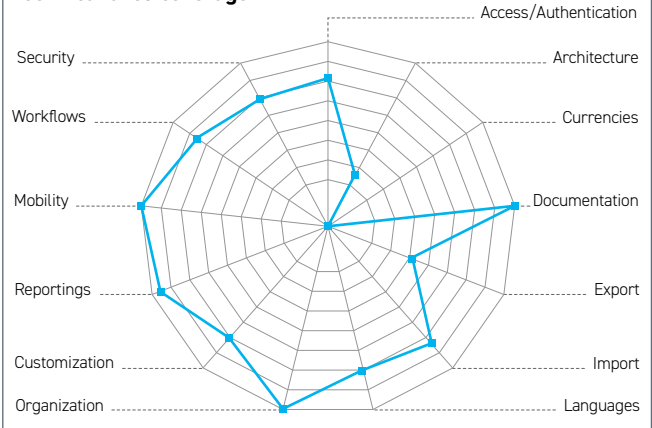
(*) The results calculated on these charts are based on vendors' self-assessment

TUV SUD GLOBAL RISK CONSULTANTS

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Pascal PFEIFFER
Customer Relationship management
+33 (0) 1 55 34 90 70
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VENDOR ID CARD

Creation date 01/01/1950
Global workforce ....
RMIS workforce 425
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
Pure unbundled business, no link to any insurance carrier.

Area(s) of presence:
> America
> Asia
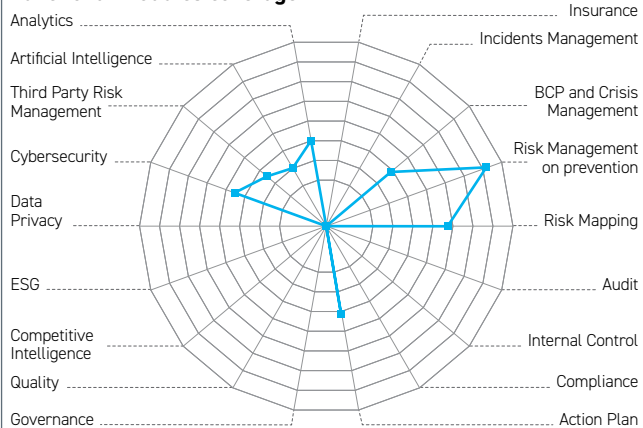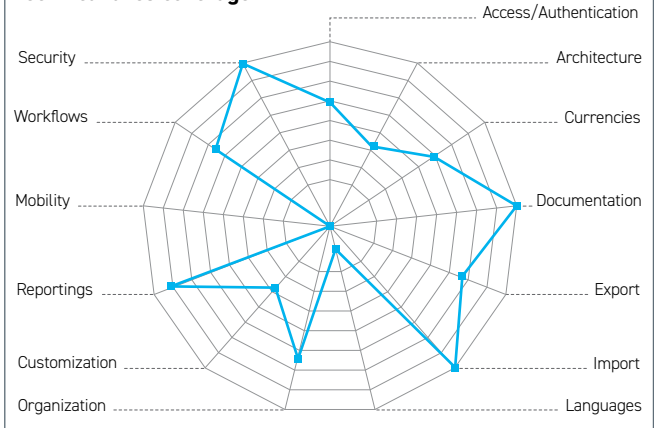> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... GRC Connect
Main focus .... Risk Management
Strengths according to the vendor .... One stop shop for all loss control activities with powerBI capability.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	-	-	-	-	-	-
In the last 12 months	-	-	-	-	-	-

Sectors of implemented projects .... Industry and Services (100%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration .... 4 months

Functional modules coverage*

Analytics
Artificial Intelligence
Third Party Risk Management
Cybersecurity
Data Privacy
ESG
Competitive Intelligence
Quality
Governance
Insurance
Incidents Management
BCP and Crisis Management
Risk Management on prevention
Risk Mapping
Audit
Internal Control
Compliance
Action Plan

Technical axes coverage*

Security
Workflows
Mobility
Reportings
Customization
Organization
Access/Authentication
Architecture
Currencies
Documentation
Export
Import
Languages

(*) The results calculated on these charts are based on vendors' self-assessment

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VALUES ASSOCIATES

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VENDOR ID CARD

Creation date 05/01/2007
Global workforce 30
RMIS workforce 30
RMIS implementation workforce 5
RMIS R&D workforce 16

Particularities and differentiating factors
We are publishers of an innovative no code platform focused on digitizing a variety of activities covering the management of Risks, Internal Control, Internal Audit and Compliance. Everything can be customized. User performance and user expérience are central, with a focus on data visualization.

Area(s) of presence:
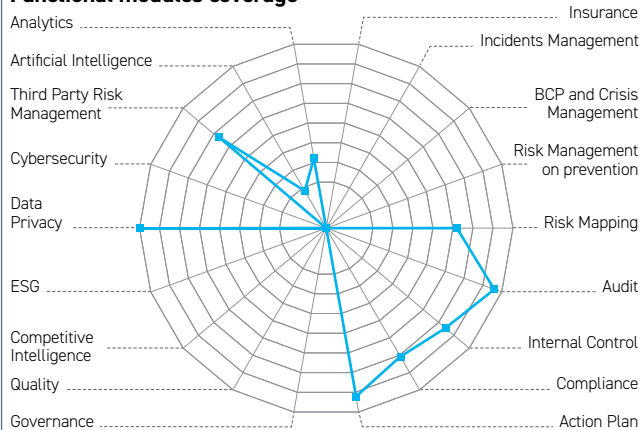> Africa (West)
> Asia (Central)
> Europe (West

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Solution GRC
Main focus .... Risk Management
Strengths according to the vendor .... An integrated solution that is intuive, collaborative, open, rolled out in a matter of weeks. The no code approach allows to customize everything (fields, forms, workflows, action, reporting) so that it can be rapidly adapted to your activities and organisation.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	26	1	1	0	0	0
In the last 12 months	6	1	0	0	0	0

Sectors of implemented projects .... Banking (10%), Insurance (10%), Industry and Services (70%), Public Sector (10%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 3 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

Please use arrows to easily navigate
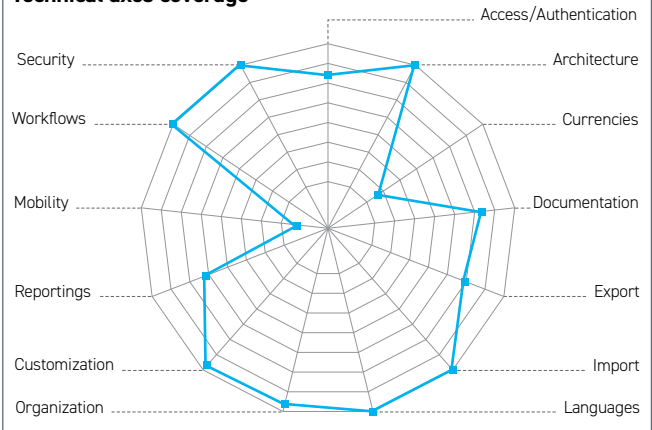
VENTIV

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VENDOR ID CARD

Creation date 01/09/2014
Global workforce 500
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
Ventiv is a leading global RMIS provider, enterprise risk management (ERM), insurance claims, billing, policy, and administration technology integrated with its market-leading analytics and predictive models. Since January 11th 2024, Ventiv Technology has been acquired by Riskonnect, the leader in integrated risk management (IRM) solutions. The acquisition fuels growth and innovation, and drives value for customers by enabling the organizations to bring all aspects of risk under one roof.

Area(s) of presence:
> America (North)
> Asia (South, South East)
> Europe (North, Central)
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Ventiv IRM Ventiv Digital Ventiv Predict
Main focus .... Risk Management
Strengths according to the vendor .... Our key differentiators are our Analytics, customer support, and technology. We do not rely on third-party vendors for AI-powered Analytics, and our customers can use built-in models or create their own. Ventiv customers receive daily personalized support, and our solutions are scalable and designed to evolve along with their needs.
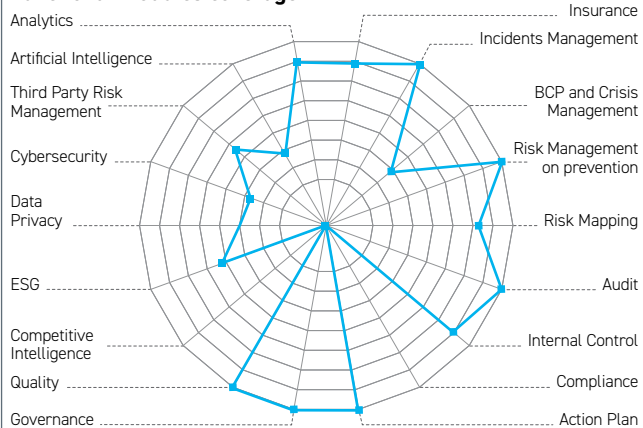Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	112	1	31	111	1	0
In the last 12 months	3	0	0	5	0	0

Sectors of implemented projects .... Banking (5%), Insurance (15%), Industry and Services (25%), Public Sector (45%), Others (10%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 4 to 6 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

123
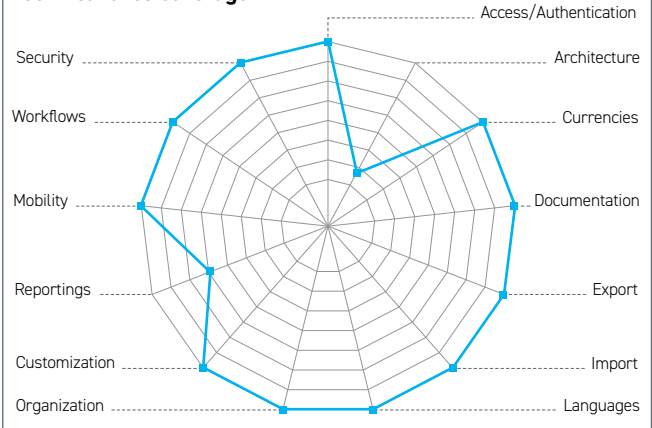
VIRTUESPARK GMBH

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Pascal BUSCH
General Manager
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VENDOR ID CARD

Creation date 17/06/2017
Global workforce 7
RMIS workforce 4
RMIS implementation workforce 4
RMIS R&D workforce 2

Particularities and differentiating factors

VirtueSpark focuses on integrated risk and decision management. The platform enables to control all operational risk and compliance activities and to connect them with objectives, processes and assets. Led by a vastly experienced team of experts, VirtueSpark offers consultancy and advanced technology to companies large or small.

Area(s) of presence:
> Europe

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... VirtueSpark Enterprise Platform for GRC
Main focus .... Risk Management
Strengths according to the vendor .... Aimed at decision-makers and caring to make life simple for the user, VirtueSpark offers an intuitive easy-to-use platform for systemic risk identification across the company and value-chain. Its "autonomous collaboration" features enable operational risk and compliance collaboration across business units, while supporting individual risk management approaches.
Solution architecture .... A single application with several modules
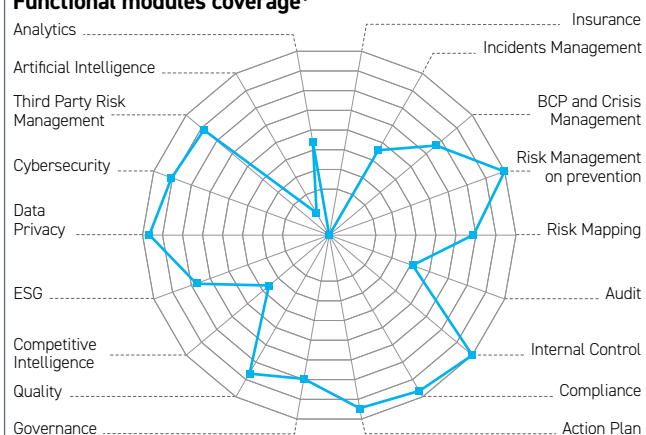
Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	4	0	0	0	0	0
In the last 12 months	2	0	0	0	0	0

Sectors of implemented projects .... Banking (50%), Insurance (50%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 3 months

Functional modules coverage*

Technical axes coverage*
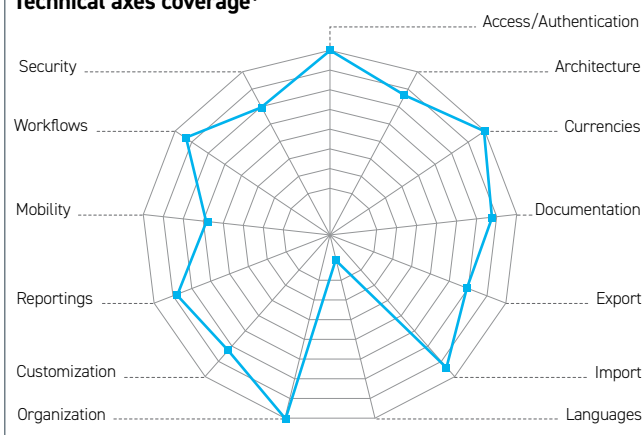
(*) The results calculated on these charts are based on vendors' self-assessment

VISIATIV (IPORTA)

VISIATIV (iPORTA)
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Managing Director
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christophe.bouvard@visiativ.com

VENDOR ID CARD

Creation date 05/04/2004
Global workforce 1100
RMIS workforce 25
RMIS implementation workforce 20
RMIS R&D workforce 20

Particularities and differentiating factors
VISIATIV publishes and integrates a collaborative RIMS platform for its clients to manage Risks and Insurance Data. iSIGR is a collaborative platform adapted for your actual environment and ready to your future evolutions.

Area(s) of presence:
> Africa (North, South)
> America (North)
> Europe (West, North)

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... VISIATIV-SIGR platform including : - Repository of insured assets (Collection of values) - Policies & Premiums - Claims - Prevention - Risk grids & Action plans - Geo-decisional vision - Insurance certificate - Chatbot
Main focus .... Insurance Management
Strengths according to the vendor .... VISIATIV-iSIGR, a collaborative and cross-functional platform on Risk and Insurance Management with geolocation of data (sites, Risks, insured values, ...). Userfriendly, multilingual, customizable and modular, iSIGR allows to unify all the Risk and Insurance actors on a secure, unique and shared space that allows you to manage your activity.
Solution architecture .... A single application with several modules

Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	16	0	0	0	0	0
In the last 12 months	1	0	0	0	0	0

Sectors of implemented projects .... Insurance (20%), Industry and Services (80%)
Average number of users per solution .... From 101 to 200
RMIS average implementation duration............. 4 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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Please use arrows to easily navigate
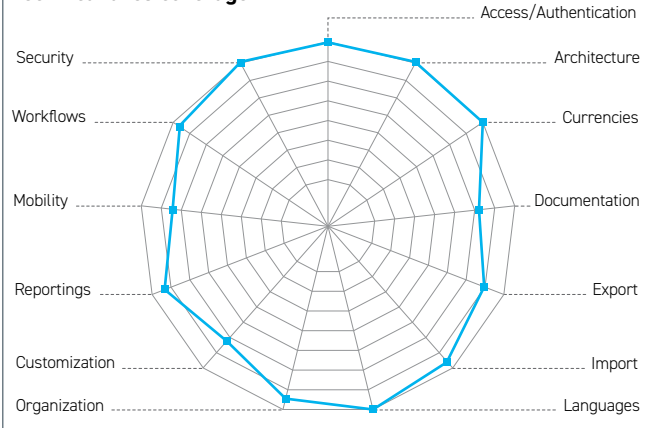
WORKIVA

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VENDOR ID CARD

Creation date 01/08/2008
Global workforce 2100
RMIS workforce ....
RMIS implementation workforce ....
RMIS R&D workforce ....

Particularities and differentiating factors
Workiva offers the only unified SaaS platform that brings customers' financial reporting, environmental, social, and governance (ESG), and governance, risk, and compliance (GRC) together in a controlled, secure, audit-ready platform. Our platform simplifies the most complex reporting and disclosure challenges by streamlining processes, connecting data and teams, and ensuring consistency.

Area(s) of presence:
> Africa (South)
> America
> Asia
> Europe
> Oceania

VENDOR'S AVAILABLE SOLUTION(S)

Solution(s) .... Enterprise Risk Management Internal Controls Management Internal Audit Management SOX Management Policy & Procedures Certifications / Attestations Operational Risk Management CASS IT Risk Management
Main focus .... All solutions exist within the cloud platform and carry the same level of focus from Workiva.
Strengths according to the vendor .... Unify people, processes and data to deliver accurate reports required by regulators, leadership and shareholders. Workiva connects data with context across spreadsheets, documents and presentations to increase trust in your outputs. Improve productivity with built-in workflow and automation that scales to teams of all sizes.
Solution architecture .... A single application with several modules

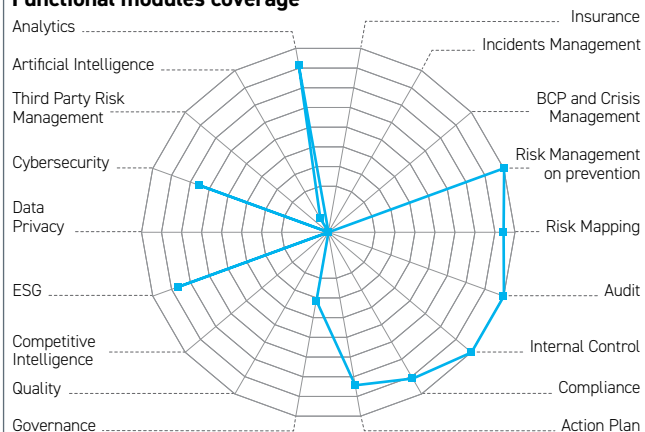| Number of RMIS clients	In Europe	In Africa	In Asia	In North America	In South America	In Oceania
Total	173	31	16	3392	60	6
In the last 12 months	62	7	8	333	10	4

Sectors of implemented projects ....Banking (8%), Insurance (13%), Industry and Services (4%), Public Sector (2%), Others (73%)
Average number of users per solution .... From 6 to 50
RMIS average implementation duration.............. 2 months

Functional modules coverage*

Technical axes coverage*

(*) The results calculated on these charts are based on vendors' self-assessment

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Please use arrows to easily navigate
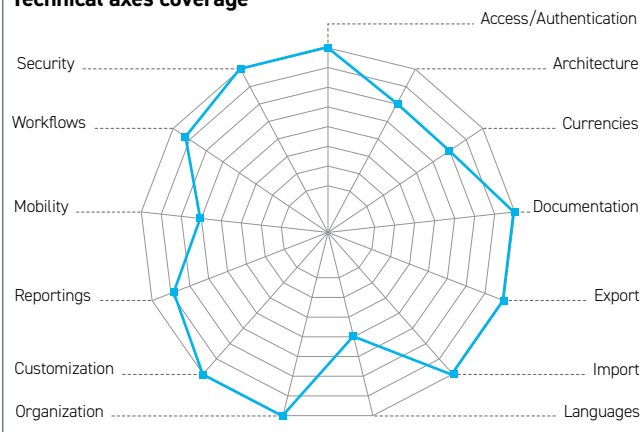
APPENDIX 1

Risk Managers' respondents geographical presence

REGIONS	COUNTRIES
Africa Central	Cameroon
Africa North	Algeria, Morocco
Africa West	Benin, Burkina Faso, Gambia, Guinea, Ivory Coast, Mali, Senegal
America Central	Anguilla
America South	Argentina, Colombia
Asia East	South Korea
Asia South East	Philippines, Singapore
Europe Central	Bulgaria, Denmark, Finland, Greece, Italy, Malta, Monaco, Portugal, Spain, Sweden, Turkey, United Kingdom
Europe North	Denmark, Finland, United Kingdom, Sweden
Europe West	Belarus, Belgium, Czech Republic, France, Germany, Luxembourg, Netherlands, Switzerland

APPENDIX 2

Vendors' geographical presence

REGIONS	COUNTRIES
Africa Central	Acuredge (DEVOTEAM) - ALL4TEC - AMETHYSTE - Arengi - CISS - Diligent - DIOT SIACI - EGERIE - ENABLON - FDU Conseil - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - NANOCODE - Qualitadd - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer
Africa East	1-One - Acuredge (DEVOTEAM) - ALL4TEC - AMETHYSTE - Arengi - CALPANA - Challenge Optimum - CISS - Diligent - DIOT SIACI - EGERIE - ENABLON - FDU Conseil - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - NANOCODE - Qualitadd - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer
Africa North	Acuredge (DEVOTEAM) - ALL4TEC - AMETHYSTE - Archer - Arengi - CALPANA - CISS - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - ENABLON - FDU Conseil - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - NANOCODE - NOVASECUR - OneTrust - Oxial - Qualitadd - Riskonnect - SAP - ServiceNow - Smart Global Governance - Software AG - TeamMate – Wolters Kluwer - VISIATIV (iPORTA)
Africa West	Acuredge (DEVOTEAM) - ALL4TEC - AMETHYSTE - Arengi - Challenge Optimum - CISS - DELTA RM - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - ENABLON - FDU Conseil - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - My Risk Committee - NANOCODE - Optimiso Group - Qualitadd - RISKID - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - Values Associates
Africa South	Acuredge (DEVOTEAM) - ALL4TEC - Arengi - CISS - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - ENABLON - FDU Conseil - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - NANOCODE - Optimiso Group - Qualitadd - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - VISIATIV (iPORTA) - Workiva
America Central	ALL4TEC - AMETHYSTE - Archer - CALPANA - CERRIX - CISS - Diligent - eFront/BLACKROCK - EGERIE - FDU Conseil - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - NANOCODE - OneTrust - Optimiso Group - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Workiva
America North	ALL4TEC - Archer - Arengi - AuditBoard - CALPANA - CISS - DELTA RM - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - ENABLON - FDU Conseil - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MAPTYCS - MEGA International - My Risk Committee - NANOCODE - NOVASECUR - OneTrust - Qualitadd - Riskonnect - SAP - ServiceNow - Smart Global Governance - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Ventiv - VISIATIV (iPORTA) - Workiva
America South	ALL4TEC - AMETHYSTE - Archer - CALPANA - CISS - Diligent - eFront/BLACKROCK - EGERIE - ENABLON - FDU Conseil - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - OneTrust - riskHive - RISKID - Riskonnect - SAP - ServiceNow - Smart Global Governance - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Workiva
Asia Central	ALL4TEC - AMETHYSTE - CISS - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - KerMobile Solutions - Make IT Safe - MEGA International - NANOCODE - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Values Associates - Workiva
Asia East	ALL4TEC - CALPANA - CISS - Diligent - DIOT SIACI - EGERIE - ENABLON - KerMobile Solutions - Make IT Safe - MEGA International - NANOCODE - NOVASECUR - RISKID - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Workiva
Asia North	ALL4TEC - Archer - CISS - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - KerMobile Solutions - Make IT Safe - MEGA International - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Workiva
Asia South	ALL4TEC - AMETHYSTE - CALPANA - CISS - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - KerMobile Solutions - Make IT Safe - MEGA International - NANOCODE - NOVASECUR - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Ventiv - Workiva
Asia South East	ALL4TEC - AMETHYSTE - CALPANA - CISS - Diligent - DIOT SIACI - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MAPTYCS - MEGA International - NANOCODE - riskHive - RISKID - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Ventiv - Workiva
Asia South West	ALL4TEC - AMETHYSTE - Archer - Challenge Optimum - CISS - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - KerMobile Solutions - Make IT Safe - MEGA International - NANOCODE - Optimiso Group - RISKID - Riskonnect - SAP - Schleupen - ServiceNow - Smart Global Governance - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Workiva
Europe Central	Acuredge (DEVOTEAM) - ALL4TEC - AMETHYSTE - Archer - Arengi - CALPANA - CERRIX - Challenge Optimum - CISS - DELTA RM - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - ENABLON - FDU Conseil - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - NANOCODE - NOVASECUR - OneTrust - Optimiso Group - Qualitadd - Riskonnect - SAP - Schleupen - ServiceNow - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Ventiv - VirtueSpark - Workiva
Europe East	Acuredge (DEVOTEAM) - ALL4TEC - AMETHYSTE - Archer - Arengi - CALPANA - CERRIX - CISS - DELTA RM - Diligent - DIOT SIACI - eFront/BLACKROCK - ENABLON - FDU Conseil - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - NANOCODE - NOVASECUR - OneTrust - Qualitadd - riskHive - Riskonnect - SAP - ServiceNow - Software AG - TeamMate – Wolters Kluwer - TUV SUD - VirtueSpark - Workiva
Europe North	Acuredge (DEVOTEAM) - ALL4TEC - AMETHYSTE - Archer - Arengi - CALPANA - CERRIX - CISS - DELTA RM - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - ENABLON - FDU Conseil - Grace Connect - Inclus - KerMobile Solutions - LexisNexis - Make IT Safe - MEGA International - My Risk Committee - NANOCODE - ngCompliance - NOVASECUR - OneTrust - Qualitadd - riskHive - Riskonnect - SAP - ServiceNow - Smart Global Governance - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Ventiv - VirtueSpark - VISIATIV (iPORTA) - Workiva
Europe West	1-One - Acuredge (DEVOTEAM) - ALL4TEC - AMETHYSTE - Archer - Arengi - CALPANA - CERRIX - Challenge Optimum - CISS - DELTA RM - Diligent - DIOT SIACI - eFront/BLACKROCK - EGERIE - ENABLON - FDU Conseil - GBTEC - Grace Connect - KerMobile Solutions - LexisNexis - Make IT Safe - MAPTYCS - MEGA International - My Risk Committee - NANOCODE - ngCompliance - NOVASECUR - OneTrust - Optimiso Group - Oxial - Qualitadd - riskHive - RISKID - Risk'n TIC - Riskonnect - ROK Solution - SAP - Schleupen - ServiceNow - Smart Global Governance - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Values Associates - VirtueSpark - VISIATIV (iPORTA) - Workiva
Oceania	ALL4TEC - AMETHYSTE - Archer - CALPANA - CISS - Diligent - eFront/BLACKROCK - EGERIE - KerMobile Solutions - Make IT Safe - MEGA International - NANOCODE - Optimiso Group - Qualitadd - riskHive - Riskonnect - SAP - ServiceNow - Smart Global Governance - Software AG - TeamMate – Wolters Kluwer - TUV SUD - Ventiv - Workiva

APPENDIX 3

Description of functional modules and technical axes

Functional modules

Insurance Management	> Premium allocation management > Calculation of premiums pursuant to regulations and contracts > Follow-up of premium payment history > Management of Insurance portfolios > Budget simulations > Tax identification and follow-up
Incidents Management	> Description and follow-up (including financial impact) of incidents managed centrally or not, non-Compliance, legal proceedings, losses, conditional alerts, etc. > History of financial valuation including compensation process follow-up by item (medical expenses, damages, material and immaterial damages, etc.)
BCP and Crisis Management	> Formalization and use of BCP models > Impact on Activities Assessment (IAA) and interface with the corporate directory > Maintenance in operational conditions (MOC); Asset management > Crisis Management support
Risk Management	> Description and management of Risks inspections (planning, documentation, monitoring, etc.) > Monitoring of Prevention reports and associated notes > Monitoring of Compliance with regulations and internal or external standards > Library of prevention / protection measures > Follow-up of recommendations
Risk Mapping	> Risk Identification and formalization, Management of a Risk Library, Linkage to strategic objectives > Risk Evaluation (qualitative or quantitative) and Prioritization > Risk Indicator Monitoring, Alert thresholds > Credit, Market and Financial Risk Management (Basel 3)
Audit	> Audit plan management > Management of Auditing missions, schedules and work programs
Internal Control	> Identification of controls and link with processes > Management of self assessment campaigns
Compliance	> Compliance with regulations, internal or external standards (interfaces with content providers), self assessments
Action Plan	> Actions and Action Plans management (allocation, planning follow-up...)
Governance	> Management of the organization, Risk Management policies and decisions > Dashboards with key indicators, budget management
Quality Management	> Management of processes, objectives, Quality indicators, non-compliant products, preventive and corrective actions, specific procedures, etc.
Competitive Intelligence	> Management of intelligence and information analysis, business intelligence, technology watch > Information gathering, treatment, publishing and filing
ESG	> Ability to manage Sustainability program (metrics, analysis, reporting) > Ability to support different protocol out of the box: GHG, Emission scope... > Ability to manage CSR initiatives and other related activities
Cybersecurity	> Ability to scope ISMS and document Statement of Applicability > Manage security incidents and vulnerabilities > Vulnerability Scans
Data Privacy	> Perform initial Data Privacy assessment and impact assessment > Ability to monitor Compliance policy to Data Privacy and detect and manage breaches > Data Privacy reporting library ready to use for Compliance purposes
Third Party Risk Management	> Provision of third-party libraries > Enable the set-up, distribution, delegation, collection and follow-up of one or more third party questionnaires (SIG, GDPR, ISO 27001, etc.) > Calculate a Risk (inherent and residual) of a third party > Identify atypical or exceptional transactions > Provide a consolidated mapping of third-party Risks by process, geography, criticality, etc. ... > Possibility to manage controls and Audits on third parties > Possibility of managing third parties through the use of alerts with automated action triggers

Artificial Intelligence	> Ability to map or integrate into a map via datavisualization information > Ability to analyze and evaluate the effectiveness of the Risk Management system in order to produce alternative recommendations > Ability to detect weak signals from structured or unstructured Data from multiple sources using Deep Learning and/or Machine Learning capabilities. > Enable the user of the 1st or 2nd line of control via the use of Natural Language Processing (NLP) to > Ability to categorize a loss/incident event or match any object to another > Ability to calculate multiple Risk scenarios and provide simulations with recommendations for decision support > Highlight information about cognitive biases and deviations in Artificial Intelligence models to effectively manage model Risk
Data Analytics	> Ability to be connected to several Data sources (ERP or others) > Library of ready to use and predefined controls > Ability to manage Continuous Control Monitoring activities – Exceptions pushed and managed

Technical axes

Access/Authentication	> User access security policy, user management, segregation of duties > Delegation of administration rights > Management of user authorizations and Data confidentiality
Technical Architecture	> Type of architecture and hosting used (rich client, Application Service Provider, etc.) > Possible database solutions and programming languages > Logical security of the technical platform
Multi-Currency Management	> Default currency > Other possible currencies > Multiple currency conversion engine
Document Management	> Document attachment > Document management capabilities
Imports	> Import management by a client administrator or an authorized user > Import of external Data sources in an appropriate format
Exports	> Pre-set export formats > Extracting and exporting Data in xls, dbf or other formats (for use in spreadsheets or databases) for external use > Defining export perimeters, selecting Data for exports and limiting and restricting exported scope and Data
Multiple Language Management	> Available languages other than French > Existence of a complete RMIS version in French > Management of Data and label dictionaries > Language management by a client administrator
Organizational Management	> Management of tree structures (with more than five levels) along multiple areas and with multiple repositories > Management of different employees or various assets (facilities, vehicles, etc.) attached to the tree-structure entities (including processes) > Matching of legal and organizational Data
Customization	> Screen customization by the client > Screen customization by the vendor > Other functionalities for the client
Reporting	> Business Intelligence > Existence of an integrated reporting tool > Interfacing with reporting tools and ETL > Management of analysis criteria > Available reports and supported formats
Workflow Management	> Alert triggering thresholds and workflow customization > Tool functionalities for sending emails/SMS, using a mailing list or other > Pre-set workflow management with scheduling and task follow-up functionalities > Reporting possibilities on workflow information
Mobility	> RMIS capacities to adapt itself to mobile devices (smartphones, touch pads …) > Responsive Design
Security	> Data flow securization > Users actions traceability > Penetration testing/vulnerability auditing > Sensitive data encryption in the database

Consultation/response results

VENDOR	Panorama 2021		Panorama 2022		Panorama 2023		Panorama 2024		Status 2024
	Consulted	Answered	Consulted	Answered	Consulted	Answered	Consulted	Answered	
1-One	YES	YES	YES	NO	YES	YES	YES	YES	
80-20 Software	YES	NO	NO	NO	YES	NO	NO	NO	
Actuarion	YES	NO	NO	NO	NO	NO	NO	NO	
Actuaris	YES	NO	NO	NO	NO	NO	NO	NO	
Acuredge (Devoteam)	YES	YES	YES	YES	YES	YES	YES	YES	
Agena	YES	NO	NO	NO	YES	NO	NO	NO	
ALL4TEC	YES	YES	YES	YES	YES	YES	YES	YES	
Allgress					YES	NO	NO	NO	
Altarès			YES	NO	YES	NO	NO	NO	
Alyne			YES	NO	YES	NO	NO	NO	
Améthyste	YES	YES	YES	YES	YES	YES	YES	YES	
Antelope	YES	NO	YES	NO	YES	NO	NO	NO	
Aravo					YES	NO	NO	NO	
Archer	YES	YES	YES	YES	YES	YES	YES	YES	
Arengi	YES	YES	YES	YES	YES	YES	YES	YES	
Argos AXA Climate			YES	NO	YES	NO	NO	NO	
AuditBoard			YES	NO	YES	YES	YES	YES	
AuSuM	YES	NO	YES	NO	YES	NO	NO	NO	
Avetta	YES	NO	YES	NO	YES	NO	NO	NO	
BlueUmbrella	YES	NO	YES	NO	NO	NO	NO	NO	
BVD/Bureau Van Dijk	YES	NO	YES	YES	NO	NO	NO	NO	
Camms			YES	NO	YES	NO	NO	NO	
Cerrix	YES	YES	YES	YES	YES	YES	YES	YES	
CGERisk	YES	NO	YES	NO	NO	NO	NO	NO	
Challenge Optimum	YES	YES	YES	YES	YES	YES	YES	YES	
CISS	YES	YES	YES	YES	YES	YES	YES	YES	
ClearRisk			YES	NO	YES	NO	NO	NO	
CMO Compliance	YES	NO	YES	NO	YES	NO	NO	NO	
CoAudit Group (ex FDU Conseil)					YES	YES	YES	YES	
CovalentSoftware (cf.Ideagen)	YES	NO	YES	NO	NO	NO	NO	NO	
Calpana					YES	YES	YES	YES	NO
CuraTechnologies	YES	NO	YES	NO	NO	NO	NO	NO	
Delta RM	YES	YES	YES	YES	YES	YES	YES	YES	
Diligent (ex Galvanize)	YES	YES	YES	NO	YES	YES	YES	YES	
Diot Siaci	YES	YES	YES	YES	YES	YES	YES	YES	
Dow Jones			YES	NO	YES	NO	NO	NO	
DWF	YES	YES	NO	NO	YES	NO	NO	NO	
EADS Apsys	YES	YES	YES	NO	YES	NO	NO	NO	
eFront/Blackrock	YES	YES	YES	YES	YES	YES	YES	YES	

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VENDOR	Panorama 2021		Panorama 2022		Panorama 2023		Panorama 2024		Status 2024
	Consulted	Answered	Consulted	Answered	Consulted	Answered	Consulted	Answered	
Egerie			YES	YES	YES	YES	YES	YES	
Elseware	YES	NO	YES	NO	YES	NO	NO	NO	
Empowered Systems (ex Refinitiv)	YES	YES	YES	YES	YES	NO	NO	NO	
Enablon	YES	YES	YES	YES	YES	YES	YES	YES	
ERM	YES	NO	YES	NO	YES	NO	NO	NO	
F24	YES	NO	YES	NO	NO	NO	YES	YES	Entering
FigtreeSystems (NTTData)	YES	NO	YES	NO	NO	NO	NO	NO	
Finwedge (ex FCPartner)	YES	NO	YES	NO	NO	NO	NO	NO	
Five Sigma Labs					YES	NO	NO	NO	
Fusion Risk Management			YES	NO	YES	NO	NO	NO	
GBTEC (Avedos)	YES	YES	YES	YES	YES	YES	YES	YES	
Gecico			YES	NO	YES	NO	NO	NO	
GlobalSuite	YES	NO	YES	NO	NO	NO	NO	NO	
Grace Connect			YES	YES	YES	YES	YES	YES	
IAMSConseil	YES	NO	YES	NO	NO	NO	NO	NO	
IBM	YES	YES	YES	NO	YES	NO	NO	NO	
Ideagen	YES	NO	YES	NO	YES	NO	NO	NO	
Inclus					YES	YES	YES	YES	
Intellinx	YES	NO	YES	NO	NO	NO	NO	NO	
Ivalua	YES	NO	YES	NO	YES	NO	NO	NO	
iWE	YES	NO	YES	NO	YES	NO	NO	NO	
Iwecloud	YES	YES	NO	NO	NO	NO	NO	NO	
KerMobile Solutions	YES	YES	YES	YES	YES	YES	YES	YES	
LegalSuite	YES	NO	YES	NO	YES	NO	NO	NO	
Legisway	YES	NO	YES	NO	YES	NO	NO	NO	
LexisNexis	YES	YES	YES	YES	YES	YES	YES	YES	
Lockpath	YES	NO	YES	NO	YES	NO	NO	NO	
LogicGate	YES	NO	YES	NO	YES	NO	NO	NO	
LogicManager	YES	NO	YES	NO	YES	NO	NO	NO	
MAAT	YES	NO	NO	NO	NO	NO	NO	NO	
Mageri	YES	NO	YES	NO	YES	NO	NO	NO	
Maptycs	YES	YES	YES	YES	YES	YES	YES	YES	
Make IT Safe					YES	YES	YES	YES	
MarshClearSight	YES	NO	NO		NO	NO	NO	NO	
MeetRisk	YES	YES	YES	YES	YES	NO	NO	NO	
Mega International	YES	YES	YES	YES	YES	YES	YES	YES	
MetricStream	YES	NO	YES	YES	YES	NO	NO	NO	
Mitratech							YES	YES	Entering
Mkinsight	YES	NO	YES	NO	NO	NO	NO	NO	
Moody's							YES	YES	Entering
My Risk Committee	YES	YES	YES	NO	YES	YES	YES	YES	
Myflisk					YES	NO	NO	NO	
Nanocode	YES	YES	NO	NO	YES	YES	YES	YES	
NavexGlobal	YES	NO	YES	NO	NO	NO	NO	NO	

VENDOR	Panorama 2021		Panorama 2022		Panorama 2023		Panorama 2024		Status 2024
	Consulted	Answered	Consulted	Answered	Consulted	Answered	Consulted	Answered	
NEXT Software Solutions	YES	YES	YES	NO	NO	NO	NO	NO	
ngCompliance	YES	YES	YES	YES	YES	YES	YES	YES	
Novasecur	YES	YES	YES	YES	YES	YES	YES	YES	
NOweco	YES	NO	YES	NO	YES	NO	NO	NO	
OneConcern			YES	NO	YES	NO	NO	NO	
OneTrust			YES	NO	YES	YES	YES	YES	
Onspring					YES	NO	NO	NO	
Optimiso Group	YES	YES	YES	NO	YES	YES	YES	YES	
Optirisk	YES	NO	YES	NO	NO	NO	NO	NO	
Origami	YES	NO	YES	NO	NO	NO	NO	NO	
Overmind	YES	NO	YES	NO	NO	NO	NO	NO	
Oxand	YES	NO	YES	NO	YES	NO	NO	NO	
Oxial	YES	YES	YES	YES	YES	YES	YES	YES	
Palisade	YES	NO	YES	NO	YES	NO	NO	NO	
Pcis Vision					YES	NO	NO	NO	
Pocketresult							YES	YES	Entering
Prevaleas	YES	YES	YES	YES	NO	NO	NO	NO	
Prevalent					YES	NO	NO	NO	
ProcessGene	YES	NO	YES	NO	YES	NO	NO	NO	
ProcessUnity					YES	NO	NO	NO	
Prodentia	YES	NO	YES	NO	YES	NO	NO	NO	
ProteusCyber	YES	NO	YES	NO	NO	NO	NO	NO	
Protiviti	YES	NO	YES	NO	YES	NO	NO	NO	
Pyx24							YES	YES	Entering
Quadratic							YES	YES	Entering
Qualitadd	YES	YES	YES	YES	YES	YES	YES	YES	
Qumas	YES	NO	YES	NO	YES	NO	NO	NO	
ReadiNow			YES	YES	YES	NO	NO	NO	
Reciprocity			YES	NO	YES	NO	NO	NO	
Resolver	YES	NO	YES	NO	YES	NO	NO	NO	
Risk'nTic	YES	YES	YES	NO	YES	YES	YES	YES	
Risk2Reputation	NO	NO	YES	NO	NO	NO	NO	NO	
Risk3sixty					YES	NO	NO	NO	
RiskDecisions	YES	NO	YES	NO	NO	NO	NO	NO	
Riskeeper	YES	NO	YES	NO	YES	NO	NO	NO	
riskHive	YES	YES	YES	YES	YES	YES	YES	YES	
riskID	YES	YES	YES	YES	YES	YES	YES	YES	
Riskonnect			YES	YES	YES	YES	YES	YES	
RiskPartner					YES	NO	NO	NO	
RiskWatch	YES	NO	YES	NO	YES	NO	NO	NO	
ROK Solution	YES	YES	YES	NO	YES	YES	YES	YES	
SAI360	YES	YES	YES	NO	NO	NO	NO	NO	
SAP	YES	YES	YES	YES	YES	YES	YES	YES	
SAS France	YES	NO	YES	NO	NO	NO	NO	NO	

Please use arrows to easily navigate

VENDOR	Panorama 2021		Panorama 2022		Panorama 2023		Panorama 2024		Status 2024
	Consulted	Answered	Consulted	Answered	Consulted	Answered	Consulted	Answered	
Schleupen	YES	YES	YES	NO	YES	YES	YES	YES	
SecondFloor			YES	NO	YES	NO	NO	NO	
ServiceNow	YES	YES	YES	YES	YES	YES	YES	YES	
SideTrade	YES	NO	NO	NO	YES	NO	NO	NO	
Signavio	YES	NO	YES	NO	YES	NO	NO	NO	
Sindup	YES	YES	YES	NO	YES	NO	NO	NO	
Skan1			YES	NO	YES	NO	NO	NO	
SmartGlobal			YES	NO	YES	YES	YES	YES	
Software AG	YES	YES	YES	NO	YES	YES	YES	YES	
Spear Tech					YES	NO	NO	NO	
Sphera	YES	NO	YES	NO	YES	NO	NO	NO	
SureCloud					YES	NO	NO	NO	
SwissGRC							YES	YES	Entering
Sword Active Risk	YES	YES	YES	NO	NO	NO	NO	NO	
TeamMate – Wolters Kluwer	YES	YES	YES	YES	YES	YES	YES	YES	
TerrimetricsSAS	YES	NO	YES	NO	NO	NO	NO	NO	
Théorème	YES	NO	YES	NO	YES	NO	NO	NO	
TinubuSquare	YES	NO	YES	NO	NO	NO	NO	NO	
TowersWatson	YES	NO	YES	NO	NO	NO	NO	NO	
Trace International			YES	NO	YES	NO	NO	NO	
Trintech	YES	NO	YES	NO	YES	NO	NO	NO	
Tüv Süd Global Risk Consultants	YES	NO	YES	NO	YES	YES	YES	YES	
Values Associates			YES	YES	YES	YES	YES	YES	
Venminder					YES	NO	NO	NO	
Ventiv	YES	YES	YES	YES	YES	YES	YES	YES	
Viclarity	YES	NO	YES	NO	YES	NO	NO	NO	
VirtueSpark	YES	YES	YES	NO	YES	YES	YES	YES	
Visiativ (iPORTA)	YES	YES	YES	YES	YES	YES	YES	YES	
VoseSoftware	YES	YES	YES	NO	NO	NO	NO	NO	
Workiva	YES	YES	YES	YES	YES	YES	YES	YES	
WynyardGroup	YES	NO	YES	NO	NO	NO	NO	NO	
Xactium	YES	NO	YES	NO	YES	NO	NO	NO	

Please use arrows to easily navigate

You are a RMIS vendor and you would like to be consulted for the next edition of the RMIS Panorama?

You just need to contact AMRAE in order to take part to the next campaign.

Please contact:
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About AMRAE:
AMRAE, *Association pour le Management des Risques et des Assurances de l'Entreprise*, brings together the major players in risk management (risk management, internal control and audit, insurance and legal). Through its scientific committees, publications, positions and its reference congress, it works for excellence in risk management, which contributes to securing the strategy of companies and organizing their resilience.

AMRAE brings together more than 1700 members from 800 private and public organizations. AMRAE has four fundamental missions:
- To promote the concept of Risk Management.
- To bring and maintain the expertise of Risk Managers at the highest level.
- To anticipate and influence the corporate insurance market.
- To reach out to public authorities and civil institutions.

With AMRAE Formation, the Association responds to the needs of professional training by providing high level certification training. AMRAE Les Rencontres organizes the annual reference congress for the risk and insurance professions (more than 3200 participants in 2023). These three days are the essential meeting place for all those involved in risk management and financing.

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