



# RSAL (Europe)

## Role Profile

### RSAL Risk Engineering Consultant



Locations:  
Europe / Remote

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an [intact] company

# Shape the Future, Win as a Team, and Grow with Us.

At RSA our purpose is to help people, businesses, and society prosper in good times and be resilient in bad times.

We have offices in **Luxembourg, France, Spain, Belgium** and **the Netherlands**, where we've embraced **hybrid working** and empower our 250 plus people to work **flexibly** to suit their needs and those of our customers. Our customers benefit from the diverse perspectives of our teams that serve them, solving complex problems with creative ideas.

As proud member of the **Intact** family, we're part of something bigger with a presence in North America, the UK, and Europe. We aim to build a speciality solutions leader by capitalising on a vast market opportunity, while maintaining a sub-90 operating combined ratio.

We want you to succeed with us and grow with us – and we'll give you the tools, flexibility and learning opportunities you need to do it.

## Our Core Belief

People are at the heart of our organisation – and of our success. How we do things is just as important as what we achieve. We are a purpose-driven company based on values and a belief that insurance is about people, not things.

## Culture and Community

Our Values guide our decision-making, keep us grounded, help us outperform and are key to our success. Our values are – **Integrity, Respect, Customer-driven, Excellence**, and **Generosity**. We provide an open and honest workplace – where everybody contributes, and every view is listened-to and respected.

## Social Impact

**Our customers are our advocates.** Insurance is about people, and helping people be resilient in bad times is the reason we're here. It's also why being Customer-driven is one of our Values.

**Our people are engaged.** Our people are central to our success. That's why we invest in the well-being and development of our employees and create an environment where they can be resilient and thrive.

**Being a most respected company** is about financial outperformance and helping society. Building resilient communities speaks to our purpose and builds on over a decade of investment and leadership.

**So, if you are looking to take the next step in your career, work with the best in the business, and open a door of opportunity, contact us today!**

# Shape the Future, Win as a Team, and Grow with Us.

## Risk Engineering Consultant– RSA Europe

### Job Description

Risk Consulting is central to supporting the success of RSA, which provides insurance and risk management solutions to large corporate customers across Belgium and around the world.

At the heart of our offering is a dedicated team of Risk Engineering Consultants who work in partnership with customers and the Underwriting and Claims teams at RSA across a wide range of commercial and industrial facilities to identify risks, and propose pragmatic risk management solutions.

In line with our ambition to continually improve our risk management offering and achieve 'Best in Class' status, we are looking to strengthen the Belgian team with the appointment of one Risk Engineering Consultant. This is an exciting opportunity for a highly-motivated individual looking to develop her/his existing skills and experience in loss prevention. To support the retention and winning of new businesses, this role involves managing and delivering efficient and effective risk management and loss prevention services across all sectors.

As a member of our in-house team the successful candidate will work closely with risk management partners, Underwriting and Claims teams and Risk Consulting colleagues to help shape and deliver the Risk Consulting proposition.

The role typically involves undertaking risk surveys at customers' sites, including writing up reports, account management of our larger clients and providing other risk management support to underwriters and customers.

This role would suit an individual with good analytical, relationship management and communication skills, as well as strong capability in one or more of our core technical disciplines of property loss prevention.

This is a mix of office and working from home based role. Regular attendance will be required at our Antwerp office, with routine travel throughout Belgium, and occasional international travel.

### Key Responsibilities:

- » Undertaking detailed risk assessments at customer locations and conducting account/prospect reviews to help secure profitable business within the agreed risk appetite and to minimise future claims.
- » Providing close technical risk management support to underwriters with risk selection and the maintenance of technical underwriting practices.

# Shape the Future, Win as a Team, and Grow with Us.

## Risk Engineering Consultant– RSA Europe

### Key Responsibilities:

- » Supporting underwriters and other internal stakeholders in promoting the RSA Risk Management proposition to customers and brokers. This includes being able to articulate at senior level, in areas of the proposition outside of the consultant's own areas of expertise.
- » Contributing to the development of RSA Risk Management propositions by bringing knowledge and insight of customers and risks and applying this within business objectives.
- » Managing customer interactions in an efficient, courteous and timely manner in order to deliver high standards of customer satisfaction.
- » Providing technical advices, guidance and coaching to colleagues to develop knowledge and understanding of customers and their businesses, as well as associated commercial drivers and risks.

### Skills and Experience:

- » Engineering or risk management graduate and/or having relevant technical qualifications or experience.
- » Strong fire protection and property risk engineering background.
- » Previous experience of working within a risk management field either in industry or financial services with evidence of specific technical training or qualifications and risk control knowledge including fire protection and suppression systems and relevant standards.
- » Displays energy and enthusiasm, pushing themselves and others to raise the bar.
- » Excellent communicator, with the ability to manage relationships with key stakeholders and explain relevant information clearly and concisely to influence positive change.
- » Pragmatic, solutions orientated individual who is confident in making decisions where there may not be an obvious answer.
- » Is highly self-motivated, disciplined and well organised, able to remain focussed on priorities when dealing with conflicting demands.
- » Experience of working within a customer-facing environment.
- » Open minded team player.
- » IT skills to include Microsoft Office and risk management database reporting systems.
- » A full driving licence is a prerequisite for the role.
- » Language: Dutch and English at a fluent level. Good understanding of French.

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## About Intact Financial Corporation

Intact Financial Corporation (IFC) is the largest provider of property and casualty (P&C) insurance in Canada, a leading provider of global specialty insurance, and, with RSA, a leader in the U.K., Ireland and Europe. Our business has grown organically and through acquisitions to over \$20 billion of total annual premiums. In Canada, Intact distributes insurance under the Intact Insurance brand through a wide network of brokers, including its wholly-owned subsidiary BrokerLink, and directly to consumers through belairdirect. Intact also provides affinity insurance solutions through the Johnson Affinity Groups. In the US, Intact Insurance Specialty Solutions provides a range of specialty insurance products and services through independent agencies, regional and national brokers, and wholesalers and managing general agencies. Outside of North America, the Company provides personal, commercial and specialty insurance solutions across the U.K., Ireland, and Europe through the RSA brands.

## About RSA Insurance

RSA Insurance is a multinational insurance group. We are one of the world's oldest general insurers, providing peace of mind to individuals and protecting small businesses and large organisations from uncertainty. We use our capabilities to anticipate and improve outcomes for customers via our direct channel, our broker relationships or partner organisations. We have established businesses in the UK, Ireland and continental Europe. In 2021, the former RSA Group Plc came under new ownership and is now a wholly-owned subsidiary of Intact Financial Corporation.