



## **AIG MULTINATIONAL TRAINING CURRICULUM FREQUENTLY ASKED QUESTIONS**

### **Q What are the benefits of this training curriculum?**

Our goal is to offer a comprehensive training curriculum to our clients and broker partners to help build knowledge of multinational risks and the ever-changing complexities of global insurance programs, drive stronger client servicing, and help identify new opportunities. We hope it will not only enrich your knowledge of Multinational concepts, but also help to establish a common understanding of terminology and timelines to improve efficiencies and to help reduce rework. And of course, completing our courses will enable you to receive Continuing Professional Development credits.<sup>1</sup>

### **Q Do I need to complete the Fundamentals course before launching the Intermediate?**

No. Both courses are available to be completed, self-paced, at any time – launch the Fundamentals course to learn about the basics of Multinational insurance; complete the Intermediate course to delve deeper into Multinational insurance concepts and practical case studies. We welcome you to take one or both, in any order, depending on your familiarity with the subject.

### **Q How do I launch the course(s)?**

Visit [aig.com/multinational](http://aig.com/multinational) to register for the training. Upon submitting your registration details, you will be taken to the learning portal landing page. Simply click on your region to access the courses and instructions about receiving the Continuing Professional Development credits. Select the course you'd like to take and launch the training.

### **Q Is this training only available online? Can I attend a virtual / in-person session?**

Both courses are available online to be completed, self-paced, at any time. Please reach out to your local AIG Broker Engagement Leader for more information about the availability of virtual/in-person sessions offered in your region.

### **Q Are the courses available in my local language?**

At present, the courses are offered in English via the online learning portal. We are exploring the possibility of offering translated courses in the future. Please also ask your regional AIG Broker Engagement Leader about the availability of live/virtual options delivered in your local language.

### **Q Will there be additional courses added to the curriculum?**

Yes. We plan to offer an advanced-level, in-person course in the future, which will focus on complex Multinational risks, including captive services and understanding local requirements. Please stay tuned for further details.



**Q Can I receive Continuing Education (Continuing Professional Development) credits for completing this training? What if I am licensed in more than one U.S.-state / location?**

Yes. We are pleased to say that each course has been granted accredited status in select locations.<sup>1</sup> To redeem credits for your location(s), please follow the instructions on the regional pages of the course learning portal.

**Q Do I need to complete an exam to receive credit for the course(s)? Will I receive a Certificate of Completion upon finishing the training?**

Yes. Each course offers the option of a final assessment for those that wish to submit the results to obtain Continuing Professional Development credits. The exam structure follows the prescribed regional guidelines and can be launched for your specific region after all four modules of the training have been completed. Each learner is allowed three (3) attempts to pass; upon a successful completion of the exam, you will be given the option to generate a Certificate of Completion indicating the course name, location and passing score. Please follow the instructions for properly submitting the course details to obtain the Continuing Professional Development credits for your region.

**Q Where can I find additional details about this training?**

For additional details about our course offerings and virtual sessions, as well as links to our promotional materials, we welcome you to explore our [website](#) and visit our social media channels for updates. If you have any questions or feedback, please reach out to your regional AIG Broker Engagement Leader, refer to the contacts provided in the regional pages of the training platform, or submit your comments to [multinational@aig.com](mailto:multinational@aig.com).

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<sup>1</sup> Each course has been granted Continuing Education (Continuing Professional Development) credits in the following locations: Australia, Belgium, Canada (Alberta, BC, Ontario, Quebec), Ireland, Hong Kong, New Zealand, UK, U.S. (California, District of Columbia, Georgia, Illinois, New York, Ohio, Pennsylvania, Texas, Washington).