

# Mactavish

## INSURANCE GOVERNANCE

MAKING INSURANCE WORK

# Mactavish

**MACTAVISH  
IS THE UK'S  
LEADING EXPERT  
ON INSURANCE  
GOVERNANCE.**

We publish widely acclaimed research into the corporate insurance landscape and work for buyers, brokers and insurers, advising them on contract certainty.

Insurance Governance work focuses on risk and coverage analysis, policy wordings, disclosure, and placement procedures & conduct.

Mactavish is expert on the implications of the Insurance Act 2015. We are the advisor of choice for preparing for law reform and ensuring the reliability of insurance.

Our Insurance Governance service helps businesses assert control over the insurance process.

“ We see Mactavish as a valuable partner with a unique skill set and look forward to continuing to work together. ”

Colin Campbell, Head of Risk & Compliance  
**Arcadia Group**

“ Overall we have nothing but praise for Mactavish. The business and its people are second to none and we have very high levels of trust in the business. It is rare to find advisers which we can say this about. ”

Peter Vermeulen, Deputy Vice Chancellor and Director of Finance  
**Middlesex University**

“ Mactavish provides Nice-Pak with expertise and insight into the overall insurance process and their assistance has been invaluable. ”

David Cowell, Finance Director  
**Nice-Pak International**

“ Mactavish's collaboration with our wordings team experts has been vital in developing the framework to conceptualise the changes we needed to make. ”

David Hall, Managing Director, Retail  
**QBE European Operations**

“ In addition to being delighted about the core service, I have also been pleasantly surprised about the focus Mactavish places on the unique features of our industry and how these can impact our requirements. ”

Tracey Skinner, Director  
- Insurance & Risk Financing  
**BT Group**

“ We were exceptionally pleased with the outcome of the whole process. ”

Kevin Maguire, Group Company Secretary  
**Crest Nicholson**

“ Mactavish are market experts in policy reliability. ”

John Gibson, Group Insurance and Risk Manager  
**NEXT**

“ I didn't know what to expect when I took over responsibility for insurance at Drax and first met Mactavish but they soon put my mind at rest with their expert insight, command of detail and ability to identify areas for improvement. ”

Michael Scott, Head of Corporate Finance  
**Drax**

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Mactavish is authorised and regulated by the Financial Conduct Authority

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“ Mactavish gave a truly independent assessment of the effectiveness of our insurance contracts and processes. ”

Andrew Bryson, Vice President, Group Insurance & Risk  
**Cobham**

“ The process of working with Mactavish, who reviewed our key financial lines, has proved of significant value. ”

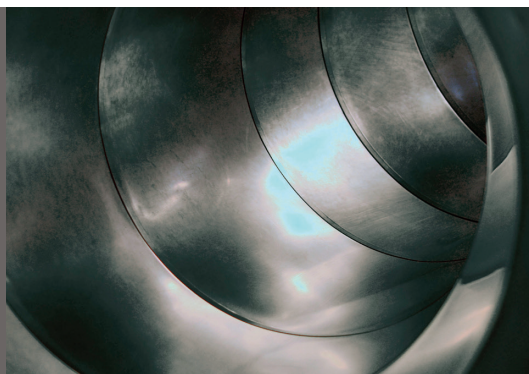
Ivan Le Roux, Head of Group Insurance  
**Skipton Building Society**

“ A key benefit of working with Mactavish was having their experience on our side. ”

Daren Lowry, Head of Secretariat & Risk Management  
**Whitbread Group**

“ Mactavish are highly influential in the UK insurance market both through their lobbying work to improve standards and through their work with individual clients. ”

John Hurrell, CEO  
**Airmic**



“ Working with Mactavish was challenging, as it forced us out of our comfort zone to confront previously unaddressed issues. However, during the experience, we achieved new levels of understanding and confidence, which proved immensely valuable. ”

Andrew Fenton, Group Insurance Manager  
**MBDA**

“ Law reform is a priority for Aviva, one we've championed from day one, and Mactavish have been an integral part of this work providing both expertise and constructive input. ”

Eric Franz, Head of Commercial Product, Customer Solutions and Digital, Commercial Lines, UKGI  
**Aviva**

“ Mactavish are very much the experts at the high end of the insurance industry. ”

Alan Hunter, Group Financial Controller  
**ASCO**

“ Mactavish's review delivered real value and gave what is probably the most informed opinion on the current material damage and business interruption wording. ”

Paul Goulding, Head of Insurance  
**Heathrow Airport**

“ Mactavish are experts in their field of insurance governance. ”

Steve White, Chief Executive  
**British Insurance Brokers' Association**

“ We would not hesitate to recommend Mactavish to other leading businesses, both large and small, for similar services. ”

Philip Potter, Group Risk and Insurance Manager  
**Babcock International Group**

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